

WELCOME TO SAFE AT HOME!

We would like to welcome you to Safe At Home service and tell you a little about us. We are a locally operated Non-For-Profit company. Grants and donations make it possible for us to provide SafeLink or MedSafe service to low income seniors and disabled individuals.

Our office is located in the Plaza Towers at the corner of Sunshine and Glenstone. Our office hours are Monday to Friday from 8:00 am to 5:00 pm. If we are in the field doing installs please leave a message on our office voicemail and we will return your call as soon as possible.

HOW DO I CHANGE MY RESPONDERS?

When you need to change information for your service you can call our office and we will make the changes for you. You can change your emergency contacts, phone number, and update when you will be gone from home easily. Our number is located on your unit and pendant to make it easy to find.

WHEN DO I WEAR YOUR PENDANT?

Wear your pendant at all times. It is water resistant and can be worn in a bath or shower. The neck strap is adjustable to make it more comfortable. When you leave your house for any reason, simply tuck the pendant in your shirt so you will have it on when you get back.



MEDSAFE AND SAFELINK

SHOULD I TEST MY SAFELINK?

Yes, once a month press your pendant. Let the call go all the way through until the call center comes on. When the call center asks if you are okay tell them you are fine and just testing. This will make sure your unit is working properly and it also checks your pendant battery strength. If there is a problem you must call our office.

WHAT IF I GO STAY WITH FAMILY FOR AND EXTENDED TIME OR MOVE?

You can move your SafeLink service with you. Simply call our office before your trip or move.

DOES SAFE AT HOME ACCEPT DONATIONS?

Yes, we are always in need of monetary donations to provide our services to low income seniors. We accept donations from churches, other organizations, individuals and bequests.