

Convenient Payment Options with Battle River Power Coop

Battle River Power Coop offers a variety of payment options to make managing your Battle River Power Coop account simple and convenient:

- 1. Online Banking:** Add Battle River Power Coop as a payee through your bank's online platform. Use your account number (without the decimal point). For example, if your account number is 70083.00, enter it as 7008300.
- 2. Telephone Banking:** Pay quickly using your bank's telephone banking service or call us directly at 1.877.428.3972 to pay with a credit card.
- 3. Pre-Authorized Payments:** Enjoy hassle-free payments by signing up for automatic debit or credit from your bank account. Contact us at 1.877.428.3972 or email brpc@brpower.coop to get started.
- 4. In-Person Payments:** Stop by our office at 135 47017 Hwy 21, Camrose, during our business hours, Monday to Friday, 8:00 a.m. - 4:30 p.m.
- 5. Drop-Box Payments:** Can't make it during office hours? Use Battle River Power Coop's secure after-hours drop-box at the same location. Be sure to label your payment clearly with your account information.
- 6. Online Account Portal:** Manage your account from anywhere! Register for our online portal to view bills, make payments, and more. Contact us to sign up.
- 7. Sign Up for E-Bills:** Switch to paperless billing! To receive your bills conveniently by email, call 1.877.428.3972 or email brpc@brpower.coop and sign up today.

For assistance or more information about payment options, call us at 1.877.428.3972 or email brpc@brpower.coop. We're here to help!

FENN Rate of Last Resort

From January 1, 2025 to December 31, 2026, the BRPC Rate of Last Resort is \$0.1350 per kWh for current RRO members (per the Rate of Last Resort Regulation). The RoLR rate will replace the current Regulated Rate Option (RRO). Members currently on the RRO will be automatically transferred to the new RoLR starting January 1, 2025.

For those interested in other alternatives, you are welcome to visit the Utilities Consumer Advocate (UCA) at www.ucahelps.alberta.ca or call 310-4822 (toll free in Alberta) to explore a range of energy retailers.

To help members make informed choices, the UCA will also reach out quarterly to those on the RoLR, advising them on available retailer alternatives. We encourage you to take advantage of these updates to understand your options better.



Happy New Year

from Fenn REA

As we welcome the new year, the Board and Staff of Fenn REA extend our warmest wishes to our valued members. The start of a new year is a time for celebration, reflection, and looking ahead with hope and optimism. We are grateful to be part of such a supportive and inspiring community.

We are proud to serve you and deeply appreciate the trust you place in us. Your commitment to our cooperative values motivates us, and we look forward to another year of working together to provide reliable power and exceptional service.

From our Fenn REA family to yours, we wish you a Happy New Year filled with joy, good health, and many bright moments. May this year bring safety, warmth, and happiness to you and your loved ones!

Cheers to 2025 from Fenn REA!



Regulated Rate Option (RRO)

For December 2024, the RRO is priced at \$0.14264 per kWh, reflected on your enclosed blue bill. For January 1, 2025 to December 31, 2026, the FENN Rate of Last Resort is \$0.1350 per kWh. Detailed information on the monthly RRO is available on: www.fennrea.com.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).