

CEO Report for April 2021
Submitted by Tara Kiene, President/CEO

This report is a summary of key activities and highlights impacting the agency from the perspective of the President/CEO. While it is addressed to and aimed at the agency’s Board of Directors, it is also shared with CCI employees to offer an overview of things happening in the agency.

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Full CEO Report on [VIDEO HERE](#).

State—HCPF/DHS/Alliance/State Legislature

- *Department of Health Care Policy and Financing* (HCPF)—As part of case management redesign, holding stakeholder meetings. Proposed case management catchment area for our region matches our current area.
- *Office of Early Childhood*—We have heard that the Office of Early Childhood has received federal \$ for sustainability payments for EI providers, but we don't have details yet.
- *Colorado State Legislature*—
 - Case Management Redesign Bill flying through process with no real resistance.
 - Bill for state budget in its final stages through legislature and still includes 2.5% rate increases plus over 600 new residential enrollments. CCI is anticipating at least 9 of those.

Local Community

See below for an exciting new collaboration we are planning with Adaptive Sports Association.

Fundraising/Development

- *Development Director*—
Position closes on April 28th. Fund Development Committee members invited to meet and provide input on final candidates.
- *Quarterly Newsletter coming in April May*
- *Fundraising Procedures*—Would like new Development Director to provide input prior to board review.
- *Subaru*—Check will be available at our publicity event at Morehart Murphy on the day of our Board Meeting.
- *Moniker Foundation*—Will be submitted by April 30th. Could be \$4-6K General Operations.
- *Board raffle*—Plan to move to August.

Internal CCI highlights

- *Family Support issues*—Working with Alliance and other CCBs on some of HCPFs new interpretations of the regulations that we find problematic. Using our large surplus to purchase adaptive equipment that will be managed by the Adaptive Sports Association. Will need Board approval for investing about \$100,000 in this equipment.

- **Rate Increases**—In the process of billing for increased Day Habilitation, Supported Employment and Transportation rates and planning to pass along the bulk of the increase to DSPs who have been providing in-person services.
- **Pine Street and Holly House** reopened this month. Option for people to do limited group services, one-on-one or virtual.

Facilities

- **Holly House**—Getting an exterior paint job.

Other

- **May Board meeting**—
The case management redesign stakeholder process is creating another conflict for our May Board meeting.
- **T-shirts**—
A couple of designs are in your Board packet. Initial estimate is we can get embroidered t-shirts for about \$12 a piece and screen print for \$13 a piece.
- **Budget**—Seeking Board feedback on postponing budget approval until July Board meeting.
- **Goal Progress:**
 - **Strategic Plan**—2021-22 action items in planning process.
 - **Strategic Leadership Certificate**—Complete!!

Acronym Cheat Sheet

- ART (Administrative Review Team) –The Executive Team and Program Directors oversight of Quality Indicators
- The Arc – advocacy organization for people with intellectual disabilities
- ANCOR (American Network of Community Options and Resources) National professional and advocacy organization for IDD providers
- CCB (Community Centered Board) we are 1 of 20 in the state
- CCI (Community Connections, Inc.)
- CDLE (Colorado Department of Labor and Employment)
- CFCM (Conflict-Free Case Management) Federal mandate that the provision case management must be separated from direct program services.
- CES (Children’s Extensive Services)
- CHCBS (Children’s Home and Community Based Services)
- CMS (Centers for Medicare & Medicaid Services) Federal
- CORA (Colorado Open Records Act)
- DHS or CDHS (Colorado Department of Human Services)
- DSP (Direct Support Professional) – field staff working with clients
- DVR (Department of Vocational Rehabilitation)

- EI (Early Intervention) Developmental services for kids Birth to 3
- FOT (Festival of Trees)
- HCPF (Health Care Policy and Financing) State Medicaid office
- I/DD (Intellectual and Developmental Disabilities)
- JBC (Joint Budget Committee at the Colorado legislature)
- MOU (Memorandum of Understanding)
- PASAs (Program Approved Service Agencies) agencies approved to provide Medicaid Waiver services across the state
- PCA (Personal Care Alternative) residential services not in a host home
- RAE (Regional Accountable Entity) Medicaid care coordination and behavioral health organization
- Residential (a.k.a. Comprehensive – our adult 24/7 support)
- ROI (Return on Investment)
- SJBPH (San Juan Basin Public Health)
- SLS (Supported Living Services) – Services for adults living independently or with family
- TCM (Targeted Case Management)

Items to cover:

Board raffle