Glide Boats Warranty

Glide Boat hulls and riggers are guaranteed for three (3) years from the date of consumer purchase based on the coverage levels detailed below. The guarantee is only valid to the original retail purchaser (Consumer) against defects in material and workmanship. If a product is found to be defective before or during use due to a manufacturing failure, Glide Boats will repair or replace at our discretion the defective part.

The table below shows the levels of cover provided by the warranty:

Year of Ownership	Warranty Cover
1	The hull is covered against a manufacturing fault up to 100% of the original purchase price.
2	The hull is covered against a manufacturing fault up to 70% of the original purchase price.
3	The hull is covered against a manufacturing fault up to 50% of the original purchase price.

Limitations and exclusions:

This limited warranty does not apply to

- Damage caused by normal wear and tear and ageing of product.
- Boats damaged by extreme weather or environmental conditions.
- Boats damaged while in possession of a freight carrier, dealer or consumer.
- Boats damaged by accident, neglect, improper use or handling.
- Boats that have been towed by power or sail boats.
- Boats sold as ex-demo or as a cosmetic second.
- Boats determined to have been used for any activity other than an activity customary for the product.
- Boats that have been structurally or dimensionally altered or modified.
- Boats used for commercial or rental purposes.

Please return products to Glide Boats (carriage paid, address below) and enclose the original invoice, boat serial number, date of purchase, your name, address and a daytime telephone number and e-mail address.

This guarantee does not affect your statutory rights.

Registering Your Boat

The warranty registration form should be completed 30 days of original purchase to be activated. It is suggested that you keep your sales receipt should it be required in the future for proof of purchase. Registration can be completed either via the registration card included with your boat or using the registration form on our website (www.glideboats.co.uk).

Obtaining Warranty Service

If you have a problem with your boat and you suspect that it may be due to defective materials or workmanship, contact Glide Boats and arrange to have the problem inspected. The consumer is responsible for delivery to and pickup from Glide Boats.

If the inspection by Glide Boats indicates a defect that is attributable to materials or workmanship, Glide Boats will repair or replace your hull free of charge at the company's option, based on the type of hull and duration of ownership corresponding to the warranty coverage schedule detailed above. Proof of purchase such as a sales receipt may be required.

If service is required in a country that is not the country of purchase, Consumers will comply with all applicable export laws and regulations and be responsible for all customs duties, value add tax (VAT), and other associated taxes and charges.

Glide Boats retains the right to satisfy the warranty via repair or replacement of products deemed defective. In addition, Glide Boats reserves the right to replace the original hull with comparable current products.

Contact Us

Still got a question about your Glide Boats product? Feel free to get in touch on the phone or by email as follows:

Glide Boats 1 Parsons Close The Old Pound Wootton Abingdon Oxfordshire OX13 6FE

Telephone: 07525 053949 Email: paul@glideboats.co.uk