

Tutorial: Integrate Systems Engineering with Earned Value Management and Program Management, Contractually and Practically

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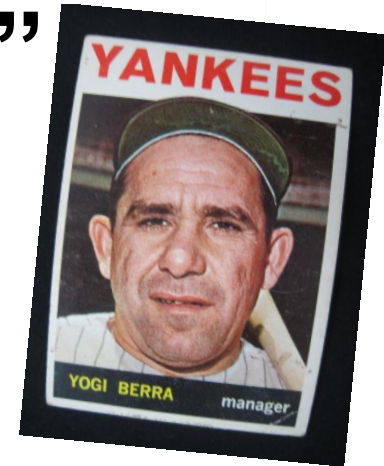
March 11, 2020

Class OA4702

Agenda

- **“Déjà vu all over again”**
- **Government Needs and Acquisition Reform**
- **Guidance in Standards, Models and DoD Guides**
- **Practical Application: 4 Opportunities**
 - **Base EV on Technical Performance**
 - **Account for Deferred Functionality including Agile Methods**
 - **Track Systems Engineering Tasks Discretely**
 - **Plan Rework and Track it Discretely**
- **Integrated Plans and Performance**
- **Acquisition Management and Reform**

“It’s déjà vu all over again,”
Yogi Berra



Integrating Systems Engineering, Risk and Earned Value Management

CPM Spring Conference 2001

San Diego, CA

24 May 2001

Presented by:

Paul Solomon

Northrop Grumman Corp.

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Threats to Program Success

- Inadequate Early Warning
- Schedules, Metrics Overstate True Progress
- Remaining Work Underestimated
- Product Will Not Meet User Needs



CAN BE PREVENTED BY INTEGRATING:

- **SYSTEMS ENGINEERING (SE)**
- **RISK MANAGEMENT (RM)**
- **EARNED VALUE MANAGEMENT (EVM)**

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Requirements Management Products

- **Concept of Operations**
- **System Integration Requirements Document (SIRD)**
- **Design Constraints / Key Drivers**
- **System Description Document (SDD)**
- **System Requirements Review (SRR) Documentation**
- **Functional Description Document (FDD)**
- **Specification / Document Tree**
- **Technical Performance Metrics (TPM) and Plan**
- **Trade Study Documentation**
- **Requirements Traceability Database (RTD)**
- **Configuration Baseline**



Best Practices to Monitor Program Technical Progress with SE Tasks

- SE products, milestones on IMS
- Discrete SE work packages and EV measures
 - Track progress of key SE products
 - Track progress of completing RTD
- Monitor SE schedule variances
 - ~~Mirrors~~ program's overall technical progress
 - Small absolute value; high impact
- Use TPMs as a basis of Performance-based EV (PBEV) for technical tasks
- Compare SE schedule variances with technical PBEV



What Is Risk Management?

- **Risk: Uncertain event or condition that, if it occurs, has a negative (or positive) effect on a project objective**
- **Systematic process of identifying, analyzing and responding to project risk**
- **Part of the SE Process**
- **Proactively Working to Prevent an Unfavorable Event from Occurring which Threatens Objectives**
 - **Cost, Schedule, Technical**

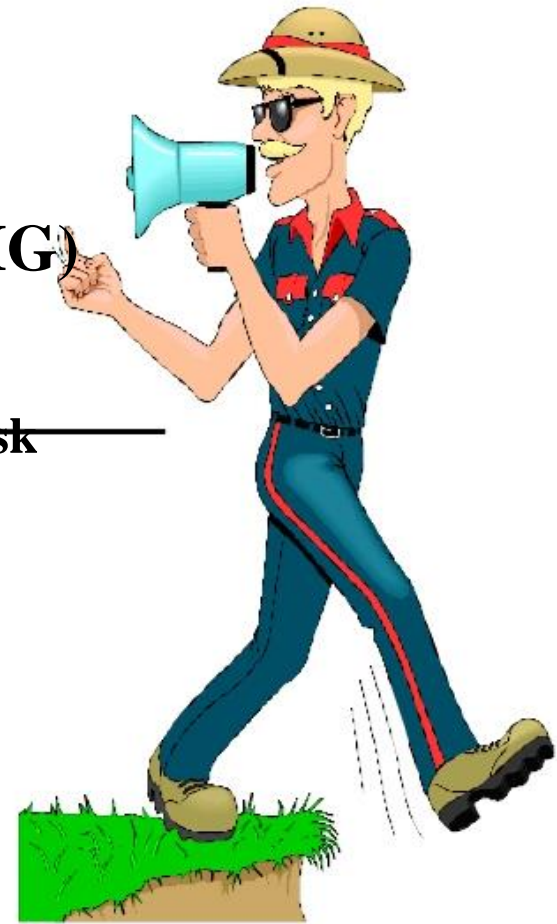


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~~EVM GUIDES SILENT ON RISK~~

- **Industry Standard**
- **EVM Implementation Guide (EVMIG)**
- **Company EVMS**
 - ~~Most EVM System Descriptions silent on risk~~
 - ~~Risk mitigation plans not always budgeted or scheduled~~
 - ~~Program projections inconsistent with risk assessments and risk mitigation plans~~



