

# Transforming Arizona's Safety Net

## DES Demonstration Project



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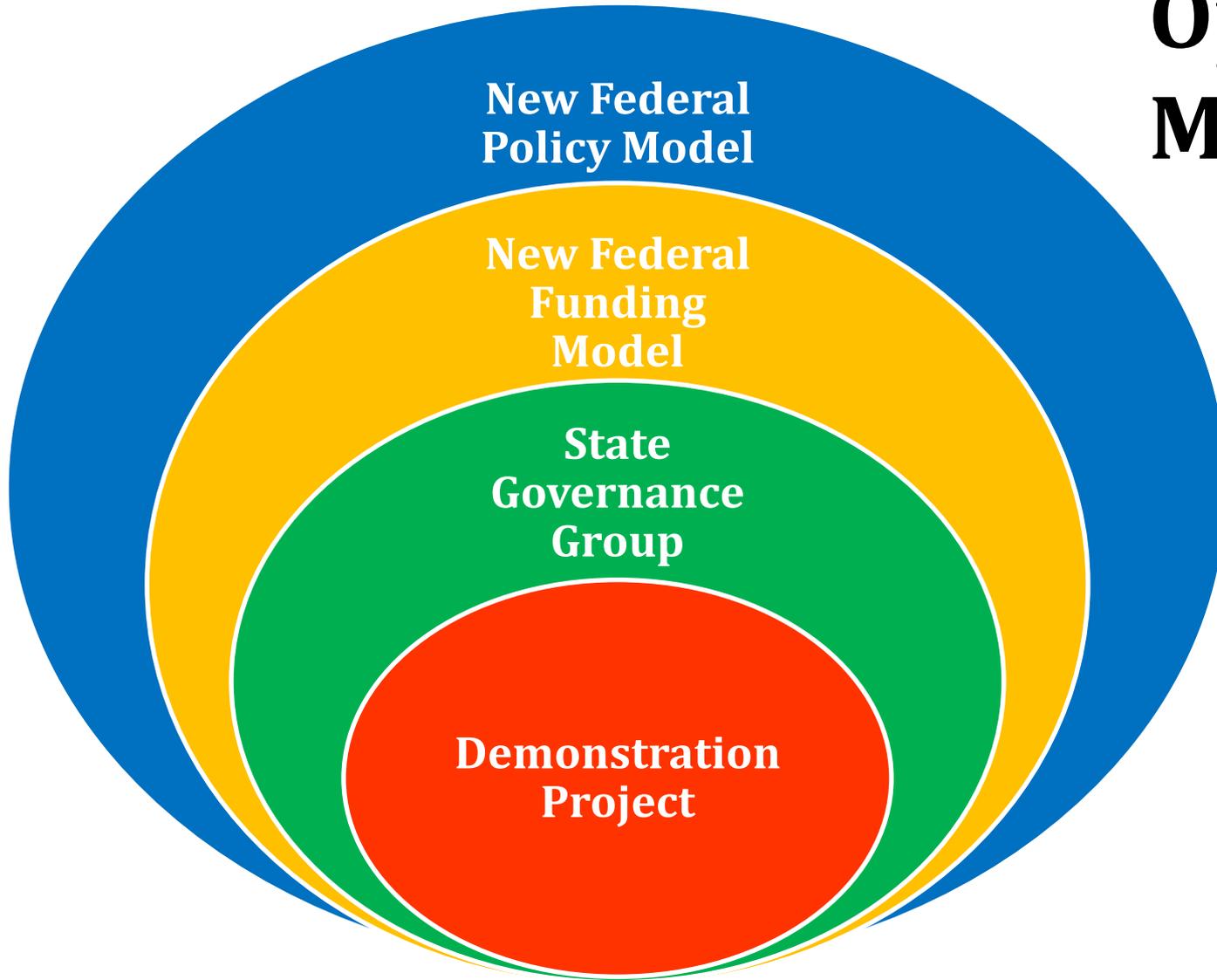


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DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# Operating Model



# Focus of the Initial Implementation

## Learning!

- ✿ Engage 200 individuals
- ✿ Test and evolve tools and processes
- ✿ Hire and support case coordination staff
  - test hypothesis regarding case coordination ratios, competencies, training, supervision and coaching models
- ✿ Implement, test, refine and expand the Integrated Case Coordination System
- ✿ Develop and refine outcomes and metrics



# Questions

