



Non-Warranty Payment to Service Companies

This program does not apply to mobile food trucks
or non-permanent kitchens or Solaris Branded Products

Warranty service calls that do not have a part or manufacturing defect

- Invoice should be given to the end user within one week

End user refuses to pay

- Send copy of end user invoice to Entrée with refuse to pay note.
- Must receive this within 30 days after initial billing to the end user.
- Payment will be the standard warranty labor rates.
- Payment to service company is immediate
- If Entrée is not notified within 45 days of the initial billing to the customer we are not obligated to honor this policy.

The customer's future warranty may or may not be suspended based on discussion with Entrée management and dealer that sold the equipment.

After Entrée payment to you, if you are paid by the end user,
send a check to Entrée for the amount we paid you.

Thank You,

Entrée LLC Tech Support