

## Classes Cancellation and Rescheduling Policy

In order to provide the best learning experience possible, Island Hoppers limits how many students we put into a class. We often turn students away for specific dates due to classes being full. Canceling or rescheduling less than 72 hours before a program begins involves paying an instructor for the original class date as well as an instructor for the rescheduled class date. It also prevents new students from joining the class due to a lack of time to study and prepare. For these reasons, canceling or rescheduling a class does have a fee. Island Hoppers Scuba will give every reasonable consideration to unforeseen events, such as family emergencies, that led to this situation.

## Cancellation and Rescheduling fees will be as follows:

- Rescheduling of any training program or session by the student at any time will result in a \$50 fee.
- Rescheduling of class or training dives by the student within 72 hours of start time will result in a \$100 fee.
- Cancellation of a class or not showing up for class will result in a loss of fees paid.

We appreciate your understanding. Island Hoppers Scuba