

Position Description:

Mental Health Resource Center, a comprehensive mental health center and Joint Commission accredited organization is seeking a **Licensed Practical Nurse** to join the **Adult Team Based Model (TBM) Program** in the Jacksonville area. This is an ideal opportunity for an individual who enjoys working in a team atmosphere and is dedicated to providing both behavioral health care and social services to the individuals we serve in the community.

The TBM Program is a new specialty care pilot program designed for individuals who are experiencing difficulties in their daily lives as a result of psychiatric instability. Routinely, individuals diagnosed with a serious mental illness experience significant challenges navigating through the multi-layered service delivery system. The program's approach to providing care is recovery focused and promotes member empowerment. The guiding principles include member choice, cultural competence, person-centered planning, rights of members served, collaboration among all practitioners involved in the member's care, and voice.

Some of the responsibilities of the TBM program include providing clinical and supportive services through advocacy, treatment planning, case management and care coordination. Participants are also provided with community referrals, symptom education, work-related vocational and educational services, social and interpersonal relationship training, and support for the participants' families and care givers. Most of a TBM staff member's day is spent in the community completing many of the above duties. Only about 15% of their time is spent in the office. When company vehicles are unavailable, members of the TBM program may need to use their personal vehicles to provide services and are eligible for reimbursement for mileage.

The TBM program operates 7 days a week with overlapping shifts, operating at minimum of twelve hours per day on weekdays and eight hours each weekend day and holiday. In person contact after hours and on weekends/holidays is only required if members require medication visits from staff, otherwise virtual contact is permissible.

Some of the responsibilities of the TBM Licensed Practical Nurse position include, but are not limited to:

- Provides treatment, rehabilitation, and support services to individuals served by the TBM program.
- Completes assessments with consideration to diagnosis, needs, age and culture.
- Provides service coordination for an assigned group of individuals which includes monitoring process made towards goals and objective and developing, writing, implementing, evaluating and revising the recovery plan in partnership with the individual and other providers.
- Provides shift management responsibilities on a regular basis as assigned.
- Participates in daily organizational meetings.
- Provides ongoing assessments and evaluations.
- Completes the medical/health portion of the comprehensive assessment as assigned.
- Monitors and documents an individual's progress or lack of progress upon each visit and where necessary, provides the team with updated information related to progress toward goals. Also, updates or reassesses the recovery plan in order to better assist the individual to accomplish their recovery goals.
- Provides face-to-face visits in the person's home and/or community environment to provide

services as identified on the individual's recovery plan.

- Advocates for individuals served by the program to ensure acquisition of necessary social services to include activities of daily living, including medical, dental, legal, housing, and entitlements and monitors and evaluates the effectiveness of the service and the person's satisfaction.
- Coordinates services with outside inpatient services, residential treatment programs, assisted living facilities, and outpatient services.
- Assists the individual's external Psychiatrist and Psychiatric Nurse Practitioner in medication management.
- Assists in monitoring individual's medications for effectiveness and side effects.
- Provides side-by-side assistance to individuals in all aspects of daily living (i.e., assist with housekeeping, budgeting, grocery shopping, etc.).
- Provides stage-based substance abuse treatment through individual meetings.
- Facilitates each person's acquisition of and continuance of housing in the least restrictive environment available.
- Communicates the needs of the individuals served to TBM team and external providers.
- Assesses and monitors for risk, symptoms of trauma, and indications of abuse, neglect and/or abandonment. Uses appropriate reporting mechanisms.

Position Requirements:

In order to be considered candidates must have graduated from an accredited school of Practical Nursing and a valid Florida Nursing License and 6 months of proven experience as a LPN. Experience working with adults experiencing serious mental illness preferred.

Proficiency in the RBHS/MHRC Electronic Health Records (EHR) and Patient Information System demonstrated within three months of employment.

Proficiency in Microsoft Office, Outlook and use of the Internet required.

Must meet Frequent Drivers requirements, including a valid Florida driver's license, and insurance coverage equal to or exceeding 50,000/100,000/50,000 split limits.

Requires the ability to travel to satellite facilities, community agencies, and to make contact with individuals by performing home visits or community outreach.

Strong communication skills are essential and this individual must be able to interact appropriately with internal and external customers, including patients, families, caregivers, community service providers, supervisory staff and other department professionals.

Position Details:

Full Time Shift: Monday through Friday (rotating on-call for after hours, weekends, and holidays)

This full time position offers a comprehensive benefits package.