State of Connecticut
Emergency Room Copayment Waiver Request
CO-1315 REV 06/2023

State Of Connecticut
Office of the State Comptroller
Healthcare Policy & Benefit Services Division
CareCompass.CT.gov

Submit this form to Quantum Health using the address below. This form must be completed by a plan member seeking a waiver of an Emergency Room Copayment*. You must provide all requested information. Incomplete forms will be returned. Your waiver request will be processed within 60 days. (Note: Please do not submit this form until you have received an Explanation of Benefits from your insurance company. If you have already paid your co-pay, you will need to seek reimbursement from the hospital if the waiver request is granted.)

Employee Name (Last Name, First Name, MI)	**State Employee # / Partnership Group #**	**Employee Anthem ID #**
Street Address	**Personal Email Address** (Do not use your work email address)	**Home/Cell Phone No.** (For privacy reasons do not provide your work phone number)
City, State, Zip Code		**Patient's Anthem ID #**
Patient Name	**Relationship to Subscriber**	**Date of Birth**
Place of Treatment	**Date of Treatment**	**Time of Treatment (Must be provided)** ☐ **a.m.** ☐ **p.m.**
Condition for which Emergency treatment was sought:		

The copayment for usage of an emergency room may be waived when the subscriber had no reasonable medical alternative. The absence of a reasonable medical alternative is determined by reference to the following circumstances. Check all boxes that apply to the Emergency Room visit that you are seeking reimbursement for. **Failure to specify time of day or to fill in information will delay processing and may result in the denial of your request. All forms must be submitted within 180 days of the ER service.**

REQUIRED (check all appropriate boxes):

☐ The patient identified above had a Medical Emergency that placed his or her health in serious jeopardy or at risk of impairment to any bodily organ or at risk of serious disfigurement. *(Please attach a copy of the discharge summary with this form to help verify this information)*

☐ I called my primary care doctor, _____, and was advised to go to the Emergency Room based on the severity of my condition. (Insert Name of Primary Care Physician and telephone number)

☐ The office of my primary care doctor, _____, (Insert Name of Primary Care Physician and telephone number) was closed and other alternative options like walk-in clinics and urgent care centers either are not available in my area or were also closed and I was experiencing a medical emergency. *(Please attach a copy of the discharge summary with this form to help verify this information)*

☐ My child's school, _____, sent him/her to the Emergency Room per established policy.
(Insert School Name)

☐ I contacted Upswing for an orthopedic injury and was advised to go to the Emergency Room.

By signing this form, I hereby certify that the information provided is true and complete to the best of my knowledge. I understand that if I have knowingly given incorrect information, I may be subject to penalties for false statement. I authorize the Office of the State Comptroller to verify any information given on this form.

EMPLOYEE SIGNATURE	**DATE**

*$250 copay for Active Employees, State Retirees Post October 2, 2017, and Partnership Plan members; $35 copay for State Retirees Oct. 2011 - Oct. 2017.

Mail: Quantum Health, 5420 Blazer Parkway, Dublin,OH 43 017 | Fax:855-475-5963 | Email: SOCWaiverRequests@quantum-health.com