



Addiction Care of Excellence
An Outpatient Medical Recovery Program

Consent for Using Patient Portal

Patient Portal is a website for communication between patients and our practice through a secured internet connection. Patients may use Patient Portal to request appointments, view existing appointments, request medication refills, view test results, update patient information, fill up health questionnaires and download statements. Patients may also send and receive email messages to and from our practice through a secured connection.

Patients may sign up through our practice to use Patient Portal free of charge. Our practice reserves the right to charge users to cover the subscription cost of Patient Portal.

While enjoying the convenience of Patient Portal, patients must be aware of the risk of transmitting private health and personal information through the internet. Because Patient Portal is provided through the internet, computers used to connect to Patient Portal are subject to all the risks associated with internet use. The computer's hardware or software may be damaged by viruses or other malware.

Although the security of Patient Portal has met the requirements set forth by HIPPA, the information could be viewed without authorization by those with technical sophistication. Patient information may be lost, transmitted to unintended destinations, or stored on media not controllable by the patient. Although our office staff are required to process patient requests and respond to correspondences within two business days, the response time cannot be guaranteed. Therefore, patients are not advised to use Patient Portal for urgent matters.

Patient Portal cannot be expected to be a permanent service. Patient Portal may shutdown at anytime in the future for a variety of reasons.

By signing below, you explicitly accept the risk of using Patient Portal and will be solely responsible for any damage or loss that may be caused by using Patient Portal. By signing below, you also agreed to not hold our practice liable if undesirable consequences occur from the use of Patient Portal.

Patient Name

Signature

Date
