



Understanding My Call Now

My Call Now Mobile App for iPhone and Android

08.01.2013

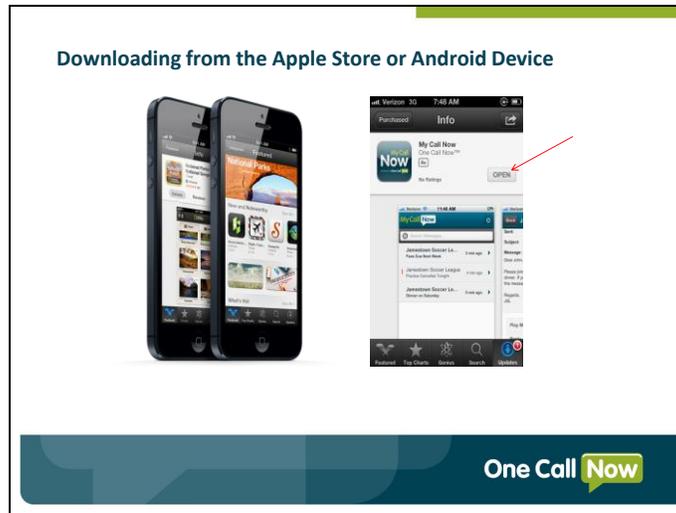
One Call **Now**

726 Grant Street | Troy, Ohio 45373
877.698.3262 | onecallnow.com/mobile

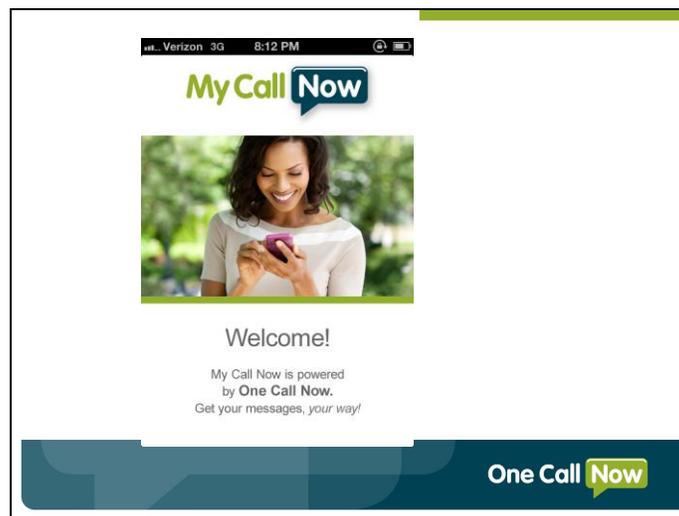
My Call Now Mobile App

My Messages, My Way...My Call Now! My Call Now, the free mobile app from One Call Now is designed specifically for those who want to receive One Call Now messages. Just tap to update contact information, to add entries to calendars and pass along any forward-enabled messages. It's that simple! In addition to receiving messages from your group, you can also join other open groups with the My Call Now mobile app.

The **My Call Now** mobile app is available free from the Apple Store onto your iOS or download onto your Android device

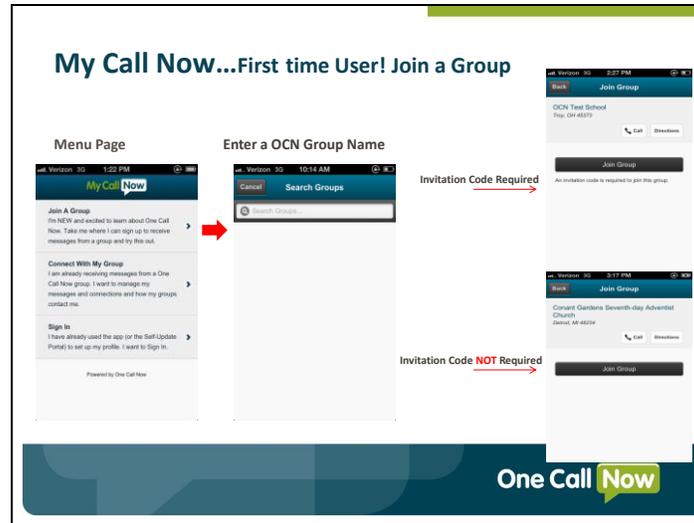


After successfully downloading **My Call Now** to your smartphone, the **Welcome** page displays.



