

Common Questions

How are the Holiday Mini Camps different than the Fall Mini Camps?

Where the Fall Mini-Camps were twice per week and you had to register your child each week of camp from September 1-October 31, 2020, the Holiday Mini-camps are once per week for November 1-December 31, 2020. This means you have one less thing to schedule during the upcoming holidays.

How are you handling social distancing?

We have restructured our student experience from drop-off to instruction to pick-up:

- All students are dropped off and picked up by parents in the roundabout located in our front bays.
- The students are greeted outside, ensuring masks are in place, and temperature is taken before entering the building.
- Students place their items in a cubby, apply hand sanitizer, and proceed to their group's colored socially distance dots.
- During class, social distancing is maintained between students and each student has a specific colored dot they follow for all rotations of their instruction. Students use hand sanitizer throughout the camp. All equipment is sanitized after each rotation.
- All Tiny Titan classes have been converted to Parent Participation to help the instructor(s) maintain social distancing for our 3-4 year olds.
- In addition, all staff wear masks, log their temperature daily, and frequently wash/sanitize their hands.

May I stay to watch my child?

There is not viewing available at this time. Following OHA recommendations for reducing the number of people in the building has left us without our previous lounge style lobby.

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Common Questions, continued

How does the session pricing work?

The pricing is based on the number of occurrences each camp will have between November 1, 2020-December 31, 2020. For example, the Girls Beginner camps on Mondays have 9 occurrences whereas the Saturday camps have 6 occurrences.

What is the refund policy?

This camp session is non-refundable

Cancellation requests received before October 24, 2020 may result in a credit to your OMEGA Account if there is a person on the waitlist ready to enroll in your student's place. This will not result in a refund to the payment method used.

Cancellation requests received after October 24, 2020 will not receive a credit.

Annual Member ship fees (\$40) are non refundable.

How do I sign up?

You may sign up for the Holiday Mini-Camp Session by logging into your account online or by contacting the front desk staff.

Are make-ups allowed? No.

Can I transfer between camps mid-session? No.

[See our website for more COVID-19 Information and to see our staff in action.](#)