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~~Best Practices to Integrate RM with EV~~

- **Include RM Activities on the Baseline Schedule**
 - Define Exit Criteria for RM Decision Points
 - Establish Dependencies
- **Budget the RM Effort, Track with EV**
- **Address RM in Performance Analysis**
- **Incorporate RM in EAC Development**
 - If probability and impact are high (Most Likely)



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ACS EVM System Description (1)

Linked to SE and Risk Procedures

- **CAM Responsibilities**
 - Integrate budget and schedule with technical SOW
 - Identify technical metrics
 - Use *TPMs* as a basis for *EV*
 - Incorporate *risk* assessment and corrective actions into EVMS
- **Program Manager Responsibilities**
 - Assess *EAC* based on pressures, *risks*, opportunities

1) Air Combat Systems Procedure DTM F208



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ACS SE Procedure Links TPMs to EV

- SE Tracking and Oversight (E1-0401.9)
 - *TPMs* track key technical parameters
 - *EV* should be based on *TPMs* which best indicate progress towards meeting technical requirements



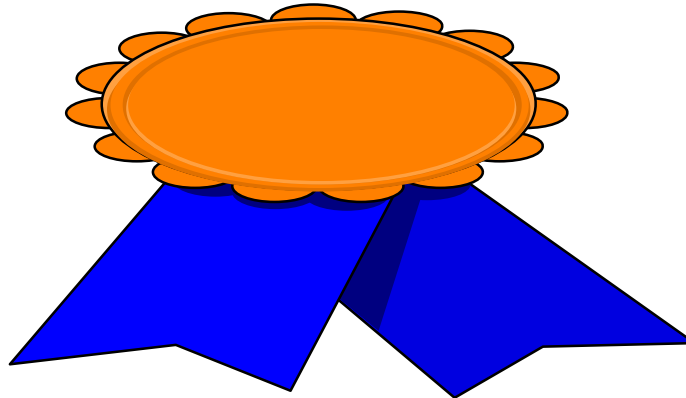
~~ACS Risk Procedure~~ ~~Links to EVMS and SE~~



- **Risk Management (D1-5002)**
 - Sources of risk identification:
 - Projected or actual adverse performance
 - Technical performance based on *TPMs*
 - Cost or schedule performance per *EVMS*
 - Significant *risk* management activities are *planned, budgeted and tracked in the EVM and scheduling systems*
 - If the *risk* cannot be fully mitigated, immediately:
 - Revise the *EAC*
 - Report *schedule* impacts on affected schedules

