

Mid State Gastroenterology, LLC
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NOTICE TO OUR PATIENTS:

We have noticed an alarming increase in the number of patients who do not keep appointments which they have scheduled. For appointments to be available for patients who need prompt gastroenterology care, we have initiated the following policy:

Patients who cannot keep a scheduled appointment need to telephone our office to cancel or reschedule at least 1 FULL business day before the scheduled appointment.

NEW PATIENTS:

Upon booking your appointment, we will be asking for credit card information until the time of your office visit. New patients who do not keep scheduled appointments, and who do not contact us in advance to cancel or reschedule will be billed a **\$250.00** NO SHOW fee.

ESTABLISHED PATIENTS and Follow-up Visits:

A NO Show fee of **\$50.00** will be charged to patients who do not keep scheduled general visit appointments, and who do not contact us in advance. This fee will need to be paid prior to making another appointment.

There is a **\$250.00** NO SHOW fee for patients that are scheduled for colonoscopies or EGD's that do not keep scheduled procedure appointments and who do not contact us at least 1 FULL business day in advance.

Each patient who has an appointment with our doctor will continue to be contacted two days in advance of scheduled appointments. However, this is a courtesy reminder and does not eliminate the need for the patient to cancel at least 1 FULL business day in advance of their appointment.