

Mower County Employees Credit Union
1202 N. Main Street, Austin, MN 55912
Phone: (507) 437-6360 Fax: (507) 437-2964
www.mowercountynecu.org

Monday – Friday 11:00 am – 4:00 pm
Thursday Extended Hours 11:00 am – 5:30 pm (Memorial Day to Labor Day)



WE'RE PREPARING FOR AN
APP RELEASE IN **MAY 2020**.

Now Offering P2P Transfers

P2P money transfers allow any Brella™ cardholder to transfer money to anyone; it's safe, convenient and instant!

Peer-to-peer transactions (also known as person-to-person, P2P, or P2P payments) are electronic money transfers made from one person to another through the member's Brella™ app.

P2P payments can be sent and received via mobile device or any home computer with access to the Internet, offering a convenient alternative to traditional payment methods.



The following represent your Board of Directors and Committees. On March 17, 2020 your Board filled all open positions pending official vote at the rescheduled Annual Membership Meeting.

Board of Directors: Chairman Duane Felt, Vice-Chair Mark May, Secretary Chris Eastvold and board members Garry Ellingson & Duane Stanley

Credit Committee: Chairman Tom Dunlap and members Jane Bau & Diana Moon

Supervisory Committee: Chairwoman Lindsay Brekke and members Jeff Weaver & Cindy Jensen

12-Month Certificate Specials

1.55% to 2.05% APY

Invest your hard-earned savings with your
member-owned credit union.



NCUA Insured & Investment Does Not Lose Value

\$500 minimum to open; APY is Annual Percentage Yield; Quarterly dividends; Early withdrawal penalties apply; Inquire with Representative for details; Rates may end anytime.



Mower County Employees Credit Union NMLS #1154437
FIND US ON FACEBOOK:
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Online Home Banking



How do I enroll in Online Home Banking?

Call (507) 437-6360 or fill out an online enrollment form at www.mowercountynecu.org

The credit union will provide you with your username and a temporary password to get started upon an enrollment request.

Mobile Banking

How do I enroll in Mobile Banking?

Mobile banking is an alternate way to access Online Home Banking.

On your mobile device access www.mowercountynecu.org and save to your home screen. The website automatically converts for mobile-friendly viewing.



eStatements

You can **access statement information 24/7** through Online Home Banking. You'll receive email alerts notifying you that your e-Statement is available providing *immediate access*. No more paper statements. No more waiting for the mailman. In fact, there's just no more waiting.

Online Bill Pay

How do I enroll in Bill Pay?

Call (507) 437-6360 or fill out an online enrollment form at www.mowercountynecu.org within Online Home Banking (click pay bills on left menu)



Bill Pay requires a credit union checking account. Don't have a checking with us? Call (507) 437-6360 or e-mail mcecu@mowercountynecu.org to get started!



VISA® Check/Debit Cards Worldwide Card & ATM Access

How to I request a Check/Debit Card?

Call (507) 437-6360 or e-mail mcecu@mowercountynecu.org to let us know you're interested in a card.

Enjoy accessing your funds 24/7 for everyday purchases and worldwide ATM access – including access to our FREE ATM network!

Check/Debit Cards require a credit union checking account. Don't have a checking with us? Call (507) 437-6360 or e-mail mcecu@mowercountynecu.org to get started!

Compliment your card with our Free Brella™ app!

Turn your card on/off, send money to virtually anyone, find ATMs, and more!



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We are keeping all members in our thoughts and hoping for the best of health to all. **The credit union is here to support our members especially during times like these.** As a not-for-profit financial institution, we put our members first and can help address financial concerns during unprecedented uncertainty. Rest assured your credit union has strong contingency plans for situations like these. We review these plans regularly and test their effectiveness making on-going improvements. **We will remain strong both operationally and financially for our members.**

Credit Union Access & Availability

The credit union's lobby will continue to be open during our normal business hours Monday – Friday from 11:00 AM to 4:00 PM. Our door is locked to the general public but will remain open for our members.

- While lobby access remains open we continue to advise members to first reach us via telephone at (507) 437-6360 or via e-mail to mcecu@mowercountynecu.org
- In the event that we are unable to occupy the building we have plans in place to remain connected to our membership with minimal disruption.

Credit unions are an essential service and will continue to operate in the event of a shelter-in-place initiative. **We will be here for you!**

Utilize Electronic Services Available 24/7

We encourage members to enroll in our e-services, offering convenience accessing your credit union accounts.

Online Home Banking	VISA® Debit/Check Cards
Bill Pay	Person-to-Person P2P Transfers
BOLT\$ (n/k/a Brella) Mobile App	ATM Access (withdrawals & deposits)

Annual Membership Meeting

The Annual Membership Meeting planned for Tuesday, April 21st has been postponed. A new date will be determined in the future. If you had purchased tickets please call us at (507) 437-6360 or e-mail mcecu@mowercountynecu.org to request a refund.

Financial Assistance Available

If you have lost your job, or are experiencing financial stress please contact us. The credit union has established a variety of Member Financial Assistance Plans to help you. As a community-based not-for-profit organization we are tracking state and federal initiatives and continue to develop in-house plans that will help our members.

Share Insurance – You're Covered

All Minnesota credit union deposits are insured by the National Credit Union Administration (NCUA) per individual up to \$250,000, just as bank deposits are insured by the FDIC.

The credit union's mission is to continue serving you. We will continue to provide updates:

- Online at www.mowercountynecu.org
- Within Online Home Banking alerts; and
- On our Facebook page @mowercountynecu
- Call us at (507) 437-6360 with any questions

Thank you,
Stephanie Riles, Manager and Board of Directors

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