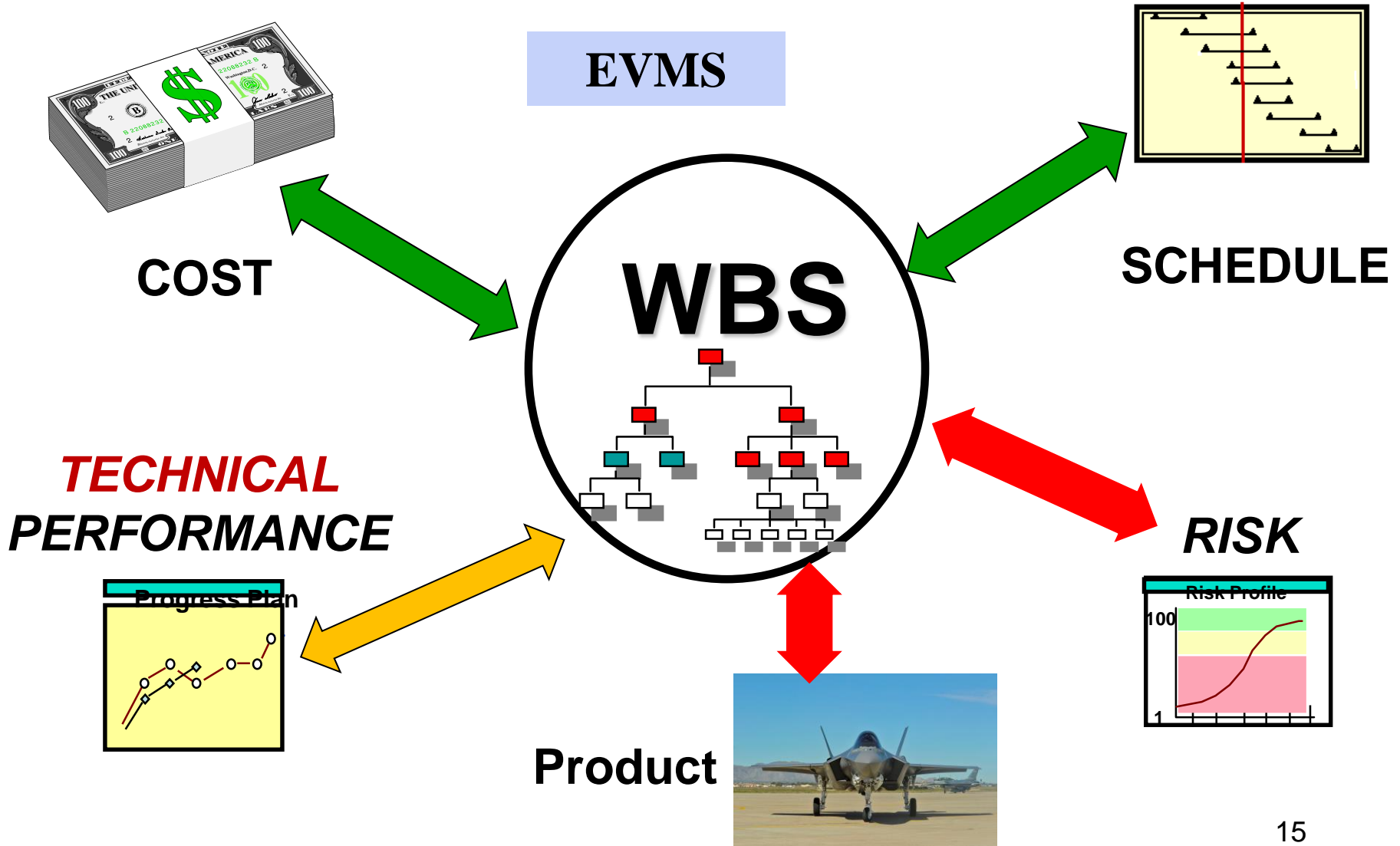
SUMMARY FOR SUCCESS

- **Operational Needs: Define, Decompose, Validate, Verify**
- **Requirements Management Traceability**
- **Plan SE Tasks in PMB**
- **Use TPMs and Performance-Based Earned Value**
- **Correlate Progress of SE Tasks with Technical Progress**
- **Include Risk Management Activities in PMB**
- **Integrated, Documented Processes**



TODAY

Does EVMS Really Integrate?



Value of Earned Value



“EVM data will be reliable and accurate only if:

- The right base measures of technical performance are selected**
- and**
- Progress is objectively assessed” (a)**

(a) “Integrating Systems Engineering With Earned Value Management”
in *Defense AT&L Magazine*, May 2004

Government Needs and Acquisition Reform

EVMS Quality Gap

EVMS Standard shortfall (3.8):

- “EV is..measurement of *quantity* of work”
- “*Quality* and *technical* content of work performed are *controlled by other means*” !?

Quality Gap

EVMS Standard shortfall (Guideline 2.2b):

Identify physical products, milestones,
technical performance goals

“**or**” other indicators that will be used to measure progress.



Quality Gap



“**or**” not “**and;**” *technical performance is optional*

Need: Accurate Performance Measurement

GAO Rpt. 06-250	Findings and Recommendations
Information Technology: Improve the Accuracy and Reliability of Investment Information	2. If EVM is <i>not implemented effectively</i>, decisions based on inaccurate and potentially misleading information 3. Agencies <i>not measuring</i> actual vs. expected <i>performance</i> in meeting IT performance goals.

DoD Discontent

USD AT&L Memo, *Use of EVM in the DoD*, 7/3/07

- Use of EVM in program management, department-wide, is *insufficient*
- Unfavorable audit findings indicate *EVM is not serving* its intended function in the internal control process

Navy Discontent

Dept. of the Navy Memo, *EVM Reviews for ACAT I Programs*, 2/20/08

- Broad deficiencies in EVM compliance
 - Failure to manage and document *changes to the baseline*
 - *Lack of integration across* the cost, schedule, and work authorization systems
 - *Intentional masking* of cost and schedule variances
 - *Inadequate reporting* of Estimates at Complete



DoD EVM Report to Congress

2009 Report: *DoD Earned Value Management: Performance, Oversight, and Governance* (1)

”Utility of EVM has declined to a level where it does not serve its intended purpose.”

Findings and Recommendations:

- ***Inaccurate*** EVM status data provided by vendors
- Use ***Technical Performance Measures*** (TPM)
- Integrate ***Systems Engineering*** (SE) with EVM

(1) Required by Section 887 of the of the FY 2009 NDAA, "Weapon Systems Acquisition Reform Act of 2009" (WSARA), Sept. 2009

EVM Challenges in Report to Congress

Challenge: Technical Performance

- EVM can be an effective program management tool only if it is integrated with **technical performance**
- The engineering community should establish technical performance measures (**TPM**) that **enable objective confirmation that tasks are complete;**

EVM Challenges in Report to Congress

Challenge: Technical Performance

- If ***good TPMs are not used***, programs could report 100 percent of earned value (or credit for work performed), even though they are behind schedule in terms of:
 - **validating requirements**
 - **completing the preliminary design**
 - **meeting weight targets**
 - **or delivering software releases that meet the requirements.**

EVM Challenges in Report to Congress

Challenge: Technical Performance

- The earned value completion criteria
 - must be based on **technical performance**
 - the **quality** of work must be verified, and
 - criteria must be defined clearly and unambiguously.
- The PM should ensure that the EVM process measures the **quality** and **technical maturity** of **technical work products** instead of just the quantity of work performed.

EVM Challenges in Report to Congress

Challenge: SE/Technical Baseline

EVM can be an effective program management tool only if

- the EVM processes are augmented with a rigorous **SE process**
- the **SE products** are costed and **included in EVM tracking**.

