



FREE CUSTOMER SERVICE TRAINING

*Discover How to Increase Your
Earning Potential!*



Retail industry overview



Products and service knowledge



Selling and service skills

**Earn a National Customer Service Certification through NRF
(National Retail Federation)**



- Interactive classroom training
- Employer Panel
- Testing and classroom materials provided

3 DAYS

November 29 & 30,
December 1, 2022

9:30 AM - 4:00 PM

Lunch will be served

LOCATION: 2000 E. MCFADDEN AVE, STE. 100, SANTA ANA, CA 92705

Reservations required by November 23:

Call or email Phyllis at phyllism@workingward.org, (949) 558-4152