Within a few seconds, you are automatically directed to the **Menu** page.

Join a Group



Tap **Join A Group**.

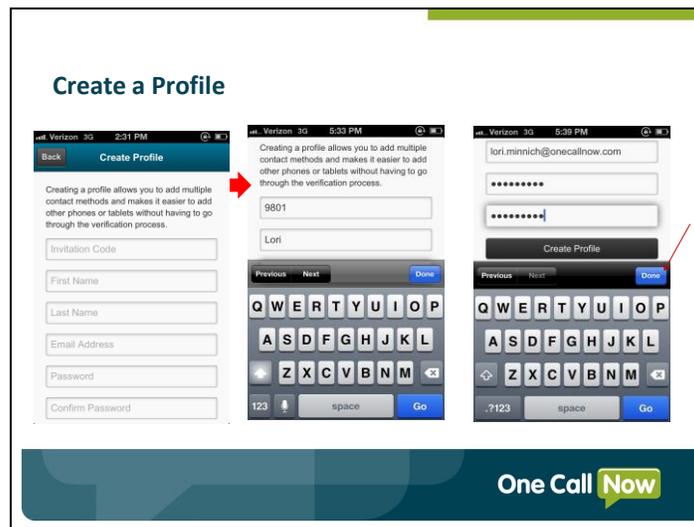
Note: For security purposes, a group leader may require an invitation code be used to join their group.

Tap the **call button** and conveniently contact the group leader and ask for the **invitation code**.

Note: If a group does **not** require an invitation code, just tap **Join Group**.

Create a Profile

To join a group, you need to create a profile. Enter the invitation code (if required), First Name, Last Name, Email Address, create a password and confirm your password.

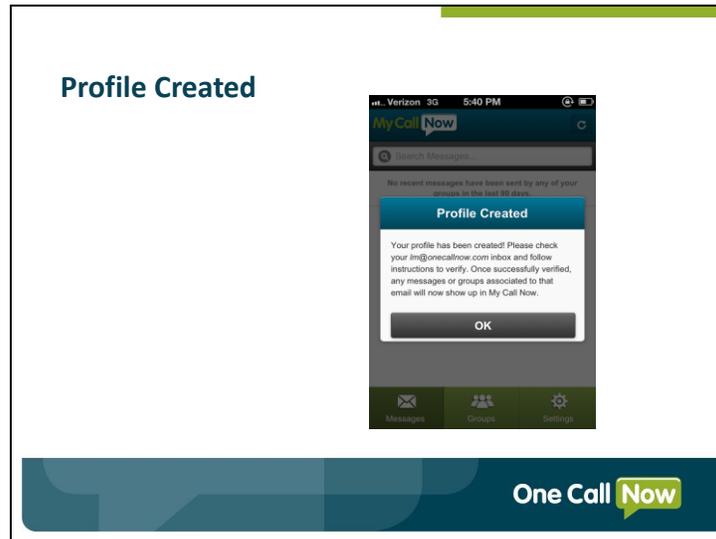


Tap **Done**.

