COAST UROLOGICAL MEDICAL GROUP, INC.

| | SE PRINT AND COMPLETE ALL SE | •••••• | | |
|--|---|---|----------------------|---------------------|
| PATIENT'S PERSONAL INFORMATION: | MARITAL STATUS: SINGLE | E MARRIED | DIVORCED | WIDOWED |
| LAST NAME: | FIRST NAME: | | MIDDLE | NITIAL: |
| HOME ADDRESS: | CITY: | | ZIP CODE: | |
| PRIMARY PHONE # () | SECONDARY PHONI | E#() | | |
| DATE OF BIRTH: SOCIA | AL SECURITY # | SEX | K: MALE | FEMALE |
| EMAIL: | | | | |
| EMPLOYER: | OCCUPATION: | | | |
| SPOUSE'S NAME: | | | | |
| IF PATIENT IS A MINOR OR STUDENT: | | *************************************** | | • |
| MOTHER'S NAME: | DATE OF BIRTH: | SOCIAL SECU | RITY # | |
| [] CHECK IF HOME ADDRESS IS SAME AS | PATIENT / IF NOT: | | | |
| EMPLOYER: | _ OCCUPATION: | CELL PHON | NE#() | |
| FATHER'S NAME: | DATE OF BIRTH: | SOCIAL SECU | RITY # | |
| [] CHECK IF HOME ADDRESS IS SAME AS | PATIENT / IF NOT: | | | |
| EMPLOYER: | | | , , , , | |
| PATIENT'S INSURANCE INFORMATION: | | -PAY: | | |
| PRIMARY INSURANCE: | INSURANCE ID # | | GROUP # | ‡ |
| *PRIMARY POLICY HOLDER: | DAT | TE OF BIRTH: | | |
| RELATIONSHIP TO SUBSCRIBER: SELF S | POUSE CHILD OTHER | CELL PHON | E#() | |
| SECONDARY INSURANCE: | INSURANCE ID # | | GROUP # | # |
| *SECONDARY POLICY HOLDER: | DAT | TE OF BIRTH: | | |
| RELATIONSHIP TO SUBSCRIBER: SELF S | | | | |
| ADDITIONAL INFORMATION: | | *************************************** | | |
| REFERRING PHYSICIAN: | PHONE # | #() | | |
| PRIMARY CARE PHYSICIAN: | PHONE # | #() | | |
| ALTERNATE CONTACT: | RELATIO | ONSHIP: | | |
| (Outside of Home) ADDRESS: | PHONE # | ŧ() | | |
| PREFERRED PHARMACY: | | | | |
| ASSIGNMENT OF BENEFITS AND FINANC | | | | |
| I hereby give lifetime authorization for payment of insurance I understand that I am responsible for all charges whether or refees. I hereby authorize this healthcare provider to release all the original. No guarantees have been made to me regarding to | not they are covered by insurance. In the event of d information necessary to secure the payment of ben | default, I agree to pay all | costs of collection, | and reasonable atto |
| Date: Signature: | | | | |
| | | | | |
| Information provided above is still current as of t Date: Signature: | • | | | |

Date: _____ Signature: _____

William T. Naftel, M.D. Michael Norris, M.D. Stephen A. Hightower, M.D. Alexa Y. Chai, M.D.

Diplomates, American Board of Urology

| Date: | | | |
|-------|--|--|--|
| Date. | | | |

PATIENT HISTORY

WELCOME TO OUR PRACTICE. TO PROVIDE YOU WITH THE BEST CARE POSSIBLE, PLEASE PROVIDE THE FOLLOWING INFORMATION WHICH WILL BE CONFIDENTIAL AND RELEASE ONLY WITH YOUR WRITTEN PERMISSION.

