

# DISASTER RECOVERY RESOURCES

Federal, state, and local resources are available to help disaster survivors and their families.

**Everyone is welcome to apply.**

There are many ways to access information and resources. You can call or go online. Or, for a limited time, you can get help in person at a Disaster Recovery Center or a Local Assistance Center.

Find free services and resources  
[listocalifornia.org/resources](https://listocalifornia.org/resources)

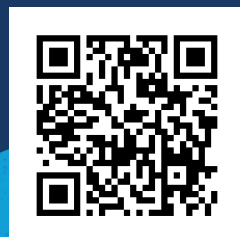
**THERE IS HELP.  
FIND THE SERVICES YOU NEED.**

FIND A DISASTER  
RECOVERY CENTER



**Cal OES**  
GOVERNOR'S OFFICE  
OF EMERGENCY SERVICES

CONNECT TO  
RESOURCES





## If you need housing and emergency assistance

**Apply to FEMA for housing assistance, home repair or home replacement, and other assistance needs, such as disaster-caused childcare needs, disaster medical expenses, or necessary clean-up items.**

To apply, you, another adult, or child in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified alien

### **FEMA**

800-621-3362 Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

[DisasterAssistance.gov](https://www.disasterassistance.gov)

ASL video on how to apply [youtu.be/WZGpWl2RCNw](https://youtu.be/WZGpWl2RCNw)

**Cash assistance may be available to pay for a hotel, temporary rental housing, basic household items, or related needs not covered by insurance or other sources. 2-1-1 can connect you with local organizations that provide critical services.**

Dial **2-1-1**

Visit your county Disaster Recovery Center

**Individuals and families can get emergency food, shelter, and disaster health and mental health services.**

### **Red Cross**

800-RED-CROSS (733-2767)

[redcross.org/get-help](https://www.redcross.org/get-help)

[redcross.org/cruz-roja/obtener-ayuda](https://www.redcross.org/cruz-roja/obtener-ayuda)

**Get help with food, household needs, clothing and personal needs.**

### **Salvation Army**

800-SALARMY (725-2769)

[disaster.salvationarmyusa.org](https://www.disaster.salvationarmyusa.org)



## If you need your driver's license and other vital documents

**Replace or re-apply for driver's licenses, identification cards, vehicle registration and titles, disabled person parking placards, and license plates and stickers free of charge.**

### **California DMV**

800-777-0133

TTY 800-735-2929

[dmv.ca.gov/portal/customer-service/natural-disaster-assistance/](https://dmv.ca.gov/portal/customer-service/natural-disaster-assistance/)

**Request replacement of lost vital records like birth, death, and marriage certificates at the county recorder's office in the county where the event occurred.**

### **California Department of Public Health**

916-445-2684

[cdph.ca.gov/Programs/CHSI/Pages/Vital-Records.aspx](https://cdph.ca.gov/Programs/CHSI/Pages/Vital-Records.aspx) [cdph.ca.gov/Programs/CHSI/Pages/County-Registrars-and-Recorders.aspx](https://cdph.ca.gov/Programs/CHSI/Pages/County-Registrars-and-Recorders.aspx)



## If you need food

**You can sign up for CalFresh or if you already get CalFresh benefits, you can ask for benefits to replace food you lost in a disaster.**

### **CalFresh**

877-847-3663 (FOOD)

[getcalfresh.org/en/replace](https://getcalfresh.org/en/replace)

[Benefitsca.org](https://www.benefitsca.org)

[cdss.ca.gov/inforesources/calfresh/disaster-calfresh](https://cdss.ca.gov/inforesources/calfresh/disaster-calfresh)

**Find food assistance from local food banks in your county.**

### **California Department of Social Services**

[cdss.ca.gov/food-banks](https://cdss.ca.gov/food-banks)

FOOD ASSISTANCE CONTINUED

*Good, healthy food for eligible low-income pregnant women, babies, and young children through the WIC program.*

**California Women, Infants & Children (WIC)**

888-942-9675

[myfamily.wic.ca.gov/Home/HowCanIGetWIC#HowCanIGetWIC](http://myfamily.wic.ca.gov/Home/HowCanIGetWIC#HowCanIGetWIC)



## If you need health care services or help with replacing prescriptions

*Find help with approvals for care, replacing lost prescriptions and ID cards, or arranging health care at other facilities if a hospital or doctor's office is not available due to a disaster.*

