

Kingdom Kids Frequently Asked Questions & Helpful Tips



How do I get started if I want to participate in the sale?

If you have not registered through our website in the past, you must first register as a New Consignor. PLEASE REGISTER ONLY ONCE! We will be happy to help you obtain your seller ID and password if you have forgotten it. Once you have registered, My Sale Manager (MSM) will assign you a consignor/seller ID.

If you have participated in one of our sales in the past, and have used our barcodes, simply log in using your seller id and password and choose "Register for Upcoming Sale" on your homepage.

The link titled "MSM Instructions" will walk you step by step on how to register as well as how to create and print tags once you are registered.

We DO NOT accept handwritten tags or tags from other sales.

Am I required to pre-register in order to participate in the sale?

Yes, in order to create barcode tags, you must first have an MSM login and password. Therefore, you must complete the MSM seller registration. MSM will then assign a seller id to you. If you have used MSM in one of our previous sales, your login, password, and Seller ID will remain the same. However, you must register for each sale on your seller homepage.

Again, please only register once. If you think you have registered in the past or you have forgotten your seller id and password, please contact us.

I'm confused...Is Seller ID the same as Consignor Number?

Yes, we use the terms Seller ID and Consignor Number interchangeably. Kingdom Kids has typically referred to your individual ID as your Seller ID, however, the MSM barcode system uses the term Consignor Number. Your ID is the four-digit number assigned to you when you registered as a consignor in the online system.

Do I really have to enter a description for each item into the barcode system? Why can't I just say Clothing?

Having an accurate description for each item is for your own protection! If an item is found without a tag during the sale, we can search all inventory for keywords such as brand, color, etc. in order to make a new tag. Remember, items without tags will not be sold. Any item without a tag will likely end up in our Lost and Found if we cannot determine who it belongs to. Having a description also cuts down on theft from "tag switching". We do our best to provide adequate security in addition to our gym being constantly monitored by cameras, however, some theft does occur.

Why use wire hangers?

Wire hangers are thin but durable, take up less room than plastic, and slide easily on the metal racks. We do not provide wire hangers.

Why is clothing in ziptop bags not accepted?

People will not buy something they cannot see. We highly discourage our shoppers from opening any item in ziptop bags so that tags will not be lost. Shoppers do not want to buy a bag of onesies, only to get home and discover that they are all stained!

Why use cardstock?

Cardstock holds up better than normal paper. We are not responsible for tags that are torn or ripped off. Items with no tags will not be sold.

What's so great about barcode tags?

The barcode system is fast and efficient and allows you to have a detailed inventory listing of all items being contributed. One of our favorite features is being able to view your sold items at the end of each sale day. Please note, due to the late closing time on Tuesday night, sales for Tuesday will not be uploaded until the end of the day on Wednesday.

How to Make the Most Money:

- Use cardstock for you tags rather than regular paper. This will ensure that your tag isn't torn or ripped from your item. Items with no tags will not be sold.
- Clean and fresh items sell best! Clothing must be clean and odor-free. Toys and other items must be clean, completely assembled, and fully functional. If a toy needs batteries to operate, have batteries in it.
- Price your items to sell!
 - ⇒ Best rule of thumb is to price items no more than 1/3 of the original price.
 - ⇒ Price discount brands (Wal-mart, Target, etc.) lower than higher end brands.
 - ⇒ Brand name, extent of use and quality all need to be considered.
- Mark your items for discount on Saturday (1/2 price day). Although this is not required, it is highly encouraged. It is better to get something for an item than nothing at all. All items marked donate will automatically be marked as discount.

We reserve the right to not accept any item that we feel is over-priced and will not sell.

Suggestions/Helpful Hints:

- Use WHITE cardstock ONLY. The scanner cannot read colored paper. Do not place tape over the actual barcode.
- Do not change anything on your tag once it has been printed. If you need to make a change, you must print a new tag. If a price has been altered in any way, we will not sell the item as we cannot be sure if it was altered by you or someone being dishonest.
- Do not alter the size of the tags. The barcode tags print 6 per page. The scanner will not read smaller tags. It is very time-consuming at checkout if a tag has to be hand-entered, therefore, smaller tags will not be accepted.
- Please know your Seller ID on pickup day as it saves you the time of us having to look it up before sending someone to gather your items.
- Please bring all of your items at one time during receiving. We will ONLY make exceptions for large items.
- All receiving and sale times will be strictly enforced-no exceptions.