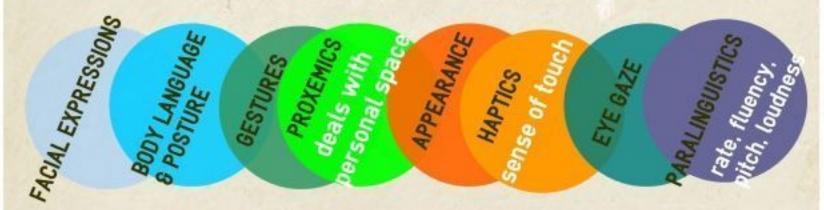
COMMUNICATION FACTS

76% OF OUR WAKING HOURS ARE SPENT IN SOME FORM OF COMMUNICATION

9% Writing 16% READING

30% TALKING 42-57% LISTENING

8 TYPICAL NON VERBAL BEHAVIOURS



10% OF CONFLICTS ARE DUE TO DIFFERENCES IN OPINION



90% ARE DUE TO THE WRONG TONE OF VOICE

THOUGHT SPEED IS FASTER THAN SPEECH







WE ONLY USE 25% OF OUR MENTAL CAPACITY WHEN WE LISTEN



WE HAVE 75%
MENTAL CAPACITY
TO THINK OF
OTHER THINGS



OUR MINDS EASILY WANDER