


SOG# 501-16	Standard Operating Guideline		
	Cumberland Road Fire Department Inc.	Approved By	
		Steven Parrish, Fire Chief	
Response to Alarm Activations		Effective Date	Revised Date
		8-17-2023	3-30-2026

Purpose:

To establish a response procedure for alarm activations in both residential and commercial occupancies, within the Cumberland Road Fire Departments response district, and areas within the Fayetteville Fire Department jurisdiction.

Definitions:

Moderate Fire Hazard - Single family dwellings which are three (3) or less stories in height, Commercial occupancies with fire protection systems.

High Fire Hazard - Multi-family residential occupancies which are two (2) stories or more stories in height; Educational facilities; Nursing homes; Hospitals; Churches; Warehouses; Industrial complexes; Buildings that are four (4) or more stories in height; Buildings greater than 25,000 square feet without fire protection systems; Structures with occupancy loads of greater than 150 people.

Procedure:

Unit Response Moderate Risk Fire Hazard Alarm Activation:

The response to an alarm in moderate risk fire hazard occupancy shall consist of one (1) engine company.


High Risk Fire Hazard Alarm Activation:

The response to alarm activation in high-risk fire hazard occupancy shall consist of one (1) engine company.

Arrival Responsibilities:

Upon arrival of the incident, the first arriving unit shall give a size up and begin investigating the cause for the alarm.

If a fire is present, communications shall be notified and request a structure fire response.

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Occupancy information shall be obtained for reporting purposes. This information shall include occupants' name and status (ex: owner/renter/manager) and any contact information.

Cancellation:

For alarm activation incidents within the CRFD district (commercial or residential), where County Communications advises to cancel while units are responding, our policy is to continue to the scene non-emergency. Units shall verify the reason for the alarm activation and gather all necessary report information.

For alarm activation incidents within the FFD jurisdiction where a cancellation is received:

- Residential alarms: The responding unit may cancel and return to service.
- Commercial alarms: The responding unit shall continue to the scene to verify the alarm activation.

Responsibilities:

It shall be the responsibility of each member of the department and supervisors to ensure that the provisions of this standard are followed.