**California Department of Managed Health Care**

888-466-2219

[www.HealthHelp.ca.gov](http://www.HealthHelp.ca.gov)

*Apply for Medi-Cal to get free or low-cost health insurance for individuals or families.*

**Medi-Cal / Department of Health Care Services / Covered California**

800-300-1506

TTY: 888-889-4500

Apply online: [coveredca.com/](http://coveredca.com/) [coveredca.com/espanol/](http://coveredca.com/espanol/) [coveredca.com/espanol](http://coveredca.com/espanol/)

Print and fill out the application: [dhcs.ca.gov/services/medi-cal/eligibility/Pages/SingleStreamApps.aspx](http://dhcs.ca.gov/services/medi-cal/eligibility/Pages/SingleStreamApps.aspx) [dhcs.ca.gov/services/medi-cal/eligibility/Pages/SingleStreamApps.aspx](http://dhcs.ca.gov/services/medi-cal/eligibility/Pages/SingleStreamApps.aspx) (available in Spanish and additional languages)

Find you county offices to apply for health coverage, Medi-Cal, and other benefits i person [dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx](http://dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx) [dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx](http://dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx)

*Get information on health concerns related to a disaster.*

**California Department of Public Health**

916-650-6416

[cdph.ca.gov/Programs/EPO/Pages/BI\\_Natural-Disaster\\_Know-and-Understand.aspx](http://cdph.ca.gov/Programs/EPO/Pages/BI_Natural-Disaster_Know-and-Understand.aspx)



## If you need to talk with someone to help manage stress and mental health

*Find short-term counseling for emotional or mental health problems caused by the impacts of a disaster through your county mental health department.*

**California Department of Health Care Services**

[dhcs.ca.gov/individuals/Pages/MHPContaktList.aspx](http://dhcs.ca.gov/individuals/Pages/MHPContaktList.aspx)

*24/7, 365-day-a-year crisis counseling and support.*

**SAMHSA's Disaster Distress Helpline**

800-985-5990

[samhsa.gov/fin\\_-help/disaster-distress-helpline](http://samhsa.gov/fin_-help/disaster-distress-helpline)

[samhsa.gov/fin\\_-help/disaster-distress-helpline/espanol](http://samhsa.gov/fin_-help/disaster-distress-helpline/espanol)

*Seek peer counseling for struggles with stress, anxiety, depression.*

**CalHOPE Warm Line**

833-317-HOPE (4673)

[Calhope.org](http://Calhope.org)

*Crisis intervention hotline and a warmline for non-emergency emotional support calls for older adults.*

**Friendship Line California**

888-670-1360

[ioaging.org/friendship-line-california](http://ioaging.org/friendship-line-california)



## If you need help understanding what assistance you are eligible for

*Get a personalized list of possible assistance and where to apply*

**Disaster Assistance Improvement Program**

[disasterassistance.gov/get-assistance/fin\\_-assistance](http://disasterassistance.gov/get-assistance/fin_-assistance)



## If you need help understanding your eligibility based on your immigration status

**Contact 2-1-1 to speak with someone about your needs and eligibility for various programs. Help is available in 180 languages.**

Get information about the types of federal, state, and local disaster assistance services available for immigrants in California

### **California Department of Social Services**

[cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansFinal.pdf](https://cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansFinal.pdf)

[cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansSpanishFinal.pdf](https://cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansSpanishFinal.pdf)



## If you need legal help to navigate the disaster relief application process

**Seek legal advice on filing insurance claims, securing federal assistance, replacing legal documents, resolving landlord-tenant disputes, and more.**

888-382-3406

[disasterlegalservicesca.org](https://disasterlegalservicesca.org)

**Submit questions about civil legal issues to a free virtual legal advice clinic.**

### **California Free Legal Answers**

[ca.freelegalanswers.org](https://ca.freelegalanswers.org)



## If you need help finding a contractor for repairs or rebuilding

**Get information about hiring a licensed contractor and verifying contractor licenses.** You can avoid scams and fraud by hiring a licensed contractor who is classified to perform most work on homes and other structures damaged or destroyed in disasters.

