

VISTA PARK VILLAS HOMEOWNER'S ASSOCIATION (HOA) TENANT INFORMATION

Please be aware that although Tenants are residents, Tenants are NOT members of the Vista Park Villa's Homeowner Association. Your landlord/owner is a member of the Vista Park Villa's Homeowners Association (HOA). That means that any concerns or issues must be reported directly to your landlord/owner, NOT the HOA or our manager. Please DO NOT email or call our manager, as they are not contracted with you. The landlord/owner, as a member, is the only one able to discuss issues with the HOA and attend HOA meetings.

Any criminal activity (including vandalism) should be reported directly to the San Diego Sheriff's Department. Their non emergency number is: (858) 565-5200. Their emergency number is: 9-1-1. Issues with dogs, ie. Barking, off leash, abuse, etc. is best, first reported to: **San Diego Humane Society Dispatch at 760.757.4357 ext. 2622**

Website info: <http://www.cityofvista.com/city-services/city-departments/code-enforcement/barking-dog-complaints>.

City of Vista Code violations, ie. Use of garages as living space, is best, first reported to: **Website complaint form:**

<http://www.cityofvista.com/services/city-departments/code-enforcement/complaint-form-online>

If you don't have a copy of the HOA's Rules and Regulations, one can be downloaded at this website. Be aware, reports of violations of the HOA's rules & regulations must be reported in writing and only by owners. If you receive a violation, it means one or more owners have made a complaint and the HOA is required to respond with a letter.

Pool gate cards may be obtained from your landlord. Please review the gate card rules posted on this website under the Rules & Regulations page. Use of your pool gate card to allow other residents in, is a violation of the rules and your card may be suspended. Guests must be accompanied by a resident. Make sure you report the loss or theft of your pool card to your owner/manager. Your owner/manager may be held responsible for damage that occurs at the time that the pool card is used by someone else.

Remember that our dumpsters are present for routine household garbage ONLY. Please don't use dumpsters for construction materials, remodeling, and electronics, nor move in or move out disposal. All household garbage is to be bagged. If the dumpster is too full, please take it to another dumpster or hold it until the next garbage day.

The exteriors of our buildings are what are known as "common area" and aren't owned individually. That means that the exteriors may not be altered in any way without approval by our Architectural Committee, who represents all the owners. Any alterations must be requested by the OWNER/landlord. No satellite dishes are to be placed on our roofs, walls or fences, however a clamp may be used to attach a dish to a fence, without use of screws, bolts or nails. Only one cable entrance is to be made into the residence. It must be at the bottom of the patio wall. All splits into other rooms of the residence are to be made within that unit's airspace.

If you have safety concerns about the railings of the second floor units, we have approved solutions to this issue. It DOES NOT include netting or screen against the railings. The approved solutions will be posted on this website. Please don't use our railings and fences to hang towels, rugs, etc. on. Patios are for patio furniture, not for storage. For children's safety, we ask that they don't ride their bikes, skateboards, and/or scooters on our streets and parking lot. We have large areas of grass for play. There have been numerous close calls on our streets because children dart out between the buildings. Please help us protect their lives!

**Follow our Rules and Regulations so that everyone has an enjoyable
experience living in the community!**

