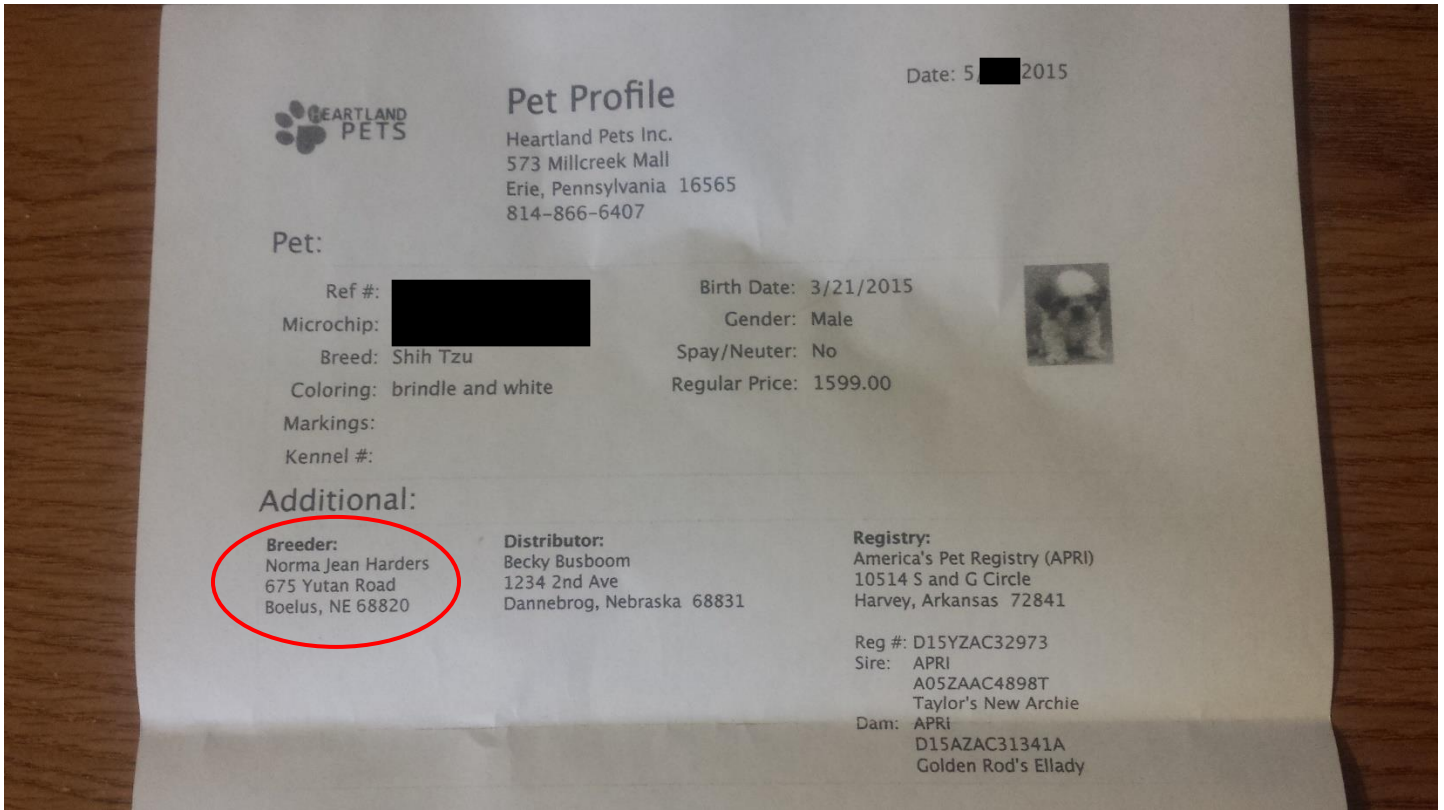


Heartland Pets in the Millcreek Mall in Erie, PA supports animal neglect and cruelty in puppy mills. This is the 22nd breeder we have uncovered that they use. Boycott Heartland Pets until they Go Humane or Go Away.
 #heartlandgohumaneorgoaway



Heartland Pets in the Millcreek mall claims to use a “handful of trusted breeders”. This is the 22nd different breeder name we’ve found them using, and the **22nd puppy mill uncovered**.

They say, “our dogs come from USDA certified breeders!” and while they aren’t always lying, USDA certified breeders are held to pathetic and poorly enforced standards, meaning animal neglect and cruelty runs rampant in the facilities.