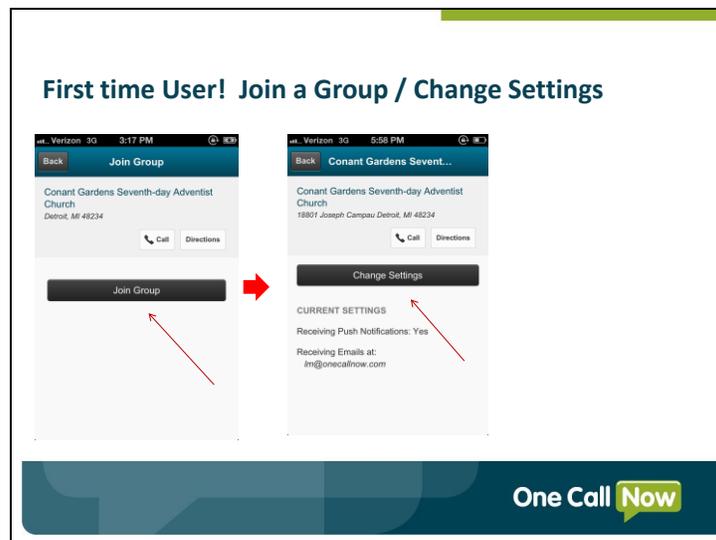
Tap **Create Profile**. Your profile is created!

Check your email and follow instructions to verify your email address.

Tap **OK**.



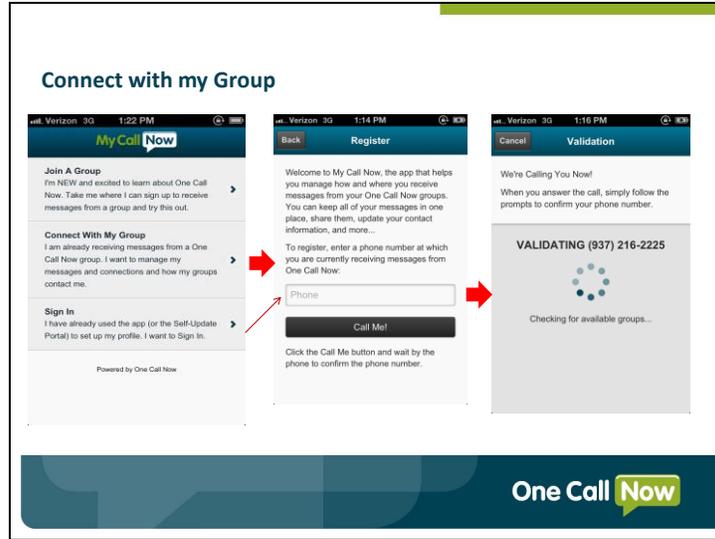
Change Settings



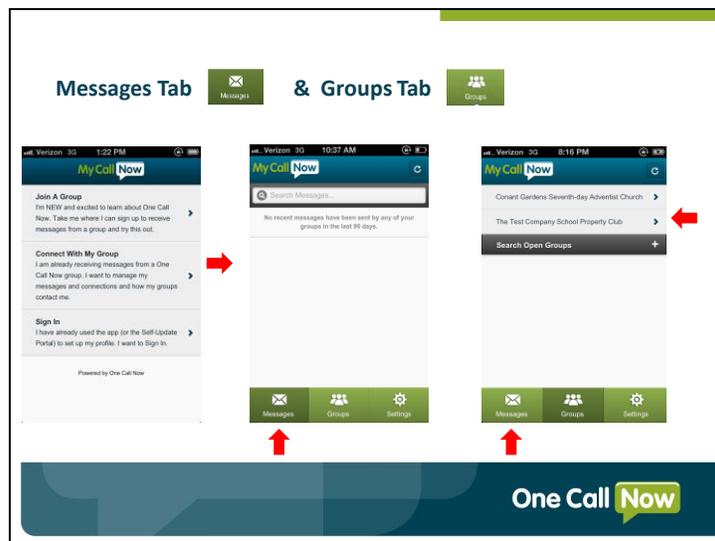
After joining a group, you can select to change the settings for how the group contacts you, change your email, phone number or push notification status.

The **My Call Now** push notifications create a pop-up on the device screen which allows the sender to share relevant information with group members.

