

OHIO INSURANCE DEPARTMENT

Beginning January 1, 2021 the Ohio Department of Insurance will begin sending license renewal notifications via email instead of U.S. Mail. Renewal notification emails will be sent approximately 90 days, 60 days, and 30 days prior to an agent's license expiration date to email addresses on file with the Department.

This is a departure from the previous notification schedule, which included a 90 day licensure renewal notification via U.S. mail and a 30 day electronic licensure renewal notification.

What Does This Mean for Me?

If your license renews in November 2020, December 2020, January 2021, or February 2021 you will still receive the 90 day U.S. mail licensure renewal notification, as well as the 30 day electronic licensure renewal notification.

If your license renews in March 2021 or after you will NOT receive the 90 day U.S. mail licensure renewal notification. Instead, you will receive three electronic renewal notifications -- approximately 90 days, 60 days, and 30 days prior to your license expiration date.

Do I Need To Do Anything?

Yes! Make sure that your contact information is correct, especially your email address. Please request contact information updates via the National Insurance Producer Registry's (NIPR) [Contact Change tool](#).

If you have any questions, please reach out to the Ohio Department of Insurance at licensing@insurance.ohio.gov or call 800-686-1526.