This specific breeder has nearly 70 dogs on her property and a long list of heartless violations that go back to 2013. So why is Heartland Pets buying puppies from her in 2015?? **Especially considering this Miller made the HSUS’s list of 100 Worst Puppy Mills this year.**

Heartland Pets is in the business of supporting animal cruelty and tricking customers into purchasing them, all for personal financial gain.

Erie now knows what is going on, and we won’t stand for it anymore. #heartlandgohumaneorgoaway

Animal Inventory for Inspection Date: Jan 22, 2014		
Inspection Animal Count	Animal Common Name	Animal Group Name
60	DOG ADULT	DOGS
7	DOG PUPPY	DOGS

Click this icon to export this data into an excel spreadsheet format

Customer No:	5053	Norma Jean Jan 22, Harders 2014	Direct	1
Certificate No:	47-A-0593		Indirect	3
			Repeat	0
			Total	4

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United States Department of Agriculture
Animal and Plant Health Inspection Service

142141437510913 LCLARNE
insp_id

Inspection Report

Norma Jean Harders
675 Yutan Rd
Boelus, NE 68820

Customer ID: 5053
Certificate: 47-A-0593
Site: 001
Norma Jean Harders

Type: ROUTINE INSPECTION
Date: Aug-07-2014

2.40 (b) (2) DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

****An adult male blue and tan Yorkshire terrier "Cody" ID# 407 has a thick hard brownish material adhered to his upper left canine tooth, and the upper front tooth next to the canine. This upper left tooth next to the canine was loose to the touch. There is a dark colored discharge along the gum-line. Other teeth could not be visualized due to the dog's reluctance to let the inspector handle his mouth.

****A male Yorkshire terrier "Trump" ID #347 has a thick hard brownish material adhered to at least half of the surface on most teeth and the gums were receded on most teeth. On the dog's upper right front part of the mouth, the tooth in front of the canine tooth was loose to the touch. The bottom front long teeth had hair matted around them making it difficult to see the gum-line. On the upper left side of the mouth the middle tooth behind the canine tooth was loose to the touch and had a pale colored discharge along the gum-line.

Dental problems can be painful, make it difficult to eat, lead to the development of other health problems, and affect the well-being of the animal.

The licensee must have these dogs evaluated by the veterinarian for proper diagnosis and treatment, and provide the inspector the documentation of this visit upon request.

To be corrected by August 14, 2014.



United States Department of Agriculture
Animal and Plant Health Inspection Service

240151401530187 LCLARNE
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Inspection Report

Norma Jean Harders
675 Yutan Rd
Boelus, NE 68820

Customer ID: 5053
Certificate: 47-A-0593
Site: 001
Norma Jean Harders

Type: ROUTINE INSPECTION
Date: Aug-26-2015

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

An adult male red and white Shih Tzu named Red Man with the number 446 has matted hair around both eyes. He has a large amount of a brownish green discharge in the hair around the inside of both eyes near the muzzle. Upon closer inspection, both of his eyes appear normal. The licensee was advised to communicate with the veterinarian if the eyes started to look reddened or continued to produce an excessive amount of discharge once the hair around the eyes was groomed.

Matted hair around the eyes can be uncomfortable or painful, keep the dog from seeing normally, can irritate the eyes and possibly cause an eye injury.

This dog must have the hair trimmed around the eyes and the area cleaned. As part of the facility's program of veterinary care, the licensee must develop and follow a program of hair coat maintenance to ensure that animals are cleaned when their hair coats become soiled and that matted hair is removed on a regular basis.

To be corrected by August 29, 2015

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United States Department of Agriculture
Animal and Plant Health Inspection Service

23141722510106 SCS0809NE insp_id

Inspection Report

Norma Jean Harders
675 Yutan Rd
Boelus, NE 68820

Customer ID: 5053

Certificate: 47-A-0593

Site: 001

NORMA JEAN HARDERS

Type: ROUTINE INSPECTION

Date: Jan-22-2014

2.40 (b) (2) DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

DIRECT - A female ShihTzu, "Muffin", microchip # 097284329, was found lying on her left side and shivering. This dog could not sit up or stand. The licensee stated that "she had a stroke two days ago". The licensee has not contacted a veterinarian about this dogs condition. The licensee was giving the dog Nutrical and water two times a day and "was going to wait to see if she got better". This could be a medical condition that requires veterinary medical care. The licensee must have this dog examined by a veterinarian for an appropriate diagnosis and treatment plan by close of business on 23 January 2014 and documentation pertaining to this dog's condition must be provided to the inspector upon request.

