

Fluoro-Tech Limited
QUALITY POLICY

The Directors and Employees of Fluoro-Tech Ltd are committed to the operation of an integrated management system complying to the requirements of ISO 9001:2015, ISO17025:2017 & AS9100D

Wherever appropriate Fluoro-Tech Ltd will also seek to gain formal recognition to other regulated standards and approval schemes according to customer requirements. In addition, senior management are committed to ensure the operational standards of the company meet applicable regulatory requirements.

Our policy is to supply the highest level of service for non-destructive testing to our customers ensuring quality is foremost.

We will achieve this by

- Give satisfaction to all of our customers and other interested parties where ever possible, meeting and exceeding their expectations.
- Comply with all legal requirements, codes of practice and all other requirements applicable to the services we provide.
- Being proactive in our approach to our customers.
- Develop our staff and our processes.
- Ensure that employees are made aware of their individual obligations in respect to Fluoro-Tech Limited's Quality Policy.
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on the risks.

At Fluoro-Tech Ltd, all employees are encouraged and expected to adapt and display a commitment to quality and to the requirements of our customers. Employees are given training to apply all efforts to the quality systems implemented and to ensure all guidelines are followed. Recommendations for improvements whether personal or commercial are evaluated and acted upon with the best interests of the company.

Monitoring of the management systems performance is achieved by analysis and review, in order to establish continual improvements which is actively involved in our focus. Equipment, procedures, written instructions and personnel are continuously assessed and evaluated to ensure correct and efficient working.

All employees take appropriate preventative and corrective actions to maintain the integrity and quality of the service we provide. Suppliers and sub-contractors are assessed accordingly to ensure they also follow guidelines of our quality systems and approach to customer commitment and service provider standards.

Signed  Director

Date 02/01/2025