## Interamerican Solutions dba iAppliances respects your privacy.

By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

**Data Collection:** We will collect your name, email address, mailing address, and mobile phone number when you sign up for SMS updates.

The information will be collected via a web form in our website.

**Data Usage:** We use your data solely for sending (Delivery & Installation Updates)

**Data Security:** We protect your data with secure storage measures to prevent unauthorized access.

**Data Retention:** We retain your information as long as you are subscribed to our SMS service. You may request deletion at any time.

MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan. Messages are recurring, and message frequency varies.

Contact: Interamerican Solutiuons dba iAppliances at 305-894-9353

or email us at <a href="mailto:office@iappliancespro.com">office@iappliancespro.com</a> for HELP or to STOP receiving messages.

**Opt-Out:** You can opt out of the SMS list at any time by texting, emailing, or replying STOP or UNSUBSCRIBE to <a href="mailto:office@iappliancespro.com">office@iappliancespro.com</a> or 305-894-9353.

After unsubscribing, we will remove your number from our list within 24 hours.

You will receive one final text message to confirm you have unsubscribed.

**Non-Sharing Clause:** We do not share your data with third parties for marketing purposes. Interamerican Solutions dba iAppliances will not sell, rent, or share the collected mobile numbers.

## Verbal opt in script:

When interacting with customers, staff is trained to ask if the customer would like to opt in to messaging using the following script: "By providing your phone number and agreeing to receive texts, you consent to receive text messages from Decision Support regarding Account Notification. Consent is not a condition of purchase. Message frequency varies based on communication needs. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. Learn more about our business online at www.interamericansolutiuons.com