A female ShihTzu, "Tinker", microchip # 037527543, was observed with a dark colored material entangled in the hair around her left eye. Upon closer observation the eye appears clouded and the white area is reddened. There is also a light tannish green discharge around the outside. This could be a painful medical condition.

A male Yorkshire Terrier, "Vegas", microchip # 031080858, was observed with a mostly hairless patch of white to tan colored scaly skin, about quarter size, under his left eye. This could be a medical condition. Upon closer observation this dog also had a heavy accumulation of a dark brown material adhered to the surface of the majority of his teeth. In front of both canine teeth and along the gum line there is a whitish colored material. These signs are consistent with the presence of dental disease, can be painful, lead to the development of other health problems, and can inhibit the ability of the animal to eat normally. In addition, this dogs toenails are extremely long. Long toenails can break causing pain and/or injury, and can cause the feet to splay abnormally affecting the dogs natural posture. The licensee must trim this dog's toenails and ensure that all dog's nails are of appropriate length.

The licensee must have the above stated dogs examined by a veterinarian for an appropriate diagnosis and treatment plan. The licensee must provide documentation of the outcome of these examinations to the inspector upon request. The licensee must ensure that all animals receive adequate veterinary care at all times.
To be corrected by: 26 Jan 14



United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

3.1 (c) (3)

HOUSING FACILITIES, GENERAL.

On the outside surface of two of the water receptacle inside the "refer trailer" and around six of the outside access doors of the "refer trailer" there is a buildup of dark brownish dirt and grime. This affects eight dogs. A buildup of grime can become disease hazards. The licensee must spot-clean daily and sanitize at least once every two weeks or as often as necessary to prevent an accumulation of dirt, debris, food waste, excreta, and other disease hazards.
To be corrected by: 5 Feb 14

3.6 (a) (2) (i)

PRIMARY ENCLOSURES.

There were sharp points from twisted wires in three enclosures in the outdoor portion of the "refer trailer" affecting 8 dogs. These wires were protruding inward and were within reach of the dogs. Sharp points can cause injury to the dogs. Primary enclosures must be maintained to ensure there are no sharp points or edges that could come in contact with the dogs and cause injury.
Corrected by the licensee at the time of inspection.

3.11 (a)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

There was an excessive amount of fecal material in the outdoor portion of two enclosures of the "refer trailer" affecting six dogs. There was a mixture of both old, dried feces with fresh fecal material. An excessive buildup of feces can soil the dogs, cause disease hazards, attract insects and pests, and cause odors. The licensee must remove fecal material at least daily, or as often as necessary to prevent a buildup.
Corrected by the licensee at the time of inspection.

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United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

Norma Jean Harders

Customer ID: 5053

Certificate: 47-A-0593

Site: 001

NORMA JEAN HARDERS

675 YUTAN RD

Type: ROUTINE INSPECTION

BOELUS, NE 68820

Date: 22 May 2013

2.40 (b)(2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

(b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(2) The use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries, and the availability of emergency, weekend, and holiday care.

* The following medications were past the labeled expiration date. There was one bottle of Trimethoprim Sulfamethorazole 960 mg pills with an expiration date of 11/2011. There was one Canine Parvovirus Vaccine inject able vial with an expiration date of 11/2012. These medications were intermingled with other products that are currently being used at the facility and are therefore ready for use. The usage of expired medical materials on regulated animals is not considered to be an acceptable veterinary practice and does not constitute adequate veterinary care. The effectiveness of the dosage level and expected results when expired drugs are administered could be drastically changed or may not work as anticipated. The licensee must ensure that all medications used have not gone past the recorded expiration date. Correct by 6/5/13.

* There was one Cephalpum pill bottle that had no expiration date recorded on the label. This medication was intermingled with other products that are currently being used at the facility and are therefore ready for use. This medication was obtained from the attending veterinarian. Medications must be labeled with appropriate and accurate information to ensure that the contents and dosage rates of the container can be known with certainty and not used past their expiration date. If the expiration date is unknown, the effectiveness of the dosage level and expected results when expired drugs are administered could be drastically changed or may not work as anticipated. The licensee must ensure that all medications have accurate information on the bottles prior to use. Correct by 6/5/13.

2.75 (a)(1)

RECORDS: DEALERS AND EXHIBITORS.

