

EQUIPMENT WARRANTY

Call 704-900-2068



All new Solaris Equipment is warranted to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of original installation or 15 months after shipment date from the manufacturer, whichever occurs first. This is limited to the repair and replacement, including labor charges, of defective parts and or assemblies. Labor, travel and mileage covered for the first year include straight time labor charges and travel charges within 100 miles, roundtrip.

1. This warranty is limited to original installation of new Solaris for the original user in the United States or Canada. This warranty is not transferable.
2. This warranty does not apply to any equipment that has not been installed in accordance with the directions published in the appropriate installation and operation manuals.
3. Solaris will bear no responsibility or liability for any equipment which has been mishandled, abused, misapplied, misused, subjected to harsh chemical action, or external causes such as electric power fluctuations or poor water quality, field modified without the approval of Solaris or by unauthorized personnel, improperly installed or maintained, equipment damaged by flood, fire or other acts of God, or which have altered or missing serial numbers.
4. This warranty applies only to defects in parts and workmanship in equipment and not damage incurred in shipping or handling.
5. If the equipment has been changed, altered, modified or repaired with parts not authorized or by a nonqualified Solaris Service Technician, then Solaris shall not be responsible for warranty claim.
6. Adjustments such as calibrations, leveling, tightening of fasteners or utility connections normally associated with original installation are the responsibility of installer and not that of Solaris. Regular maintenance, cleaning, descaling, cathodic descaler or anode parts shall be the responsibility of the customer.
7. Solaris will bear normal labor charges incurred in the repair or replacement of a warranted piece of equipment within 50 miles of an authorized service agent. Overtime, premium labor charges and travel charges in excess of 100 miles round trip will not be covered by Solaris and will be the responsibility of the person or firm requesting the service.
8. Original purchased replacement parts will be warranted for 90 days from the parts invoice date. This warranty is for parts cost only, does not include freight or labor charges.
9. Original purchased replacement parts manufactured by Solaris will be warranted for one year from the parts invoice date.
10. This warranty provides the exclusive remedy against Solaris relating to all Solaris, whether in contract or in tort or under any other legal theory, and whether arising out of warranties, representations, instructions, installations or defects from any cause. Solaris shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages or for any other loss of cost of similar type. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against Solaris, NO limitations and disclaimers contained here shall be the greatest extent permitted by law.

Continued

11. The liability of Solaris is limited to the repair or replacement of any part found to be defective.

12. THIS WARRANTY AND THE LIABILITIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OF THEIR LIABILITIES AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND CONSTITUTES THE ONLY WARRANTY OF SOLARIS WITH RESPECT TO THE PRODUCT(S). SOLARIS LIABILITY ON ANY CLAIM, INCLUDING BUT NOT LIMITED TO NEGLIGENCE, SHALL NOT EXCEED THE PRICE OF THE EQUIPMENT THAT GIVES RISE TO THE CLAIM.

13. If required by Solaris customer shall return to Solaris for examination any failed product or part to confirm that the part has failed as a result of material or workmanship.

14. The foregoing warranty is the Solaris warranty of Solaris. Solaris neither assumes nor authorizes any other person, purporting to act on its behalf, to modify or to change this warranty, or any other warranty or liability concerning the goods.

15. When you install and maintain the Everpure Water Filtration System, you'll receive a FREE SECOND YEAR LIMITED EXTENDED WARRANTY on specified water related components.

** Additional warranty available upon request.

STEAMER EXTENDED PARTS WARRANTY

Solaris Water Filtration System by Everpure
Free 2nd year water related, parts only, limited warranty!

Register you product warranty at: www.entree.biz

WARRANTY FOR SOLARIS STEAMERS WITH EVERPURE WATER FILTRATION SYSTEMS

All Solaris steamers supplied with Everpure water filtration systems are standard with a one year original equipment warranty, and a second year limited extended warranty. Use of other water filter systems, other branded cartridges or knock-offs will make your steamer ineligible for the second year limited extended warranty coverage, and still require that you properly maintain the steamers and pressure

steam boiler under the original equipment warranty. The Solaris Everpure system, when you receive it, may not be correctly configured for local water conditions. The installer or you must verify water quality, using the Solaris supplied test strips and forward on site results/conditions to Solaris for evaluation/recommendations if necessary by Solaris. Failure to provide water quality information to Solaris and/or to comply with recommendations made by Solaris will void the original equipment warranty and the extended warranty coverage. Generators nor boiler shells that have not been properly maintained will not be prorated nor replaced. There is no labor compensation beyond the one-year original equipment warranty or the extended warranty contract coverage. Factory inspection of the failed parts may be required. The following pressure steam boiler maintenance supplies carry a 90-day parts warranty: boiler hand gaskets, filter cartridges and cathodic descaler/anodes. The Everpure system must be installed according to installation instructions.

Everpure cartridge replacement records must show scheduled 6-month & maintenance history to maintain the warranty.

THIS WARRANTY EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.

Limited Second Year Warranty

The limited second year warranty covers these water related parts: all Solenoids, probes, elements, high limit & preheat thermostats, atmospheric generator & pressure boiler shells, high limit controls. All other failed parts will be the owner responsibility. Second year warranty is limited to parts only, labor not included, as long as the prescribed preventative maintenance is followed.

