

West Groton Water Supply District

Established 1911

LOW INCOME ASSISTANCE GUIDELINES

West Groton Water Supply District is pleased to offer customers who are experiencing financial hardship with the opportunity to apply for Low Income Assistance.

What assistance is offered?

Qualified applicants will receive a discount equal to the “Minimum Charge” on their quarterly bills.

How do I apply?

Please contact the office at (978) 448-3711 to request an application be mailed or emailed to you, or stop into the office at 305 Townsend Road to pick one up Monday through Friday, from 9 AM until 1 PM.

Is there an application deadline?

Applications are approved on a calendar year basis, and applications can be submitted year round. The discount will be applied the billing cycle following approval of the application. Applications received after the October billing will qualify you for the following calendar year.

How long are the benefits awarded for?

Applications are approved for the current calendar year. Failure to reapply for benefits in January of each following year will result in automatic removal from the program. A reminder will be sent with your January bill. If you are removed from the program, you may reapply, but retroactive discounts will not be given.

What are the guidelines for approval?

Qualified applicants will meet all of the following criteria:

- Household income not to exceed 60% of Estimated State Median Income for the household size as established by the Low-Income Home Energy Assistance Program (LIHEAP).
- Household is currently receiving another form of state or federal assistance (SNAP, WIC, Mass Health, School Lunch Program, Fuel Assistance, Disability, or Veterans Benefits)
- Applicant provides a completed, signed application for processing, together with all supporting documentation.