



Golden Spice Catering Q & A's relevant, thoughtful & insightful



- ✓ **Are menus set, or do I have some flexibility?** GSC has lots of variety in pre written menus, but they are flexible! **Can I customize my own menu?** Yes! We can custom craft a menu, the options are endless. The turnaround time on this end will take longer, for obvious reasons.
- ✓ **Can I see photos of other wedding receptions at the site?** Yes! Besides the photos on the web site, GSC has a Facebook page & many photos are at our office.
- ✓ **Can I review the standard contract?** Yes, please check the ABC's of ordering.
- ✓ **Does Golden Spice Catering have insurance & if I need a copy is that doable?** Absolutely!
- ✓ **Do I have to pay a deposit to hold the date?** Yes, \$500.00, then 6 months before your event 50% is due.
- ✓ **What is the cancellation policy? Is the deposit refundable?** Please check the ABC's of Ordering, also on the GSC website.
- ✓ **Do the staff and servers receive a flat gratuity?** No, that is up to the client's discretion & very much appreciated by the staff.
- ✓ **Does the cost cover just the food, or does it include linens, utensils, dishes and glassware rental, too?** The menus cover the food cost. If Golden Spice owns the equipment required for your event, it is included. Such as all serving equipment, etc. GSC will assist you in sub renting linen, dishes, glassware, etc.
- ✓ **Does the per-person cost include the service staff and cleanup?** No.
- ✓ **Does Golden Spice have a minimum guest count?** Yes, 50 guests.
- ✓ **Is there a grill charge?** No.
- ✓ **Are sales taxes included in the contract?** There is a 6% Michigan sales tax, unless in it for a non-profit event.
- ✓ **If I provide my own wedding cake, do I have to pay the servers an additional fee for cutting and serving the cake?** The GSC staff will cut & serve the cake, no additional charge.
- ✓ **Do you have to pay extra if the reception runs longer?** Yes, this will be discussed when booking. There is a \$15.00 an hour charge to have staff stay for any O.T.
- ✓ **Does Golden Spice Catering have extra fees, such as satellite kitchen charges, off site operating fees, etc.?** No, GSC is a full service off premise caterer, that's just weird.
- ✓ **Do you provide a less expensive meal option for the band, DJ, photographers and videographers?** No.
- ✓ **Can you provide a bartender?** Yes. **If so, what are the charges?** The same cost as the staffing charges.
- ✓ **Will a catering manager be on site during the reception?** Yes, there is a "captain" at every event. **If so, is there an additional fee?** Yes, depending on the complexity of the event.
- ✓ **Can we set up a food tasting?** Yes. **Is there a cost involved?** Yes, \$35.00 per "taster". That money received will be applied as credit to your bill, & subtracted from your final cost. So, it's free.
- ✓ **Is there an easy way to determine my "bottom line" cost?** Yes. The per person menu price, the staff charges, sales tax, any beverages ordered / per person & delivery charge. GSC will be adding an easy formula for determining your staffing needs, very soon.
- ✓ **Does Golden Spice Catering accept credit cards?** Yes. There is a 3% convenience charge, that the bank charges. It's becoming an industry standard. We could add it to our per person charges, but, not everybody pays by credit card. It just makes sense, at this point. There is also a credit card authorization form for you to fill out.
- ✓ **Does Golden Spice Catering give back to the community?** Yes. GSC has a program called "GSC Gives Back". We support different charities, by giving substantial discounts, donating to auctions, ETC.

www.goldenspicecatering.com

