

Patron Conduct

The Fox River Grove Public Library District is dedicated to providing access to knowledge and information through reading, writing, and quiet contemplation, providing patrons the right to use materials and services without being disturbed or impeded, and providing patrons and employees a secure and comfortable environment. The Public Library Act provides the Board of Library Trustees with the general power to carry out the spirit and intent of the Act in establishing and maintaining the library and providing library services and the specific power to “exclude from the use of the library any person who willfully violates an ordinance or regulation prescribed” (75 ILCS 5/4-7).

The Board of Library Trustees of the Fox River Grove Public Library District establishes its conduct policy as follows:

1. A patron of any age who is talking loudly enough to disturb other patrons, or is engaging in any activity which disturbs other patrons or staff, or is damaging Library materials or facilities, will be asked to display their Library card or other form of identification and desist from such activity immediately.
2. Such instances involving minors will be reported in writing to the parent or guardian.
3. If following request, the patron refuses to comply, or responds to the request in an abusive fashion, they will be required to leave the Library premises immediately for the balance of that calendar day. If they fail to do so, the police will be summoned.
4. Library personnel will record instances in which patrons are required to leave the library. Upon the third recorded instance in which a patron is required to leave the library premises, the Director shall bar the patron from use of library premises for a period of thirty days. Parents or guardians of minors will be notified in writing after the first recorded instance in which a minor is required to leave the library and advised of the consequences of any further recorded instances.
5. If a patron’s behavior is deemed egregious, or if a patron persists in abusive conduct or disruptive behavior following a period of exclusion, the Director shall report to the Board of Library Trustees such conduct and the Board will consider a long-term exclusion of that patron.
6. Persons wishing to appeal such action may do so upon written request to the Board of Library Trustees.

Behavior Guidelines

To insure that all patrons may have considerate use of the Fox River Grove Public Library, appropriate behavior is expected. Violation of any of the following rules will result in a warning and/or expulsion from the property. When necessary, police will be contacted. The Director and supervisory staff have authority to carry out all powers of this policy.

1. No loud talking or boisterous behavior (running, excessive seat changing, etc.).
2. Food may not be consumed in the Library (except with prior approval of the Library Board of Trustees).

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3. Covered drinks are permitted.
4. No smoking indoors or within 15 feet from any entrance.
5. No destruction or mutilation of Library property.
6. No parking bicycles or other vehicles in a manner that blocks or hinders entry to the Library.
7. No conduct which is disruptive to the operation of the library or threatening to patrons, staff, or Library property.
8. No animals will be allowed in the library except for certified service dogs or animals that are part of a scheduled Library program.
9. Cell phones and all electronic devices are permitted in the Library. However, use cannot disturb other patrons, so use outside of the Library is encouraged.

Board Approved 1/2017