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From: Oklahoma Insurance Department <oid411@public.govdelivery.com>
Sent: Friday, May 1, 2020 4:04 PM
To: Diana Capes
Subject: Special Notice - Testing Centers



OKLAHOMA INSURANCE DEPARTMENT
SPECIAL NOTICE

Special Notice to Oklahoma Insurance Professionals

Date: May 1, 2020

To: Oklahoma Insurance Companies and Licensed Insurance Professionals

From: Oklahoma Insurance Department- Licensing Division

RE: Testing Centers

On March 26, 2020, the Oklahoma Insurance Department (OID) made available temporary Producer and Apprentice Adjuster licenses due to the closure of PROMETRIC testing centers nationwide in response to the COVID-19 public health emergency. At that time, Oklahoma became the second state in the nation to offer temporary licenses. This opened a significant number of jobs for Oklahomans seeking employment. We are proud of our team's quick response to help Oklahomans during this public health event. Since that time, other states have reached out to the OID and followed OID's lead resulting in the creation of jobs for many across the nation.

On May 1, 2020, PROMETRIC will be reopening four out of five of the Oklahoma testing centers with enhanced procedures that will implement social distancing recommended by the Centers for Disease Control and additional sanitization for the safety of candidates and staff. *All candidates will be required to wear a face mask at testing centers.* The additional procedures can be found at www.licensing.oid.ok.gov. Please direct all questions regarding the examination process, scheduling availability and open locations to Prometric by calling them at 1.888.597.8223 or by reviewing their website at www.Prometric.com.

The OID and PROMETRIC will continue to evaluate the situation and make necessary adjustments to site status and procedures in order to protect the safety of candidates and staff. Because the public health event is a fluid situation, the OID will continue to accept and process temporary applications until May 14, 2020, at which time the OID will reevaluate and determine whether to continue accepting temporary applications. **The Licensing Division encourages all Temporary Licensees to begin to prepare for their examinations.** Study material is available for purchase from our

webpage www.licensing.oid.ok.gov as well as the most recent Licensing Information Bulletin from the Exam Vendor which includes outlines for each examination.

The mission of the Oklahoma Insurance Department is to protect and enhance the financial security of Oklahoma and Oklahomans. Additional notification will be provided to all licensees as the current situation evolves. Thank you in advance for your patience and understanding as we all work together to minimize delays and hardships to our licensees and the industry while still providing the protection needed to Oklahoma Consumers.

Oklahoma Insurance Department Licensing Division

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