If the **SE** life-cycle management method is **integrated** with the planning of the **Performance Measurement Baseline (PMB)**, then EVM will accurately **measure technical performance** and **progress**.

Program Management Improvement and Accountability Act of 2015 (PMIAA)

OMB:

- Adopt and oversee implementation of **government-wide** standards, policies, and guidelines for program and project management (**P/PM**) for executive agencies;
- Establish standards and policies... ***consistent with widely accepted standards for P/PM*** planning and delivery;
- ***not applicable to DoD*** “to the extent that the ***provisions...are substantially similar*** to or ***duplicative*** of...policy, guidance, or instruction of the Department related to PM.”

Quality Gap Persists

Jan, 2018: DoD Section 809 *Report of the Advisory Panel on Streamlining and Codifying Acquisition Regulations, Vol.1:*

“substantial **shortcoming** of *EVM* is that it *does not measure product quality*. A program could perform ahead of schedule and under cost according to EVM metrics but deliver a capability that is unusable by the customer.”



April 2016, DCMA report to NDIA:

Common, EVM finding: lack of objective measures to assess performance, including “**Measurement does not indicate technical accomplishment.**”

Govt Contractors Survey

Seventy percent to the *Grant Thornton 2016 Government Contractors Survey*:

70% of respondents stated they would not use EVMS if not required to do so.

28% reported having contracts that require use of EVMS.

Of those using EVMS, 37% percent believe it to be a cost-effective management tool and only 25 % would adopt EVMS voluntarily.

Management Reserve (MR) Loophole

EIA-748 EVMS loopholes enable misuse of MR:

3.5.4 “MR is held for *unexpected growth* within the currently authorized *work scope*”

How is MR misused?

1. Frequent causes of additional testing and rework:
 - Unrealistic baseline assumptions
 - Low estimates of rework %, software defects etc.
 - Failure of design to meet technical requirements
2. MR used to *budget additional tests and rework, masked as “scope growth”*
3. *Results: Accurate progress and true cost overrun are not reported*



Fallacy of % Complete EV Technique

1. Ignores technical performance
 - % of drawings, lines of code, test points is “objective” but, as practiced, may indicate original plan, not current estimate
2. Misleading if denominator increases
 - “*Hold*” % at 95% until done; Common practice (trick?)
 - Numerator may include rework
 - DAG 4.3.3.4.2 (Critical Design Review) propagates the fallacy
 - Rule of thumb: 75%-90% of...product drawings, software design specifications and associated instructions...complete
3. EV and the cost performance may be overstated when...based on % of drawings or code completed without regard to the technical maturity of the evolving design. As a result, the EAC may be understated.”

Source: Basing Earned Value on Technical Performance, CrossTalk—
January/February 2013

Misleading Information

Examples of “compliant” practice that lead to *misleading management* information:

- EV based on % of drawings or software (SW) modules complete even though the hardware design did not meet requirements or the SW < planned functionality (a).
- Budget and schedule for tests and rework in MR instead of in the initial PMB.
- Taking EV for rework and engineering changes based on the actual vs. estimated percent of units, iterations, or problem reports instead of on the % of requirements met.

(a) Source: “*Basing Earned Value on Technical Performance,*” CrossTalk, January/February 2013

Misleading Information

More examples:

- Taking EV for software releases based on turning over the release, even though some of its baselined functionality was deferred to the next release.**
- Not taking negative EV to show the true, net percent complete when the number of drawings or other units increased from the baselined number, with no change in the technical requirements.**
- Not taking negative EV for drawings or other units returned for rework, when rework is planned in the same work package as the initial work.**

Source: "EVM Acquisition Reform," Nov. 2010

What, Me Worry?



Subjective Award Fees

Best Efforts Clause

Myopic Oversight

F-35 Economic Impact

- **Suppliers located in 45 U.S. states**
- **Over 220,000 direct and indirect jobs supported in the US**
- **Over \$44.2 billion of total economic impact**

DOD Contractor




EIA-748: Barrier to

- 1. Competition from commercial suppliers***
- 2. Contractor Accountability and Transparency***



Guidance in Standards, Models, and DOD Guides

Standards, Models, and Guides

- **OSD [Best Practices](#) for Using SE Standards (ISO/IEC/IEEE 15288, IEEE 15288.1, and IEEE 15288.2) on Contracts for DOD Acquisition Programs (15288BP)**
- **Processes for Engineering a System (ANSI/EIA-632)**
- **Capability Maturity Model Integration (CMMI®)** 
- **Systems Engineering Plan Outline Vs. 2 (SEP)**
- **Guide to the Project Management Institute (PMI) Body of Knowledge (PMBOK Guide®), 7th Edition**
- **SE Leading Indicators Guide, Version 2.0**
- **USAF Weapon Systems Software Management Guidebook** 
- **NAVAIR Using Software Metrics and Measurements for Earned Value Toolkit** 
- **Standard for Application and Management of the SE Process (ISO/IEC 26702:2007/IEEE 1220)**

What Should be Integrated?”