### **Contractors State License Board**

800-321-2752

[cslb.ca.gov/Consumer.aspx](https://cslb.ca.gov/Consumer.aspx)

[cslb.ca.gov/Media\\_Room/Disaster\\_Help\\_Center](https://cslb.ca.gov/Media_Room/Disaster_Help_Center)



## If you need help with insurance and rebuilding assistance

**Get assistance on insurance issues, such as claim handling delays, additional living expenses, underinsurance disputes, availability and more.**

### **California Department of Insurance**

800-927-4357

TTY 800-482-4833

[insurance.ca.gov/01-consumers/101-help/](https://insurance.ca.gov/01-consumers/101-help/)

**Learn about low-interest disaster loans available to homeowners and renters to repair or replace damaged or destroyed real estate or personal property.**

To be considered, survivors must apply with FEMA first

### **Small Business Administration**

800-659-2955

[sba.gov/funding-programs/disaster-assistance](https://sba.gov/funding-programs/disaster-assistance)

INSURANCE AND REBUILDING ASSISTANCE CONTINUED

*Find answers to manufactured housing questions about repairs, installations, registration, and titling, assistance salvaging a mobile or manufactured home, and help with health and safety violations in mobile home parks.*

**California Department of Housing and Community Development**  
800-952-8356  
[hcd.ca.gov/manufactured-and-mobilehomes](http://hcd.ca.gov/manufactured-and-mobilehomes)

*If you have a home loan with CalVet and your home has suffered structural damage caused by a disaster, contact a CalVet Claims adjuster.*

**California Department of Veterans Affairs**  
800-952-5626  
[calvet.ca.gov/HomeLoans/Pages/How-to-submit-a-claim.aspx](http://calvet.ca.gov/HomeLoans/Pages/How-to-submit-a-claim.aspx)



## If you need information about paying taxes

*Learn about extension of tax return due dates, emergency tax or fee relief, relief of penalty and interest, or replacement copies of records lost due to disasters.*

**California Department of Tax and Fee Administration**  
800-400-7115  
TTY: 800-735-2929  
[cdtfa.ca.gov/services/state-of-emergency-tax-relief.htm#pub252A](http://cdtfa.ca.gov/services/state-of-emergency-tax-relief.htm#pub252A)

*Get information on employer extensions to file state payroll reports and to deposit state payroll taxes.*

**California Employment Development Department**  
888-745-3886  
TTY 800-547-9565  
[edd.ca.gov/en/payroll\\_taxes/emergency\\_and\\_disaster\\_assistance\\_for\\_employers](http://edd.ca.gov/en/payroll_taxes/emergency_and_disaster_assistance_for_employers)

*Find out how to claim a disaster loss on your tax return.*

**Franchise Tax Board**  
800-852-5711  
[ftb.ca.gov](http://ftb.ca.gov)



## If you need job services or help with unemployment benefits

*If you lost your job or cannot work because of a disaster or emergency, you may be eligible for benefits from **Unemployment Insurance (UI)**, **Disability Insurance (DI)**, or **Paid Family Leave (PFL)**.*

### California Employment Development Department

UI English and Spanish: 800-300-5616      UI Tagalog: 866-395-1513  
UI Armenian: 855-528-1518                      UI Vietnamese: 800-547-2058  
UI Cantonese: 800-547-3506                    UI California Relay Service (711): Provide the  
UI Korean: 844-660-0877                        UI number (800-300-5616) to the operator  
UI Mandarin: 866-303-0706                     UI TTY 800-815-9387

[edd.ca.gov/en/about\\_edd/disaster\\_related\\_services](http://edd.ca.gov/en/about_edd/disaster_related_services)  
[edd.ca.gov/en/Unemployment/Disaster\\_Unemployment\\_Assistance](http://edd.ca.gov/en/Unemployment/Disaster_Unemployment_Assistance)

*Find jobs, training, and answers to other employment related questions.*

**California Employment Development Department**  
800-758-0398  
[caljobs.ca.gov](http://caljobs.ca.gov)



## If you need help paying bills and getting back on your feet

*Help with energy bill assistance, temporary heating and cooling devices, and other supportive services.*

**California Department of Community Services and Development**  
866-675-6623  
[csd.ca.gov/fin\\_assistance](http://csd.ca.gov/fin_assistance)

*Sign up for food assistance (CalFresh), cash aid (CalWORKs, General Assistance, Cash Assistance Program for Immigrants), and affordable health insurance (Medi-Cal)*

**BenefitsCal**  
[benefitsca.com](http://benefitsca.com)