| ast Name: | Name: First Name: | | | | | Middle Initial: | | | | | |
|---|-------------------|--------|---|------|-----|--|-----|-----|----------------------------------|-----|-----|
| nief Complaint: _ | | | | | | | | | Age: | | |
| rief History of Pro | oblem: | | | | | | | | | | |
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| AST MEDICAL H | ISTOR | Y (PLE | EASE CHECK YES OR N | NO): | | | | | | | |
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| | V | NI. | | V | NI- | | V | NI. | | V | NI. |
| Diahetes | Yes | No | Hypertension | Yes | No | Mumps | Yes | No | Tuberculosis | Yes | No |
| Diabetes | | | Hypertension Gynecologic | | | Mumps Liver | | | Tuberculosis Blood in | | |
| Stroke | | | Gynecologic Problems | | | • | | | | | |
| Stroke Ulcers | | | Gynecologic Problems Lung Problems | | | Liver Disease Pneumonia | | | Blood in Urine Blood Clots | | |
| Stroke | | | Gynecologic Problems | | | Liver Disease Pneumonia Asthma | | | Blood in Urine | | |
| Stroke Ulcers | | | Gynecologic Problems Lung Problems | | | Liver Disease Pneumonia Asthma High Blood | | | Blood in Urine Blood Clots | | |
| Stroke Ulcers Anemia Heart Disease Bladder/Kidney | | | Gynecologic Problems Lung Problems Kidney Stones | | | Liver Disease Pneumonia Asthma | | | Blood in Urine Blood Clots | | |
| Stroke Ulcers Anemia Heart Disease | | | Gynecologic Problems Lung Problems Kidney Stones | | | Liver Disease Pneumonia Asthma High Blood | | | Blood in Urine Blood Clots | | |
| Stroke Ulcers Anemia Heart Disease Bladder/Kidney Infection | | | Gynecologic Problems Lung Problems Kidney Stones Bleeding Disorders | | | Liver Disease Pneumonia Asthma High Blood Pressure | | | Blood in Urine Blood Clots | | |
| Stroke Ulcers Anemia Heart Disease Bladder/Kidney Infection | | | Gynecologic Problems Lung Problems Kidney Stones | | | Liver Disease Pneumonia Asthma High Blood Pressure | | | Blood in Urine Blood Clots | | |

(CONTINUED ON SECOND PAGE)

| ZINI. | | | | Weight Dos | ss W | | - | | | |
|--|-------------------------------------|---------|-------------|------------|----------|-------------|---------------|------------|-------------|-----------|
| KIN: | | | hing | a: | A • | | | | | |
| EMATOPOIE | | | | | Anemia | | | | | |
| EENT: | | | | | | | | Hearii | ng Problen | ns |
| ESPIRATORY | _ | | | | | | | | | |
| ARDIOVASCU | JLAR: | Chest I | ain | Murmurs _ | Pain i | n Legs with | Walking _ | Swelli | ng in the L | Legs |
| .I.: | Const | ipation | Diarrhe | ea B | Bleeding | Hemor | rhoids | Indigestio | n | Hepatitis |
| IUSCULOSKE | LETAL: | Joint P | in V | Weakness _ | Back | Pain | _ Cramps _ | | | |
| EUROLOGIC | Heada | iche | _ Dizziness | Sei | zures | _ Blackouts | s De | epression | | |
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| affeine (ave obacco (ave ducational I | r./day) _ r./day) _ evel _ STORY | · · | | Illness/0 | Recrea | ntional Dru | | Any Cano | cer of Pro | |
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REVIEW OF SYMPTOMS: (CHECK ALL THOSE THAT ARE APPLICABLE)



William T. Naftel, M.D. Michael Norris, M.D. Stephen A. Hightower, M.D. Alexa Y. Chai, M.D.

Diplomates, American Board of Urology

| PATIENT NAME: | | DATE OF BIRTH: | |
|---------------|------------------------------|----------------|--------------------------|
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| KNOWN MEDICA | AL ALLERGIES INCLUDING REACT | ION: | |
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ELIGIBILITY & BENEFITS WAIVER

| I, | , herby certify that I am |
|---|--|
| eligible for | insurance effective |
| I have chosen Dr that if I am found to be ineligible, or if the serv | |
| benefits under my plan, I am responsible for all medical services and will pay these charges with | l costs incurred in the delivery of my |
| | |
| PATIENT SIGNATURE (Parent or Guardian) | DATE |
| WITNESS SIGNATURE | DATE |



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Patient Responsibility Agreement

| Patient/Guardian Signature: | Date: |
|-----------------------------|----------------|
| Insurance Company: | Subscriber ID: |
| Patient Name: | DOB: |

BILLING STATEMENT

As a courtesy to our patients, we will bill your insurance company for services rendered. Contracts with insurance companies vary greatly and often times providers are considered out of network for many insurance plans. If we are <u>NOT</u> a network provider for your insurance plan, you will be responsible for the balance of the contracted rate remaining after payment is made by your insurance company. We will apply the appropriate payments and adjustments to your account before the remaining balance is billed to you. **Deductibles, co-payments and any denied charges are always the responsibility of the patient.** For additional information regarding your deductible or co-payment responsibility, you can contact your insurance carrier directly.