Technical Baselines (Product Scope)
Requirements
Success/Acceptance Criteria
SE Tasks and Work Products
TPMs
Risk Mitigation Plans
EVM

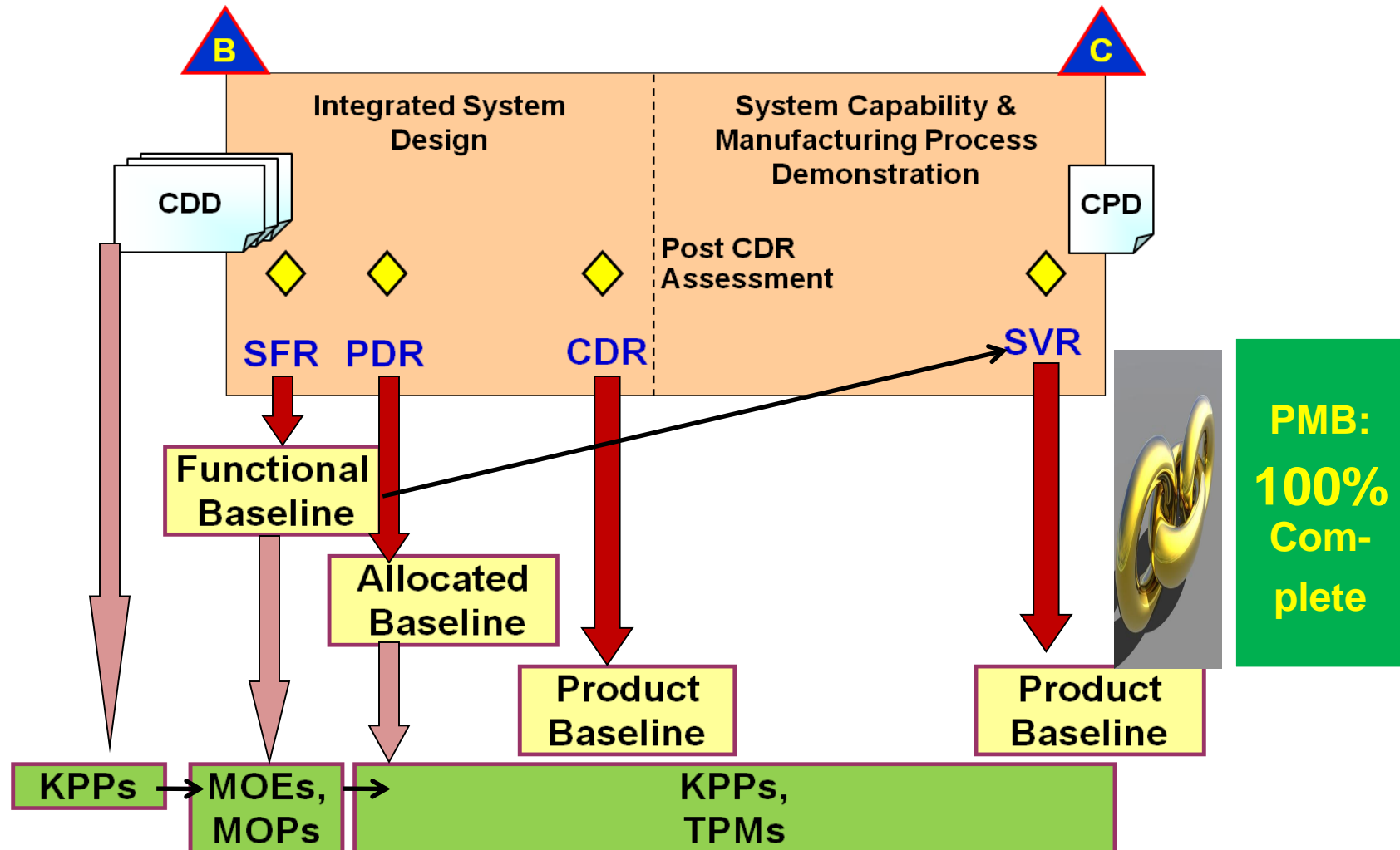
SEP

SEP describes (a):

- 1. Integration of SE activities with other program management and control efforts, including:
Integrated Master Plan (IMP), WBS, IMS, Risk Management Plan (RMP), and Technical Performance Measures (TPM)**
- 2. Program's technical requirements**
- 3. Success criteria of event-driven technical**

(a) Source (15288BP)

Link PMB to Technical Baselines, Reviews, and Measures



Allocated Baseline (a

Attributes describes the:

- 1) Functional, performance, and interoperability requirements that are allocated from those of a system or higher level Configuration Item (CI); and interface requirements with interfacing CIs.**
- 2) Verifications required to demonstrate achievement of those requirements.**

(a) Source (15288BP)

Functional Baseline

Attributes describes the:

- 1) Functional, performance, and interoperability requirements that are allocated from those of a system or higher level CI; and interface requirements with interfacing CIs.**
- 2) Verifications required to demonstrate achievement of those requirements.**

Product Baseline

Attributes:

Describes the detailed design at a specific point in time, for production, fielding/deployment, and operations and support.

NOTE 1— The product baseline prescribes all necessary physical (form, fit, or function) characteristics and selected functional characteristics designated for production acceptance testing and production test requirements.

