

San Joaquin Cores...



IHSS Public Authority

Who to Call: IHSS, ESP, Public Authority or SEIU 2015?

ISSUE

WHO SHOULD BE CALLED?

- I do not have my first set of timesheets IHSS
- I don't see my timesheets on the Electronic Service Portal Payroll
- My check is late..... ESP
- I am a Provider and would like to sign up for direct deposit..... ESP or Public Authority
- I am a Provider and want to use my sick leave..... ESP or Public Payrol
- I am a Provider or Recipient and forgot my password for electronic timesheets... ESP Help Desk
- I am a Provider or Recipient and need my TTS registration code..... Payroll
- I need a new Provider Public Authority
- I want to apply for IHSS..... Referral for Services
- I have questions about my Share of Cost (SOC)..... IHSS Social Worker
- I do not know who my Social Worker is..... IHSS
- Why are dues taken from my check SEIU 2015
- I'm a Provider and need health insurance Health Care Trust
- I'm a Recipient and need more hours of care IHSS Social Worker
- I'm a Provider who was injured while working for a Recipient..... Payroll
- I am a Provider or Recipient and would like training Public Authority
- I'm a Provider with questions about Medical or Dental Benefits Health Care Trust
- I need information about Unemployment/Disability Insurance..... EDD
- I suspect a Recipient is being abused..... Adult Protective Services
- I need to enroll as an IHSS Provider for payroll IHSS Social Worker
- I'm a Provider and need a verification of employment..... Payroll

Important Phone Numbers

Payroll(209) 468-1706
 Public Authority..... 1(800) 491-1996
 Referral for Service (209) 468-1104
 IHSS Social Worker..... (209) 468-2202
 SEIU 2015.....(855) 810-2015
 IHSS.....(209) 468-2202

**** Payroll's number (209-468-1706) is a message line and a detailed message with request will be returned within two business days. ****

Health Care Trust 1(800)824-3316
 EDD.....1(800)300-5616
 Adult Protective Services.....(209)468-3780
 ESP Help Desk.....(866-376-7066)
 ESP.....www.etimesheets.IHSS.Ca.Gov