# CHATEAU WOODS M.U.D. BILLING INFORMATION Reserve at Sleepy Hollow Residents

Billing Office: 27351 Blueberry Hill, Suite 36

Conroe, TX 77385-8957

Hours: Monday-Friday 8:00am-4:00pm

Phone: (281)367-0935

Drop Box: Located at front door, collected each morning

Billing Information:

Meters are read each month around the 25<sup>th</sup>

Bills are sent out no later than the 1st of each month

Bills are due the 20th of each month

On the 21st of each month a late fee of 10% is assessed

Service may be disconnected on or about the 25th if not paid

## **Connection Requirements:**

\$180.00 Service Deposit \$50.00 Service Charge

\$32.96 First Month of Trash Service

**Total Due: \$262.96** 

(CASH/CHECK/MONEY ORDER ONLY)

### Water and Sewer Rate Information:

Water: First 0-3,000 gallons- \$20.10 (monthly minimum)

Next 3,000 gallons- \$3.02 per 1,000 gallons Next 3,000 gallons- \$3.52 per 1,000 gallons Next 3,000 gallons- \$4.02 per 1,000 gallons Next 3,000 gallons- \$4.52 per 1,000 gallons

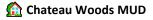
Each 1,000 gallons thereafter-\$5.03 per 1,000 gallons

Sewer: Flat Rate- \$60.30 per month LSGCD fee: \$0.11 per 1,000 gallons Trash: Flat Rate - \$32.96 per month Best Trash - (281) 313-2378

www.best-trash.com

customerservice@besttrashtexas.com





Trash & A Recycling Collection by BEST TRASH

**Collection Schedule** 

Trash Guidelines

• Residents provide their own trash cans. Trash cans should not exceed 50 gal in size

You may place extra trash in:

Bags (≤ 40 lbs)

Additional trash can (30–50 gallons)

• Heavy Trash (collected both days):

Yard Waste: Bundled, ≤ 4 ft long, ≤ 4 in diameter, ≤ 40 lbs

• Large Items: Up to 2 per collection day (e.g., furniture, mattresses)

• Carpet: 1 room max, cut ≤ 4 ft wide, bundled ≤ 40 lbs

• Appliances with Freon: Must be drained and certified

Name of the Excluded Items

• Dirt, sod, mulch, rocks, bricks, tile, concrete

• Tires, batteries, motor/cooking oil, sheetrock, insulation

Construction debris or hazardous materials

Note: Spillage from unapproved liquids is not Best Trash's responsibility

Recycling Guidelines

Recycling: Every Thursday

Accepted:

\* Paper (including cardboard) \* Plastics (#1-5,7)

Prep Items: Remove caps, liquids, and food residue

• Overflow: Place next to cart, clearly marked as recyclable

• Cardboard: Flatten and place beside the cart

Special Collection Service

For large volumes of waste or bulk items:

Email: customerservice@besttrashtexas.com Include: District name, address, and photos of items

Holiday Schedule
If collection falls on:

\*New Year's Day \*Labor Day

\*Memorial Day \* Thanksgiving Day \*Independence Day \*Christmas Day

Pickup will occur on the next regular collection day

Contact Best Trash Phone: (281) 313-2378 Website: www.best-trash.com Email: customerservice@besttrashtexas.com

## CHATEAU WOODS MUNICIPAL UTILITY DISTRICT

A-1 UTILITY/WATER BILLING OFFICE ~ 27351 Blueberry Hill Dr. #36 ~ Conroe, Texas 77385 Phone 281-367-0935

# OUT OF DISTRICT SERVICE APPLICATION FOR WATER AND SEWER SERVICE

Applicant Name		Date	
Service Address			
Mailing Address			
Phone #	Alternate	2 #	
Drivers License No:	SS	#	
Email address:		Opt out of paper bills? Yes \( \text{No} \)	
DEPOSIT AMOU	NT: <u>\$180.00</u>		
above premises until I request agree:(1)the District shalt the above premises, unless responsible for damage dor (3)to maintain in service ab maintain a private cut-off vinjury arising from interrust understand that:(1)bills based on the meter reading payment may be made at the penalty will be assessed.  The District can Terminat made in accordance with the	nest discontinuance of such service and a ll not be liable for damage of any kind we such damage results directly from negline by or resulting from any defect in the ole condition all sewer lines within the bould on my side of the water meter; and ption, inadequacy or non-availability of will be figured in accordance with the Dog of the amount consumed for the period the office of the district; (3) bills must be see water and sewer service for non-payment established policies of the district.	hatsoever resulting from water or the use of water on gence of the District. (2)the District shall not be piping, fixtures or appliances on the above premises; bundaries of applicant's premises; (4) to furnish and (5)the District shall not be liable for any damage or water or sewer services. istrict's established rate schedule with water service 1; (2) bills are due and payable upon presentation and paid by the due date of the current month or a late ent of the bill. I understand that these statements are	
Date for service to beg	in:	Applicant's Signature	
<u> </u>	• • •	nformation, please check box.	
		ACCOUNT #	
Date Paid	Cash/Check#	Total Paid \$	

#### Chateau Woods M.U.D.

Water Billing Office 27351 Blueberry Hill Dr. #36 Conroe, Texas 77385

#### **SERVICE AGREEMENT**

<u>I. Purpose</u> The Chateau Woods Municipal Utility District (District) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to insure the public health and welfare. Each customer must sign this agreement before the District will begin services. In addition, when services to an existing connection has been suspended or terminated, the District will not re-establish services unless it has a signed copy of this agreement.

<u>II. Plumbing Restrictions</u> The following undesirable plumbing practices are prohibited by state regulations:

- A. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or a reduced pressure-zone backflow prevention device.
- B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap of a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation of repairs of plumbing at any connection which provides water for humans.
- E. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

III. Service Agreement The following are the terms of the service agree	ement between the Chateau
Woods Municipal Utility District (District) and X	(Customer)

- A. The District will maintain a copy of this agreement as long as the customer and/or Premises is connected to the Water System.
- B. The customer shall allow his property to be inspected for the possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the district or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the normal business hours of the District
- C. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which has been identified during the initial inspection or periodic reinspections.
- D. The Customer shall immediately correct any undesirable plumbing practices on his premises.
- E. The Customer, at his expense, properly install, test, and maintain any backflow prevention devices required by the District. Copies of all testing and maintenance records shall be provided to the District.

<b>IV. Enforcement</b> If the Customer fails to comply with the terms of the Service Agreement, the District	t
shall, at its option, either; (1) terminate service or (2) properly install, test, and maintain an appropria	ate
backflow prevention device at the service connection. Any expenses associated with the enforcement of	of
this agreement shall be billed to the Customer.	

Customer Signature X	Date

Chateau Woods M.U.D. Water Billing Office 27351 Blueberry Hill Dr. #36 Conroe, Texas 77385

The following listed persons have my consent to discuss by billing, payment and account information with Chateau Woods M.U.D.				
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	-			
	-			
Signature:	Date:			