Trace Product Requirements Baseline to Plans



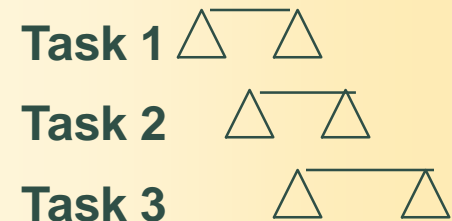
- CMMI[®], PMBOK Guide[®] : Traceability and consistency

Requirements



Work

Project Plans



- Activities
- Work Products

Sources:

CMMI Requirements Management Process Area (PA), SP 1.5

PMBOK 5.2.3.2 Requirements traceability matrix (RTM) links product requirements from their origin to the deliverables that satisfy them.

*Tracing requirements includes project scope (**product and work**) and WBS deliverables*

PMBOK on Product Scope

Standard or Principle	Description
Scope	Scope can refer to: Product scope - the features and functions that characterize a product Project scope - the <i>work performed</i> to deliver a product...with the specified features and functions
Product scope description	Documents the characteristics of the product that the project will be undertaken to create. Progressively elaborates the characteristics of the product.

PMBOK on Product Scope

Standard or Principle	Description
Scope Baseline	Includes product scope description , project deliverables, and defines product user acceptance criteria .
Control Scope	The process of monitoring the status of the project and product scope and managing changes to the scope baseline. Completion of the product scope is measured against the product requirements.

PMBOK on Requirements/WBS

Standard or Principle	Description
Requirements	Requirements become the foundation of the WBS. Cost, schedule, quality planning, and procurement...based on these requirements.
WBS Dictionary	Includes quality requirements, acceptance criteria
Requirements Documentation	Requirements baseline ; unambiguous (measurable and testable), traceable , complete, consistent, and acceptable to key stakeholders. Components include, functional requirements , non-functional requirements, quality requirements , and acceptance criteria.

PMBOK on Requirements/WBS

Standard or Principle	Description
Requirements Traceability Matrix	<ul style="list-style-type: none">• Includes requirements to project (including product) scope/WBS objectives, product design, test strategy and test scenarios.• Typical attributes...may include:<ul style="list-style-type: none">• Current status (such as active, cancelled, deferred, added, approved, assigned, completed)• Status date• Acceptance criteria



USAF on Requirements Baseline

3.6.2 Requirements and Incremental Software Development

b. Map/allocate the requirements into all planned builds.

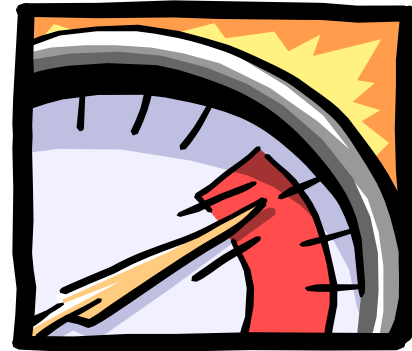
- **Failure** (a) to do so will increase likelihood that
 - **Functionality will migrate to later builds**
 - **Initial delivery will not meet user expectations**
 - **Unplanned builds will become necessary**
 - **Delivery of full functionality will be delayed.**

(a) See DOT&E “FY 2019 Annual Report to Congress,” 1/30/20. Lockheed Martin’s use of ...“Agile,” has *not* delivered new increments of capability at the pace originally planned. There is a growing “technical debt.” Most importantly, DOT&E assesses the Agile process as” high risk.”

Technical Performance Measures

TPM

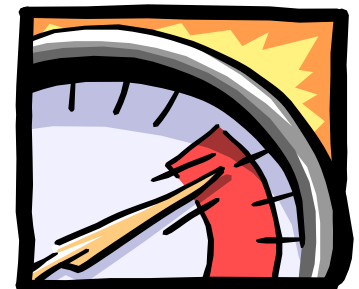
- **How well a system is achieving performance requirements**
- **Use actual or predicted values from:**
 - **Engineering measurements**
 - **Tests**
 - **Experiments**
 - **Prototypes**
- **Examples:**
 - **Payload**
 - **Response time**
 - **Range**
 - **Power**
 - **Weight**



TPMs in DAG

4.5.6.1:

- Performance measurement of WBS elements, using objective measures:
 - *Essential for EVM* and Technical Assessment activities
- *Use TPMs and CTPs to report progress in achieving milestones*
- Plan is defined in terms of:
 - **Expected performance at specific points**
 - **Defined** in the **WBS** and **IMS**
 - **Methods of measurement** at those points
 - Variation limits for corrective action.