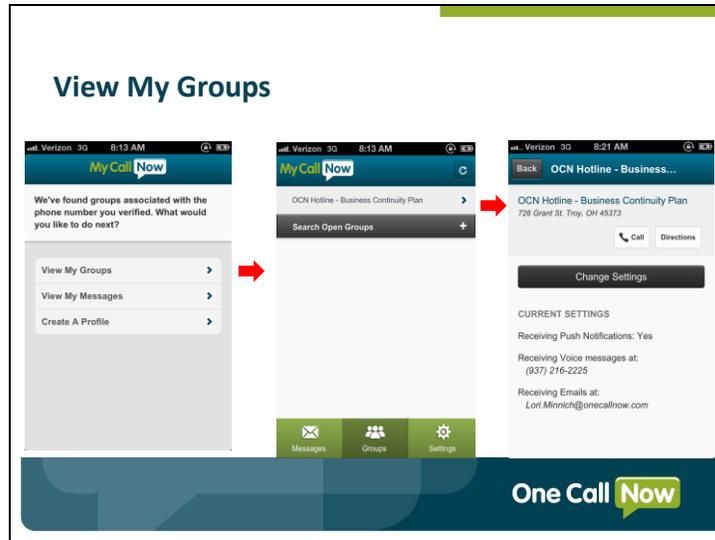
Connect with My Group



When **Connect with My Group** is selected, you are prompted to register the phone number where you currently receive messages from One Call Now. This option is *only* for those who currently receive messages from a One Call Now group. In keeping with the One Call Now high security standards, after you enter the phone number, the One Call Now system calls you to verify you are in possession of the phone or device. Follow the prompts to confirm your number.

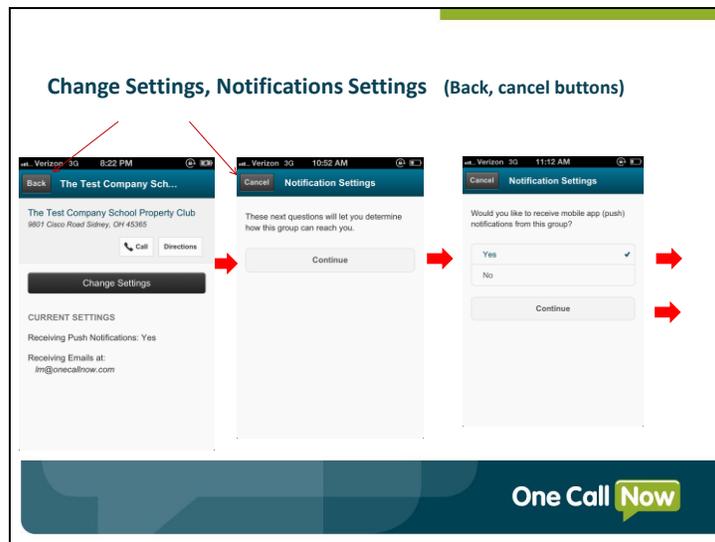


View My Groups



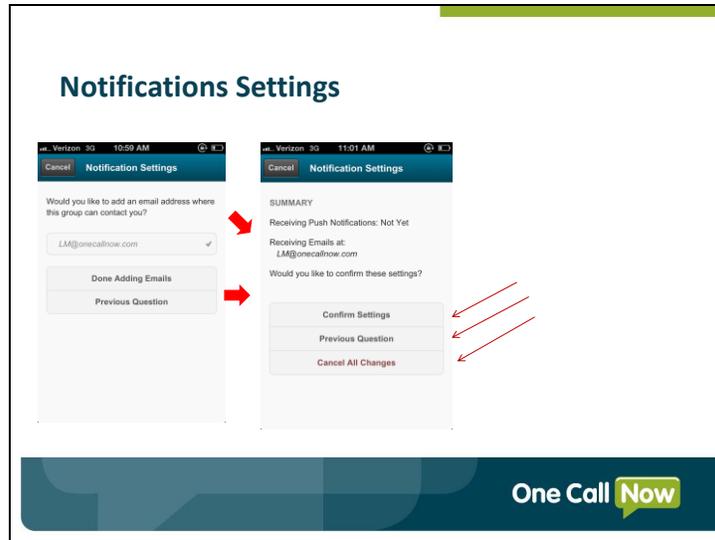
The One Call Now system also recognizes additional groups associated with the verified phone number and offers the options to **View My Groups**, **View My Messages** or **Create A Profile**. In our example, we selected to **View My Groups** and the **OCN Hotline** display. If there was no group, the screen shows only the three green tabs across the bottom. Tap the group you would like to view and, choose **Change Settings** if desired.

