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Video Library

We are excited to launch our new training video library. The training videos cover subjects ranging from how to set up employees in the system to how to do a void. The library will continue to grow as we add more videos.

To check out the training videos, head to the [resources section](#) of our website and go to [Management Training Videos](#).

Computer Basics

Below are a few items that we get the most questions about on the tech support line. They are quick fixes that you can typically take care of in no time!

[Subscribe](#)[Past Issues](#)

- Screen Calibration - to calibrate the touch screen, choose the ELO icon from the bottom right menu on the task bar. Follow the instructions to align the screen.
- Microsoft Windows Updates - many updates go down on Tuesday nights. That means that oftentimes the system may restart and you could come in on Wednesday to a database error.

Would you like to learn more about Computer Basics? Join us for our first Online Training Class on Wednesday, August 9th at 2:30pm. The class is free to support clients. Register [here](#).

Featured Video



Training Video - Manager Console

Support Benefits

Subscribe**Past Issues**

- Tech Support Line with an on-call tech to help answer your questions and troubleshoot any issues.
- Remote log-in access to your system - run reports from home, update your menu remotely, etc.
- Monthly Online Training Classes - learn more about your system and get your questions answered live.
- Behind the Scenes System Management - we do many things behind the scenes that keep your computer up-to-date and running smoothly. We pull monthly backups, do system cleanups, performance assessments, and many more!
- 50% Discount on Training and Custom Reports - use the code SUPPORT when registering for training to get 50% off.

Vantiv Trustwave Survey

Don't forget to complete the Vantiv Trustwave survey. This will save you money on your monthly bill. If you need assistance filling it out, check out the [Trustwave Merchant User Guide](#) on our website.

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