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FINANCIAL POLICY OF PRACTICE

OUR PRACTICE FINANCIAL POLICY

We are dedicated to providing you with the best possible care and service and regard your understanding of our financial policies as an element of your care and treatment. To assist you, we have the following financial policy. If you have any questions, please feel free to discuss them with our staff.

Unless other arrangements have been made in advance by either yourself or your health coverage carrier, full payment is due at the time of your service.

Co-payments are accepted in the form of cash or check only. For your convenience, we accept all major credit cards when making a payment towards a previous balance, co-insurance or deductible.

YOUR INSURANCE

We have made prior arrangements with many insurers and other health plans. We will bill those plans with whom we have an agreement and will collect any required co-payment, co-insurance and/or deductible at the time of service. The co-payment will be collected when you arrive for your appointment. In the event your health plan determines a service to be "not covered," you will be responsible for the complete charge. In that event, we will bill you and payment is due upon receipt of that statement. A late fee of \$25 will be assessed if payment is not received within 14 days of the statement due date. Any balance which remains unpaid after 30 days may be referred to a collections agency.

We will also bill your health plan for all services we provide in the hospital. Any balance due is your responsibility and is due upon receipt of a statement from our office.

MISSED APPOINTMENTS

In order to provide the best possible service and availability to all our patients, we ask that you call us as early as possible if you know you will need to reschedule your appointment. Failure to do so may result in a fee for the missed appointment.

DELINQUENT ACCOUNTS

Any account balance unpaid beyond 90 days is considered past due. Once an account becomes delinquent, the account may be charged an additional 25% of the past due principle account balance. If the account continues to remain delinquent, it will be subject to outside collection agency action.

I have read and understand the financial policy of the practice and I agree to be bound by its terms. I also understand and agree that such terms may be amended from time-to-time by the practice.

| SIGNATURE OF PATIENT OR RESPONSIBLE PARTY IF MINOR | TODAY'S DATE |
|--|--------------|
| × | |
| PRINT NAME OF THE PATIENT | |
| × | |



William T. Naftel, M.D. Michael Norris, M.D. Stephen A. Hightower, M.D. Alexa Y. Chai, M.D.

Diplomates, American Board of Urology

FINANCIAL FEES OF PRACTICE

TO OUR PATIENTS

We are dedicated to providing you with the best possible care and service and regard your understanding of our financial policies as an element of your care and treatment.

We understand that appointments may need to be rescheduled, but a courtesy call **24 hours in advance** will allow us to accommodate another patient in that clinic time slot.

A courtesy of **72 hours in advance** applies for procedures performed both in our office and at the hospital. Much preparation and effort goes into scheduling urologic procedures affecting our physicians, the hospital, your internist and the various ancillary services.

As such, the following fees have been instituted. These fees are not billable to your insurance and payment will be required prior to the next scheduled visit. If you have any questions, we are happy to discuss them with you.

THE FOLLOWING FEES WILL BE CHARGED:

| Missed Appointments \$ 40.00 | Short Notice Cancellations \$ 25.00 (Less than 24 hours' notice) |
|---|--|
| Missed Procedure \$ 150.00 | Short Notice Procedure Cancellation \$ 100.00 (Less than 72 hours' notice) |
| Missed Surgery \$ 250.00 | Short Notice Surgery Cancellations \$ 150.00 (Less than 72 hours' notice) |
| Copying Medical Records \$ 30.00 (minimum charge) | Mailing of Prescriptions \$ 10.00 Handling Charge (No charge for office pick up) |
| Dictated Physician Letter \$ 50.00 | Non-Sufficient Funds Check \$ 10.00 |
| Forms-EDD, FMLA, DMV, Jury Duty \$ 25.00 | Billing Records \$ 15.00 |
| Prior Authorization for Prescriptions \$ 25.00 | |

I understand that all fees listed above are <u>NOT</u> covered by insurance and must be paid in full prior to any new or rescheduled appointment, procedure or surgery.

I have read and understand the financial fees of the practice and I agree to be bound by its terms.

| SIGNATURE OF PATIENT OR RESPONSIBLE PARTY IF MINOR | TODAY'S DATE |
|--|--------------|
| x | |
| PRINT NAME OF THE PATIENT | |
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