Manage Notifications Settings

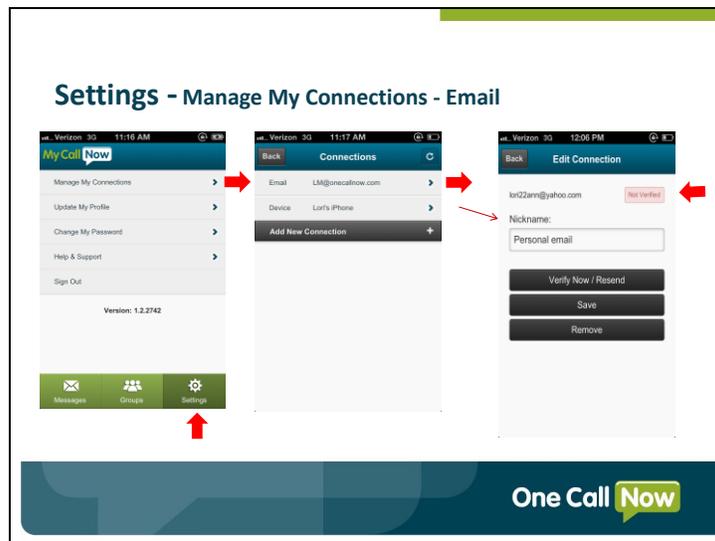


The **Notifications** screen offers the option to **Change Settings** for this group. Also on the screens are the options to go **Back** or **Cancel**. **Notification Settings** allow you to select how the group can reach you. Would you like to receive mobile app alerts or maybe add an email address?

Notification Summary Screen

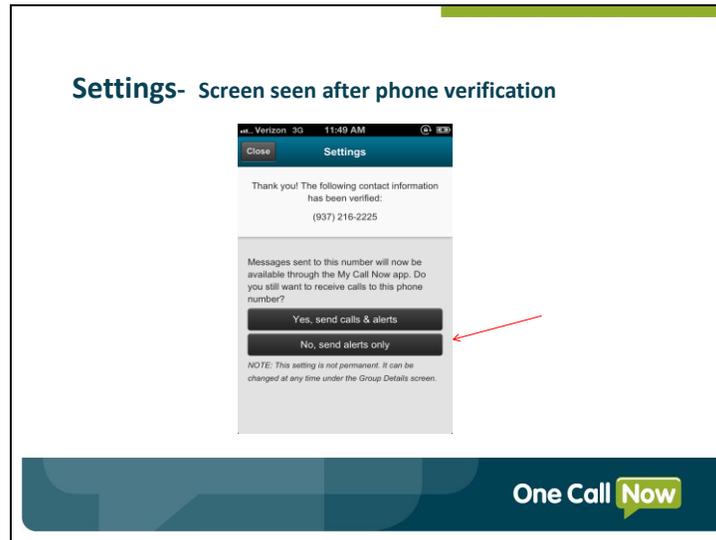


The **Notification Settings** summary screen offers options to **Confirm**, **Return to a Previous Question** or **Cancel all Changes**.



