

University of HUDDERSFIELD

Inspiring tomorrow's professionals

THE AWARD WINNING UNIVERSITY OF HUDDERSFIELD

OVERVIEW

The multiple award-winning University of Huddersfield is one of the country's most impressive & beautiful campuses, with a student experience that attracts applicants from all over the world.

Go Shred has worked with the University since 2013 and in 2015 competed in and was successful in winning the tender for confidential shredding across the entire University estate.



THE BACKGROUND

The University of Huddersfield has a long and proud tradition of providing education since 1825. With a student body of over 20,000, it was named winner of the prestigious Times Higher Education University of the Year award in 2013 and has an excellent reputation for research, graduate employment and links with business.

The University recently saw its Chancellor Sir Patrick Stewart hand over the role to HRH The Duke of York. Go Shred owner Mike Cluskey is an alumnus and knows the University well.

The University needed a shredding provider who could adapt and bring security and outstanding customer service to its many departments across the site. The brief was precise and called for a service provider to meet the highest standards in the industry.

THE PROBLEM

With multiple departments, all of them separate cost centres, the University knew that any service provider would need to be flexible.

The acquisition of the service was the responsibility of an experienced and knowledgeable procurement team, well versed in the University's requirements of security, GDPR compliance and cost.

The team had to find a shredding company that worked to rigorous standards and would bring value for money that all its stakeholders would be happy with.

A responsive service that could react quickly to the many department's ad hoc requests was also vital, as well as the 100% recycling of the paper collected.

THE SOLUTION

A rigorous tender selection process, coupled with robust vetting and a comprehensive audit of the EN15713 shredding site saw the University choose Go Shred as its exclusive shredding provider

The University also required its provider to be able to bill and take payment from departments as separate entities – this meant it also demanded compliance with PCI DSS regulations – Go Shred met this criteria.

A mix of collection methods was also needed across the campus; from secure bins & cabinets to shredding sacks. We were able to provide with a reliable service that adapts on a week to week basis to their ad hoc requirements, in addition to the scheduled needs of a four weekly service.



The service we receive from you is absolutely fantastic and we do appreciate your help with this

