



CHSUC ANNUAL REPORT



COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

“Find a Need and Fill it, Find a Hurt and Heal it”

STAFF

Cindy Cole, RN: Executive Director
 Dr. Gwen M. Perkins: Medical Director
 Jennifer Campbell, PA: Clinic Provider
 Rebekah Mathis, PA: Clinic Provider
 Amy Barnes, RN: Nurse Supervisor
 Terry Boyle: Administrative Assistant
 Martha Overman, RN: Clinical Nurse
 Kristen Hildreth, RN : Clinical Nurse
 Amy Parker, RN: Clinical Nurse
 Sydney Springs, MOA: Phlebotomist
 Mitzary Gomez: Spanish Interpreter
 Yessica Roman: Spanish Interpreter
 Michele Sarno: Bookkeeper
 Norris Pierce: Projects Manager

BOARD MEMBERS

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MESSAGE FROM THE EXECUTIVE DIRECTOR

In 2022, Community Health Services will celebrate it's **40-Year Anniversary** of service to the uninsured populations of Union and Anson Counties. The Free Clinic continues to expand services and has evolved into a well-respected and necessary part of this ever-growing community. In fiscal year 2020-2021, amidst a pandemic, CHSUC Free Clinic assisted **2,085** uninsured individuals with **9,808** visits to the clinic. CHSUC is a much-needed “medical home” for those who otherwise could not afford care.

“*Healing the Hurt*” continues to pave the way for affordable access to quality healthcare and medications, no matter the socio-economic status. The **Value of Services (VOS)** rendered to CHS Free Clinic patients, at no cost to them, during the 2020-2021 program year totaled **\$6,831,467**. This total reflects the costs patients would have had to incur if the Free Clinic didn't exist.

Thank you for caring for your neighbors when they need it most. Our partnerships, volunteers and collaborations are not only changing lives, they are saving lives. Together, we are making a difference!

Cindy Cole, RN
Executive Director

We're on the web: www.chsuc.org

Mission and Vision Statement

Our Mission: To provide a medical home for uninsured residents of Union and Anson County, living with acute and chronic illnesses.

Our Vision: A community in which all residents have access to quality healthcare, regardless of economic status.

Services:

- Adult Free Clinic
- Diabetes Specialty Care
- In-house Lab Tests
- In-house Glucose Screenings
- Community-based Clinics
- Diabetes Education
- Prescription Assistance
- Nutrition Education
- Medication Education
- Health Awareness Seminars
- Diabetes Supplies
- Specialty Referrals
- Wellness Program (injections)
- Grocery Program

Grant Funding and Donations provide:

- Primary Physician Care
- Point-of-Care Lab Testing
- In-home Glucose Testing Equipment and Supplies
- Prescription Assistance
- Diabetes Education
- Follow-up
- Seasonal Vaccines
- Specialty Care
- Grocery Bags

Goals for 2021-2022

- Offer uninsured adult residents an equitable plan of treatment to dismantle barriers
- Provide education to equip patients with tools to self-manage their disease
- Successful outcomes as a result of therapeutic lifestyle changes
- Develop long-term healthcare disparity solutions through community collaborations

CHSUC assists uninsured adult Union and Anson County residents (ages 18+) who are without a primary care physician. Eligibility guidelines require annual incomes at or below 200% of FPL.

CHSUC serves those with many untreated health complications, due to a lack of funds and access to free healthcare including a significant number of immigrants. The immediate intervention made possible by Point of Care (POC) laboratory testing decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

We salute our volunteers

- ◆ During 2020-2021, **139** volunteers gave **8,003** hours of their time to assist our clients.
- ◆ Even through COVID-19's impact, Volunteers still stepped up to assist in our clinic.
- ◆ "Volunteering is a work of the Heart"



A special "Thank You" to: Dr. Gwendolyn Perkins, Dr. Dimitrios Hondros, Dr. Roy Blank, Jennifer Campbell, PA-C, Rebekah Mathis, PA-C, Dr. Eric Ward, Dr. Howard Guthmann, Staff RN's, MOA's, Translators, Wingate University Faculty & Staff, SPCC, BD, AmeriCares, Heart to Heart, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A "Grateful Acknowledgement" to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, BCBS-NC, Foundation for the Carolinas, United Way, City of Monroe and Wingate University for the faith and trust you have in our mission to the uninsured adult population.

CHSUC Revenue Sources 2020-2021

Corporate Contributions	\$227,000
Private Grants	\$377,939
United Way	\$93,000
Fundraisers, Donations, Contributions	\$10,000
Program Service Fees	\$30,000
Other Revenue/Business/Govt.	\$23,200