Select settings to **Manage My Connections**, **Update My Profile**, **Change My Password**, **Help and Support** or **Sign Out** of the My Call Now app.

Manage My Connections provides a means for updating or adding an email address or phone number.

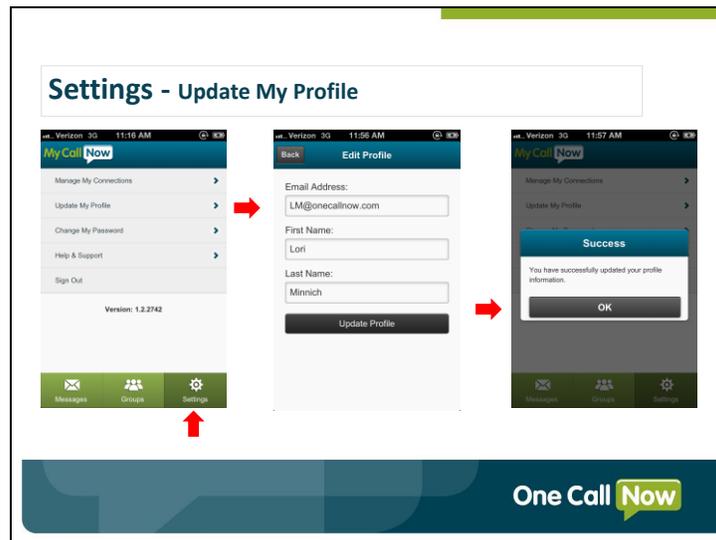


After making your changes, the One Call Now system calls you to verify the device is in your possession.

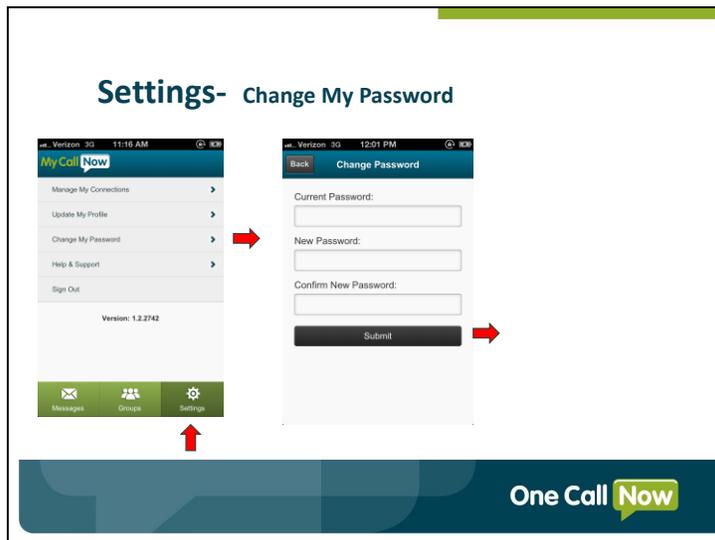
You can choose to **receive calls and alerts** or **receive alerts** only!

If you choose to receive **alerts** and do not have a **My Call Now** profile, you are asked to create a profile in order to add multiple contact methods

Settings



If you need to make any changes to your **profile information**, select **Update My Profile**