TPMs in DAG

4.5.6.1

- TPM parameters to be tracked
 - *Cost drivers* on the program,
 - On the *critical path*
 - Represent *high technical risk* items.
- **Contract Deliverable**
 - *Report of TPMs* that are traceable to:
 - Needs of the operational user
 - Key Performance Parameters (KPP), CTPs
 - Key system attributes
- Contractor's internal TPMs
 - *TPMs at a more detailed level*

Requirements and Product Metrics

<u>ISO/IEC 26702</u>	<u>EIA-632</u>
6.8.1.5 Performance-based progress measurement	4.2.1 Req. 10: Progress against requirements
<p>6.8.1.5 d) Assess</p> <ul style="list-style-type: none"> • <i>Development maturity</i> • Product's ability to <i>satisfy requirements</i> <p>6.8.6 <i>Product metrics at pre-established control points:</i></p> <ul style="list-style-type: none"> • Evaluate system <i>quality</i> • <i>Compare to planned goals and targets</i> 	<p>Assess <i>progress ...</i></p> <ul style="list-style-type: none"> • Compare system definition <i>against requirements</i> <p>a) Identify <i>product metrics</i> and <i>expected values</i></p> <ul style="list-style-type: none"> ▪ <i>Quality</i> of product ▪ Progress towards <i>satisfying requirements</i> <p>d) <i>Compare</i> results against <i>requirements</i></p>

SE Leading Indicators Guide: Requirements Trends

Leading Indicator	Insight Provided	Base Measures
Requirements Validation Trends	Progress against plan in assuring that the customer requirements are valid and properly understood.	<ol style="list-style-type: none"> 1. Requirements Validated 2. Requirements Validated
Requirements Verification Trends	Progress against plan in verifying that the design meets the specified requirements.	<ol style="list-style-type: none"> 1. Requirements Verified 2. Requirements Verified

Technical Performance Measures (TPM)

<p><u>ISO/IEC 26702:</u> <u>6.8.1.5,</u> <u>Performance-based</u> <u>progress</u> <u>measurement</u></p>	<p><u>EIA-632: Glossary</u></p>	<p><u>CMMI for</u> <u>Development</u> Requirements Development</p>
<p><i>TPMs</i> are key to progressively assess technical progress</p>	<p><i>Predict</i> future value of key technical parameters of the end system based on current assessments</p>	<p><u>Specific Practice (SP)</u> <u>3.3, Analyze</u> <u>Requirements</u> Typical work product: <i>TPMs</i></p>
<p>Establish dates for</p> <ul style="list-style-type: none"> – Checking progress – Meeting full conformance to requirements 	<p><i>Planned value</i> profile is time-phased achievement projected</p> <ul style="list-style-type: none"> • <i>Achievement to date</i> • <i>Technical milestone where TPM evaluation is reported</i> 	<p>Subpractice: Identify TPMs that will be tracked during development</p>

TPMs in INCOSE SE Handbook

4.3.1.4: The architectural design baseline ...includes:

- TPM Needs – TPMs are measures tracked to influence the system design
- TPM Data – Data provided to measure TPMs

5.1.2.2 SEP

- TPMs are a tool used for project control
- The extent to which TPMs will be employed should be defined in the SEP.

5.7.2.4 TPMs

- Without TPMs, a project manager could fall into the trap of relying on cost and schedule status alone
- This can lead to a product developed on schedule and with cost that does *not meet* all *key requirements*.
- Values are established to provide limits that give early indications if a TPM is out of tolerance.

SE Leading Indicators Guide: Technical Measurement Trends

Leading Indicator	Insight Provided	Base Measures
Technical Measurement Trends	Progress towards meeting Measures of Effectiveness (MOE) / Measures of Performance (MOP)/ Key Performance Parameters (KPP)s and TPMs	Values of Technical Measure

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PMBOK on TPMs

11.6.2.4 Technical Performance Measurement


- TPM compares technical accomplishments during project execution to the ... schedule of technical achievement.
- It requires definition of **objective, quantifiable TPMs** which can be used to **compare actual results against targets.**

PMBOK on TPMs

Standard or Principle	Description
Requirements Management Plan	Include... product metrics that will be used.
Project Procurement Management	<ul style="list-style-type: none">• Work Performance Data contains seller data on project status such as technical performance activities that have started, are in progress, or have completed; and costs that have been incurred or committed.• Work Performance Information includes information on how a seller is performing by comparing the deliverables received, the technical performance achieved, and the costs incurred and accepted against the SOW budget for the work performed.

SE Tasks, Work Products, and Completion Criteria

PDR, CDR Success Criteria (CMMI/DAG)

CMMI  Requirements Development	SG 2: Develop Product Requirements	DAG
SP 2.2 Allocate product component requirements	Example work products: <ul style="list-style-type: none"> • Requirement allocation sheets • Design constraints • Derived requirements Subpractices <ol style="list-style-type: none"> 1. Allocate requirements to functions 2. Allocate requirements to product components 	4.3.2.4.2.3, 4.3.3.4.2 PDR, CDR Success Criteria

CMMI Example

SE Work Products



Requirements Development PA

- **Prioritized customer requirements**
- **Customer constraints on the conduct of verification**
- **Customer constraints on the conduct of validation**
- ***Activity diagrams and use cases***
- **Derived requirements**
- **Relationships among derived requirements**
- ***Product requirements***
- **Definition of *required functionality* and *quality attributes***
- ***TPMs***

15288BP Work Products

6.3.7.4 Measurement process *outputs*

c) Measurement data with the following attributes:

1) Provides data on established TPMs for use in project assessment and control to support the assessment of the system technical performance, and for an assessment of risk in achieving the measures of effectiveness or measures of performance and associated operational requirements.

