# Franciscan Ministries Program Metrics - 2nd Quarter, 2021

#### **Centennial Barn**

Event Rentals	April	May	June	2021 YTD	2020	2019
Receptions	0	1	1	2	4	27
Private / Social	3	2	4	9	22	68
Corporate	1	0	0	3	7	17
Non-profit	0	0	1	2	4	17
Contracted Events at Barn - TOTAL	4	3	6	16	37	129
Leads Contacted	3	0	0	266	980	1211
Tours	5	0	0	54	123	240
Bookings	0	0	0	23	53	106
Conversion Rate - tours to bookings	0%	na	na	43%	43%	44%
Franciscan Events (at Barn)	1	0	0	3	2	66
Classes / Appointments	5	0	0	5	67	233
Other Events - TOTAL	6	0	0	8	69	299

# **Community Garden**

TOTAL Plots	N	Neighborhood			Bhutanese / Other		
TOTAL PIOLS		34			57		
100	Community Crop		Education / Other		Empty / Processing		
		5		0		4	
Garden Activities	April	May	June	2021 YTD	2020	2019	
Volunteer Hours	51	3	56	138	163	1085	
Produce Donated	0	0	0	0	389	471	
Work Days / Community Events	1	0	1	2	0	7	
Narrative	Work days have resumed and we are getting back to a more traditional Garden season despite the fact that we are having some issues with rule following (as result of the COVID season being a bit unconventional, some bad gardener habits seem to have developed. Eads fence came out and repaired some major mistakes made during the expansion.						

#### Tamar's Center

Clients	April	May	June	2021 YTD	2020	2019
Client Visits to Day Shelter	27	23	22	134	2,439	2,752
Clients - TOTAL (unduplicated)	121	123	125	125	139*	150
Level 1 - Actions Completed	16	23	14	116	375	891
Level 2 - Actions Completed	8	6	10	52	224	314
Level 1: # of clients taking first steps (making and keeping appointments, obtaining an ID, etc.)						
Level 2: # of clients taking significant action (finding housing, entering detox, accessing inpatient medical treatment)						
Demographic Summary	see separate document					
Narrative	see separate document					

### Haircuts from the Heart

Services	April	May	June	2021 YTD	2020	2019	
Clients - Salon	40	71	103	174	2,020	2,019	
Clients - Mobile	9	18	27	72	191	715	
Clients - TOTAL	49	89	130	246	2,211	2,734	
Client Survey Average Rating (out of 5)	na	na	na	0	na	24	
Vouchers	0	0	0	3	9	29	
# of Mobile Sites	2	5	5	10	3	8	
"Piggy Bank" - Client Donations	\$18	\$16	\$27	\$46	\$12	\$37	
Volunteer Hours	0	0	0	0	0	0	
Narrative	We continue to gradually restart at mobile sites; but we have found some of the locations are closing the programs we were working with. The salon is running, but there has been an uptick of violence in the area, and it has been stressful for our stylist. Vouchers are slow as many of our distributors are not seeing clients in the amneer the were pre-COVID. We are hoping that we can encourage a pre-school start push across distributors.						

### Tau House

Participants	April	May	June	2021 YTD	2020	2019	
Individuals - TOTAL	0	0	40	159	0	150	
Volunteer Hours	0	0	1128	1191	375	891	
Partner Sites	0	0	9	37	224	314	
Groups - Repeat	0	0	2	2	0	0	
Groups - New	0	0	0	0	0	0	
Groups - TOTAL	0	0	2	2	0	0	
Narrative	about there sites due to t difficult to fii what everyo unfortunatel	002200So nice to have people in the House again! Groups have been very positive about there experiences with us this year, even though we have lost many sites due to their reorganizing or shuttering during COVID. It is getting more difficult to find one-day direct service sites for youth - and direct service is what everyone thinks of when they think of volunteering. We have, unfortunately but undersatndably, discontinued the Supper with the Sisters aspect of the program - possibly for good.					