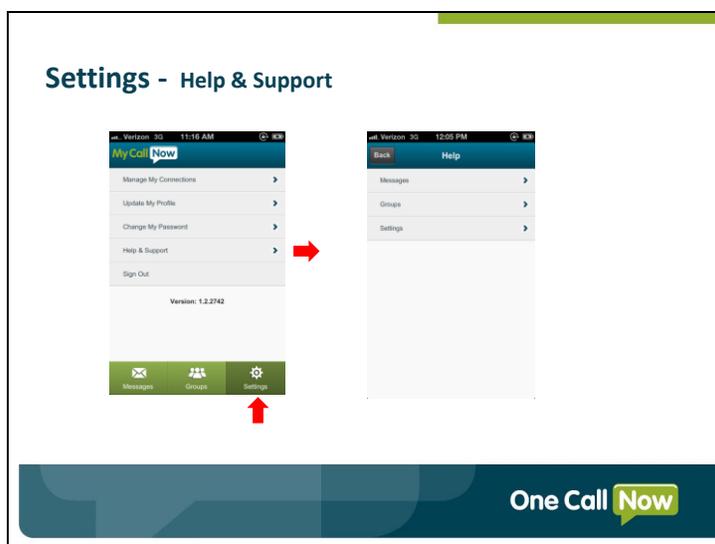


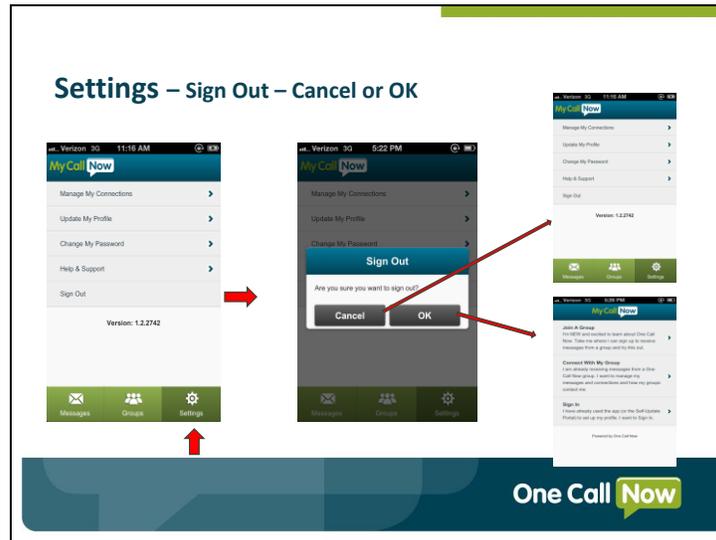
If you need to change your password, select **Change My Password**.

Help & Support

Select **Help & Support** for detailed help on **One Call Now Messages**, **Groups** or **Settings**.

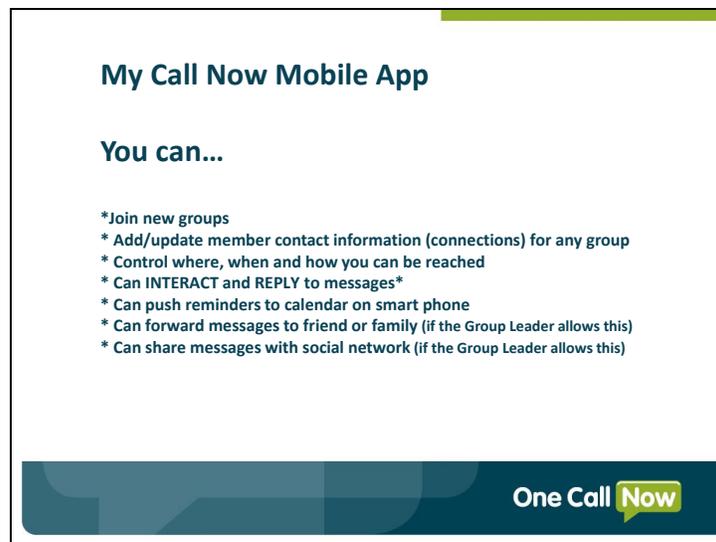
The **Help & Support** screens are an easy way to help you recognize the different features related to the **My Call Now** mobile app.





Selecting **Sign Out** gives you two options: Cancel and return to the Menu or tap **OK** to return to the sign-in screen.

My Call Now automatically stores all One Call Now messages—phone, text, and email—in one convenient location, helping you access—and act on—important messages.



One Call Now...When Messages Matter, We Deliver!

*If a response is necessary, the group leader must turn the polling feature on.
See [How do I turn polling on and off?](#) The member is able to respond to the message one time.