

Supports at Home Service Fees

Effective 1st April 2026

Sue's Home Care Nursing Service is committed to delivering high-quality, safe and personalised care that supports your independence and well-being. Our philosophy is *"Your Care, Your Way."*

Independence

Personal Care includes assistance with self-care and activities of daily living, assistance with the self-administration of medication, and continence management (non-clinical).

Social support and community engagement includes group social support, individual social support, accompanied activities, cultural support, digital education and support, assistance to maintain personal affairs, and expenses to maintain personal affairs.

Respite includes support provided by someone other than your usual informal carer (e.g., family member). It can be provided by an individual or group, in the home or community setting.

Service rate per hour	Weekday	Saturday	Sunday	Public Holiday
Independence	\$121	\$160	\$200	\$240

Fee per Service	Weekday	Saturday	Sunday	Public Holiday
Sleepover	\$352	\$448	\$480	\$560

Sleepover Services

As per the SCHADS award this service includes a **non-active (sleepover) period of 8-hour** and an **active period of 4hrs**. During the non-active period the worker is permitted to sleep provided they respond to the client if needed. If the worker is required for more than one hour during the non-active period, this will be charged as an active shift. During the active period the worker is expected to actively provide care and support.

Please note the sleepover prices listed do not include the active 4-hour period

Everyday Living

Domestic Assistance includes essential light house cleaning, laundry services, shopping assistance, and meal preparation.

Service rate per hour	Weekday	Saturday	Sunday	Public Holiday
Everyday Living	\$121	\$160	\$200	\$240

Transport and Allowances

Transport Fee Inclusive of above fees for trips within 20kms

Therapeutic Services for Independent Living

Delivered by external partners	per hour
Acupuncture	\$100
Chiropractic	\$240
Osteopathy	\$240
Remedial masseuse	\$180

Gardening services, and other associated services quoted individually

Clinical Supports

Delivered by SHC or external partners	per hour
Nursing	\$200
Occupational Therapy	\$200
Physiotherapy	\$200
Exercise Physiology	\$180
Podiatry	\$200
Psychologist	\$250
Speech Pathology	\$200
Allied Health Therapy Assistant	\$160

Home Modifications (managed by OT) and quoted individually.

Care Management and Cancellation Policy

Care Management:

Ongoing services for Care Planning, Service planning and management, monitoring, review and evaluation, and Support and education with 10% of your quarterly budget designated for care management.

Cancellation Policy

A 24-hour cancellation policy applies, in accordance with the terms outlined in your service agreement:

- If you cancel with more than 24-hours' notice, no cancellation fee will apply.
- If you cancel with less than 24-hours' notice, the full-service fee will be charged.