(a)(1) Each dealer, other than operators of auction sales and brokers to whom animals are consigned, and each exhibitor shall make, keep, and maintain records or forms which fully and correctly disclose the following information concerning each dog or cat purchased or otherwise acquired, owned, held, or otherwise in his or her

- **Norma Jean Harders, Boelus, NE** - Gravelly ill dog left untreated for two days. In January 2014, a USDA inspector noted three dogs in need of veterinary care at Harders' facility, including a female shih tzu named Muffin who "was found lying on her side and shivering. This dog could not sit up or stand." The inspector noted that the operator stated that Muffin "had a stroke two days ago" but that the operator had not taken her to a vet. Two other dogs were in need of medical care, and the inspector noted safety issues and excessive feces. Issues found at prior inspections included 14 dogs missing from the premises with no records on where they had gone, sharp edges and wires that could injure the dogs and dirty conditions. USDA # 47-A-0593.

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Inspection Report

possession or under his or her control, or which is transported, euthanized, sold, or otherwise disposed of by that dealer or exhibitor. The records shall include any offspring born of any animal while in his or her possession or under his or her control.

* Official USDA dog on hand sheets (7005's) had 27 dogs recorded, but there were 62 adult dogs counted by the inspector. When the records and dogs at the facility do not match it makes the records incomplete. Complete and accurate records are needed to ensure each animalDCBs identity can be known with certainty and to facilitate the ability to trace dogs. The licensee must maintain complete and accurate records of all dogs at all times at their facility. Correct by 6/22/13.

3.1 (c)(1)(i) REPEAT

HOUSING FACILITIES, GENERAL.

(c) Surfaces--(1) General requirements. The surfaces of housing facilities--including houses, dens, and other furniture-type fixtures and objects within the facility--must be constructed in a manner and made of materials that allow them to be readily cleaned and sanitized, or removed or replaced when worn or soiled. Interior surfaces and any surfaces that come in contact with dogs or cats must:

(i) Be free of excessive rust that prevents the required cleaning and sanitization, or that affects the structural strength of the surface.

* There was excessive rust on the lower third of five galvanized metal divider panels. Twelve dogs come in contact with the affected metal panels which are located on the east side of the reefer building. The panels had a rough surface and the rusted material was starting to flake. Rust can erode and deteriorate all metal surfaces to the point that the metal surfaces can no longer be readily cleaned and sanitized because a smooth surface no longer exists. Excessive rust affects the structural integrity of all metal surfaces. Licensee must ensure that this and all other surfaces are free of rust and of good structural strength.

3.1 (c)(2)

HOUSING FACILITIES, GENERAL.

(c) Surfaces

(2) Maintenance and replacement of surfaces. All surfaces must be maintained on a regular basis. Surfaces of housing facilities--including houses, dens, and other furniture-type fixtures and objects within the facility--that cannot be readily cleaned and sanitized, must be replaced when worn or soiled.

* One fiberglass floor board used by two dogs has an estimated one foot tear in it. The affected surface is located in the whelp building. Surfaces not maintained on a regular basis cannot be readily cleaned and sanitized. The torn area could serve as a collection area for dirt, hair, fecal waste or other debris. The licensee must ensure that all surfaces can be readily cleaned and sanitized at all times or be replaced when worn. Correct by 6/5/13.



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Animal and Plant Health Inspection Service

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Inspection Report

3.1 (c)(3) REPEAT

HOUSING FACILITIES, GENERAL.

(3) Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards. Floors made of dirt, absorbent bedding, sand, gravel, grass, or other similar material must be raked or spot-cleaned with sufficient frequency to ensure all animals the freedom to avoid contact with excreta. Contaminated material must be replaced whenever this raking and spot-cleaning is not sufficient to prevent or eliminate odors, insects, pests, or vermin infestation. All other surfaces of housing facilities must be cleaned and sanitized when necessary to satisfy generally accepted husbandry standards and practices. Sanitization may be done using any of the methods provided in Sec. 3.11(b)(3) for primary enclosures.

* There is a mixture of dirt, grease and other excreta on two fiberglass floor boards. There are four dogs in contact with the affected flooring located in the whelp building. The affected area covers approximately 25 to 30 percent of the total surface area. Sanitization of surfaces is necessary to prevent an accumulation of excreta and other disease hazards. This indicates an unsanitary living condition exists that could lead to potential disease or health risks. The licensee must ensure that all surfaces are spot cleaned on a daily basis and sanitized in accordance with 3.11 (b).

* The facility inspection done on 5/22/13 and exit briefing done on 5/23/13 were conducted with the licensee.