



A Colorado Nonprofit to Preserve the History of Law Enforcement in the
City and County of Denver, Colorado
"Lest We Forget the 17"

P.O. Box 9140 / Denver, CO 80209 / 720-913-6779
www.denverpolicemuseum.org

August 23, 2019

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Hi Rockies Fans!

It has come to my attention that questions have been raised as to the ticket ordering process and lack of communication on my part, so on behalf of the Denver Police Museum, I would like to offer the following explanation.

Since the beginning of the complimentary ticket program, the Denver Police Museum opened this up to all members of the Denver Police Department and DPD retirees, both sworn and non-sworn. Denver Police Widows and members of the Department's volunteer program are also eligible to request tickets.

Ever since I assumed the position as liaison between the Colorado Rockies and Denver Police Museum, I have built an e-mail database of those who have ordered tickets in the past and to date, there are 463 individuals on that list. Each month as soon as I prepare the schedule of games the Rockies have offered to us, I e-mail those flyers to everyone on my e-mail distribution list, as well as to one designee at each of the DPD facilities, i.e., all district stations, Traffic Operations, Metro/SWAT, Police Academy, etc., and I also post a flyer on each floor of the Police Administration Building.

Once the game schedule is disseminated, I receive 300-400 e-mails each month requesting tickets. In order to organize that volume of e-mails, I transfer the pertinent information for each individual onto a spreadsheet, so that I can see at-a-glance who wants which game(s) and number of tickets. Even though I am able to prepare the spreadsheet at a fairly rapid pace, it is still very time-consuming to review the number of e-mails I receive. I am usually racing against the clock to complete that process in order to submit the number of tickets, everyone has requested, to the Rockies under their deadline. Therefore, there is not adequate time for me to respond to each person to acknowledge the receipt of their e-mail, and I generally cannot let everyone know the status of their request until 2-3 days before the first game. I have streamlined this process as much as possible and greatly appreciate your patience.

Sincerely,

Debi Libonati



The Denver Police Museum and The Colorado Rockies
Invite you to the Following *Complimentary* **SEPTEMBER 2019** Games:

Tuesday	September 10	6:40 p.m.	St. Louis Cardinals
Wednesday	September 11	6:40 p.m.	St. Louis Cardinals
Sunday	September 29	1:10 p.m.	Milwaukee Brewers

Please RSVP To: debi.aspenglow55@gmail.com

DEADLINE FOR REQUEST IS August 28 !

There is a **2 game limit** and a **4 ticket limit** per game, per household.

Please indicate in your email where you are assigned, or if you are retired or a volunteer, to assist with ticket distribution.