Forest Park Estates Mater Users Association, Inc.

Hemorandum

Date: 5-9-2011

To: All Water Users

From: Forest Park Water Board

Subject: Water Bill Payment

When selling a home your water bill must be paid in full prior to closing. If the bill has not been paid in full your escrow company is required to collect all fees prior to or as a part of closing cost. Payment must be made for the full month in which you had possession of the home, "NO partial monthly payments are accepted".

Water bill payments are expected every month unless otherwise authorized by your water board in writing. If you are on an extended vacation or move out of your home (and your home is vacant) you are still required to make the monthly payments. There are no exceptions to this rule. This may seem unfair to some however water system maintenance is required year around. Water breaks and other items that need replacing or fixing are from years of use. So that valve that needed replacing when you were not using water is as much from your use of the water system as from the other water users. Having a fully functioning water system at all times is the water board's only concern.

If you rent out your home please provide the Names, Phone numbers, and e-mail, to the water board if the renters are responsible for the water bill.

For your convenience we have e-billing so you can receive your water bill on your computer no matter where you are. You can request e-billing at any time by contacting one of your board members or simply dropping us a note requesting e-billing.