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*Dr. Ronald Fite,
Lean Six Sigma Master Black Belt*

WORK /TEACHING HISTORY: Served as a Continuous

Improvement Instructor for the North Carolina Community College System from 2010 to 2020. My position was responsible for the delivery of numerous continuous improvement applications directly to Business & Industry clients within North Carolina. This branch of the community college system is also connected to the Department of Commerce, whose interest in the area of job growth and productivity enhancement. My territory included companies within 100 counties, served by 58 colleges. Courses range from Six Sigma, Lean Thinking, various problem solving methodologies and includes Leadership and Interpersonal Skills as part of their facilitation requirements. The type of industries served by our community colleges are very diverse and range from heavy manufacturing, plastics, automotive, financial, pharmaceutical, textiles, food and many others. My most requested course was Lean Six Sigma. As part of my student's class and certification requirements, they must complete one project with proven financial benefits, in addition to their course work and final exam. My role is to teach the techniques, serve as the mentoring master black belt and review projects with company executives. During my last twelve months, my students were realizing over \$15 million annualized savings for their employers. During this time, I had the honor to have mentored two companies that have received the NCMEP Award for Continuous Improvement.

Prior, I served as an Instructor for Rowan Cabarrus Community College from 2003 to 2010. Instructional duties varied to include numerous computer skills courses, Keytrain, HRD, Lean & Six Sigma courses and project work including managing the MS Office Certiport certification classes.

During the time period of 1970 to 2003, I served as a Quality Manager and Corporate Quality Engineer in the textile industry with two different companies. This time was devoted to traveling to many of our facilities, teaching and facilitating improvement teams.

In addition to my regular teaching responsibilities, I also volunteer my time to outside organizations. Recently, I was nominated by ASQ to serve as a preliminary round judge for the ITEA (International Team Excellence Awards), served as an advisor to the Boy Scouts of America to promote Lean as a new merit badge, served on the Board of Directors for the AHEA (Adult Higher Education Association). Currently, I serve on the Board of Directors for the United Quality Management.

EDUCATION:

- *Breyer State University 2014 – DBA Quality Management Systems*
- *North Carolina State University 2014 – Master Black Belt*
- *United Quality Management Institute 2012 – PhD Quality Management*
- *Kaplan University 2008 – Six Sigma Black Belt*
- *Bachelor of Science – Engineering: Quality Control & Quality Assurance, Kennedy-Western University, 2001*

PAPERS/CREATIONS:

- *Implementing Statistical Process Control in a Greige Sheetinq Operation*
- *The 3P's Training Matrix: A Balanced Approach To Continuous Improvement Training*
- *Lean In The Home Health Care (targeted disability: blind)*
- *Creator of the original Lean Paper Airplane Simulation*

CERTIFICATIONS:

- *Six Sigma Master Black Belt – North Carolina State University*
- *Six Sigma Master Black Belt – Expert Rating*
- *Six Sigma Master Black Belt – United Quality Management Institute*
- *Six Sigma Black Belt – Kaplan University*
- *Certified Achieve Global Leadership Instructor*
- *Certified SPC Instructor*
- *Certified Microsoft Master and Certified Trainer*
- *Certified DDI Leadership Instructor*
- *Certified DiSC Interpersonal Skills Personality Styles Instructor*
- *Certified Expert OJT Master Instructor (creating & training with standard work)*
- *Certified Lean Master (ILA & LMC)*
- *Kauffman Fastrack Facilitator for Small Business Startup*

FORMER ORGANIZATIONS:

- *Member of ASQ*
- *ACT Job Profiler*
- *Past President of the Lean Manufacturing Association*
- *Past President of the International Lean Association*
- *Past Board of Directors of AHEA (Adult Higher Education Association)*
- *Member of AIAG (Automotive Industry Action Group)*
- *President Pro-Tem for the American International Theological University (AITU)*