

Pet Care Application

Owner's Information:

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home #: _____ Cell Phone: _____ Email: _____



Emergency Contact:

Name 1: _____ Contact # _____

Name 2: _____ Contact # _____

Pet Information:

1. Name: _____ Breed/Color _____ Sex _____

Date of birth _____ Weight _____ Spay/Neutered Yes _____ No _____ Meds _____

If your pet is NOT spay/neutered please initial that you understand there is an additional fee _____

2. Name: _____ Breed/Color _____ Sex _____

Date of birth _____ Weight _____ Spay/Neutered Yes _____ No _____ Meds _____

3. Name: _____ Breed/Color _____ Sex _____

Date of birth _____ Weight _____ Spay/Neutered Yes _____ No _____ Meds _____

Veterinarian:

Name: _____ Contact # _____

Services Desired:

Grooming _____ Dog Walking _____ Beach Walking/Running _____

Bath _____ Daycare-Basic _____ Basic Training _____

Creative Color _____ Daycare-Lounge _____ Ball play _____

Teeth _____ Flea treatment _____ Shop Boarding _____ Water time _____

Anal _____ Poodle feet _____ VIP Boarding _____ Daily brush out _____

Nails _____ Pet Massage _____ Medication _____ Pickup/Delivery _____

Ears _____ Reminder calls _____ In home visits _____



Home Away From Home Pet Spa

Pet Care Agreement

Initial

- _____ 1. I understand that I am solely responsible for any harm caused by my pet(s) while my pet(s) is/are boarded, day cared, groomed, walked, transported etc. at the **Home Away From Home Pet Spa** facility or in the care while walking off premise or transported by the **Home Away From Home Pet Spa** team.
- _____ 2. I further understand and agree that in admitting my pet(s) to the **Home Away From Home Pet Spa** has relied on my representation that my pet(s) is/are in good health and current with vaccinations unless otherwise disclosed in writing. (Ex. current vaccines, without obvious fleas, without kennel cough, spay/neutered and/or disclosed otherwise and not in heat, etc.)
- _____ 3. I further understand and agree that the **Home Away From Home Pet Spa** and its staff, will not be liable for any problems that develop provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my pet(s) boarding, day care, grooming, dog walking, transportation etc. at **Home Away From Home Pet Spa**.
- _____ 4. I further understand and agree that any problem that develops with my pet(s) will be treated as deemed best by the **Home Away From Home Pet Spa** staff, in their sole discretion, and I assume full financial responsibility for any and all expenses involved.
- _____ 5. I further accept financial responsibility should my pet injure any member of the Home Away From Home team or any other pet in the care of **Home Away From Home Pet Spa** and agree to pay all medical or veterinary bills resulting from such injury.

Signature

Date



When you leave your pet with us, your pet's happy is important to us. Please help us make your loved one as comfortable as possible, as soon as possible by answering a few questions below.

Tell us about _____ (pet's name, first/last) Nickname? _____

Have you read the check list at montereypetspa.com? _____

What commands most effectively recalls your pet? _____

Is your pet comfortable in a crate? _____

Where does your pet typically sleep at night? Where and on/in what? _____

What is your pet's state of physical health? _____

What is your pet's usual exercise routine each day? _____

Is your pet allowed treats? If so, what kind? _____

Does your pet have allergies? If so, what is the treatment? _____

On a scale of 1-10, how potty trained is your pet? _____ Elaborate _____

What is your pet's usual diet? How often do you feed? _____

Is your pet on medication or supplements? _____

How do you relieve your pet's anxiety? What mannerisms tell you that your pet is stressed?

If the unlikely event of illness, injury or the unfortunate passing of your pet while in our care, who should we call to make a decision if you are unable to be reached?

CANCELLATION / REFUND POLICY

IT IS NOT OUR POLICY to refund *early pickups* or *short notice cancellations*.

As a small, owner-operated business, we absolutely understand that life happens and plans change. All we ask is the consideration of forewarning in order to have ample opportunity to offer our limited space available to other clients who need our services.

To do otherwise is not a sound business model. We appreciate your understanding and good faith. To that end, the following will be true of all bookings in excess of \$150:

Non-Event / Off-Peak Reservations

This type of booking requires a **50% non-refundable deposit** no later than **48 hours in advance** of your scheduled drop off date and time *for our guarantee* of service and availability.

Holiday / Local Event Weekend Reservations

There are several holidays and/or event weekends unique to the Monterey Bay area which **may require** advanced booking and deposit commitments due to high volume and finite space availability.

This type of booking requires a **50% non-refundable deposit** no later than **10 days in advance** of your scheduled drop off date and time *for our guarantee* of service and availability.

This policy includes, but is not limited to the following:

Valentine's Day / Easter / Memorial Day / Father's & Mother's Day / Fourth of July / Labor Day / Thanksgiving / Christmas / New Years

Jazz, Blues, & Bach Music Festivals / Super Speedway Events / Big Sur Marathon / AT&T Pebble Beach Pro Am / Concours d'Elegance / Car Week / and others...

Grooming Reservations

If a client fails to honor a grooming appointment and or does not allow at least 48 hours advanced notice of cancellation, **a full charge will incur**. If this occurs more than once, full payment will be required on subsequent bookings at the time booking. This payment will be forfeit if the client does not arrive at the pre-appointed time of booking.

Print Name: _____

Signature: _____

Date: _____

Photo release

I, _____, Pet owner of _____ (pet name), hereby authorize the photography, use, reproduction, and publishing of photos without compensation taken by Home Away From Home staff. I understand that this material may be used in various publications and/or websites, for any lawful purpose including publicity, advertising, social media, or journalism.

Signature of Pet owner _____ Date _____

California Abandoned Animal Act Section 18345 of Civil Code relating to abandoned animals

...Notwithstanding any other provision of law, whenever any animal is delivered to any veterinarian, animal hospital, or any other animal care facility pursuant to any written or oral agreement entered into after the effective date of this section, and owner of such animal does not pick up the animal within 14 calendar days after the animal was due to be picked up, the animal shall be deemed to be abandoned. The person or facility whose custody was placed for care shall first try for a period of not less than 10 days to find a new owner for the animal and if unable to place the animal with a new owner, shall thereafter humanely destroy the animal so abandoned.

I _____, have read the above civil code and understand the ultimate ramifications should I abandon my pet at Home Away From Home Pet Spa. Additionally I accept any and all financial responsibility incurred by Home Away From Home Pet Spa in the disposition of my abandoned pet.

Signature

Date
