

Blue Tooth Headset Firmware Upgrade

It's important to keep up with the firmware upgrades to keep your unit functioning at optimum capacity. Both "Device Manager" and "Firmware" upgrades should be checked about once a year. Let's go over how we do this.

Step 1-Determine what processor your home PC is running (32 or 64 bit processor).

Go to the "search" window at bottom left of the screen, type in "control panel". The control panel screen will pop up, choose "system", the "system" page will show you a lot of Greek information. Look for "Device Specifications" then "System Type" it will display either "32 bit" or "64 bit" operating system. That will tell you what format your "Device Manager" needs to be when you get to www.sena.com. Make a note of it.

Step 2-Go to www.sena.com click "Support", at the bottom of the page pick "Software". Choose the right software for your operating system (32 or 64 bit). The download will complete and then prompt you that a newer version of the device manager is available. Agree to uninstall the device manager and replace with the latest version (this is a tricky part).

Latest Version is 4.3.2. Once the "Device Manager" is installed on your computer a new icon will display on your Desktop, the rest is very straightforward in keeping your device up to date.

Hope this helps keep your equipment running smoothly!