NOTE—TPMs are a subset of measures that evaluate technical progress (i.e., product maturity) and support evidence-based decisions at key decision points such as technical reviews or milestone decisions.

15288BP Work Products 1 of 3

6.4.3.4 System Requirements Definition process outputs

(a) A set of system requirements with the following attributes:

2) Includes verification method (e.g., analysis, inspection/examination, demonstration, or test) associated with each requirement.

3) Provides traceability to the operator/user capabilities for which the system is being designed and to the missions for which it is intended.

15288BP Work Products 2 of 3

6.4.3.4 System Requirements Definition process outputs

5) Includes analyses of lower-level requirements to help ensure they satisfy the higher-level capabilities, requirements, or constraints from which they resulted.

15288BP Work Products 3 of 3

6.4.3.4 System Requirements Definition process outputs

7) Includes all functional, non-functional, interface, and performance requirements and constraints and those imposed by each specialty function.

8) Documents decision **trade studies** (tradeoffs) that balance system effectiveness, affordability concerns, supportability, life cycle cost, schedule, risk, and evolutionary growth potential issues inclusive of obsolescence risk.

15288BP Work Products 4 of 4

6.4.3.4 System Requirements Definition process outputs

b) Requirements Traceability Mapping with the following attributes:

1) Includes full bi-directional traceability between the requirements source and the system requirements down to their lowest level.

15288BP Work Products 1 of 2

6.4.9.4 Verification process outputs

a) Planned system verification with the following attributes:

1) Quantitatively verifies that each system product ... meets all of its requirements and design constraints in accordance with the verification method for each requirement or constraint in the *allocated baseline*.

15288BP Work Products 2 of 2

6.4.9.4 Verification process outputs

c) Design qualification data with the following attributes:

1) Provides the verification method for each requirement in the allocated baseline and each verification requirement in the *product baseline*.

2) Confirms that the design of the system (hardware or software) complies with each requirement and constraint in the ***functional baseline***, and that the design of each system product and integrated assembly of products that is separately documented in the allocated or product baselines complies with each of its requirements and constraints.

CMMI Example SE Work Products



Requirements Management PA:

- *Requirements traceability matrix (RTM)*

Verification PA:

- *Verification methods* for each selected work product
- *Verification criteria*
- *Exit and entry criteria for work products*
- Verification results

Measurement and Analysis PA:

- *Measurement objectives*
- *Specifications of base and derived measures*

CMMI Example SE Work Products



Technical Solution PA:

- Documented relationships between *requirements* and **product components**
- Product component design
- Interface specification criteria
- Implemented design

Risk Mitigation Plans

SEP

3.2 Engineering Resources and Cost/Schedule Reporting

Include cross-linkage to the IMP in the offeror's IMS, WBS, BOE, and **risk mitigation steps(a)**

- (a) See article, "Integrating Risk Management with Earned Value Management (Risk Management Comes Out of the Closet)", *Measurable News*, June 1998 and *Carnegie Mellon U./Software Engineering Institute Technical Note CMU/SEI-2002-TN-016*, Oct. 2002, "Using CMMI® to Improve Earned Value Management"

PMBOK on Risk Mitigation

Standard or Principle	Description
Conduct Risk Management	Including planning, identification, risk analysis, response planning, and monitoring risk.
Risk Responses (Mitigation Plans) in Baselines	<p>Schedule baseline. Changes in the schedule baseline are incorporated in response to approved changes in schedule estimates that may arise from agreed-upon risk responses.</p> <p>Cost baseline. Changes in the cost baseline are incorporated in response to approved changes in cost estimates that may arise from agreed-upon risk responses.</p>

Practical Application

Four Opportunities (a)

Specific Opportunities Underlying the Challenges

1. Base EV on Technical Performance

2. Account for Deferred Functionality

3. Track SE tasks discretely

4. Plan rework and track it discretely

2 steps

Top Down Planning

Measure Interim Progress

(a) From article in *CrossTalk, the Journal of Defense Software Engineering*

"Basing Earned Value on Technical Performance," Jan. 2013

Proposed Solution for Basing EV on Technical Performance

Top Down Planning

1 of 3

- Make the IMP a contractual requirement with **correct, requirements-based** accomplishment criteria
 - Examples:
 - MOPs defined at SFR
 - TPMs defined at PDR
 - At CDR, subsystem design is finalized and meets all allocated design, interface and all derived requirements
- Use the IBR to reach agreement on the **accomplishment** criteria for IMP events

Proposed Solution for Basing EV on Technical Performance

Top Down Planning

2 of 3

- **Require that requirements-based accomplishment criteria for major technical reviews are traceable from:**

IMP → IMS → Work Package

Proposed Solution for Basing EV on Technical Performance

Top Down Planning

3 of 3

- **When planning incremental functionality**
 - **Document the functional requirements baseline of each block, version, or build (all called “builds”)**
 - **Establish interim and completion build milestones based on functional requirements**
 - **Establish work packages for builds that support the IMS milestones**

Note: Contractual requirement communicated via IMP.

Example 1: Work Package Completion Tied to CDR Success Criteria (1 of 4)

- **90% of engineering design drawings are complete and releasable to manufacturing.**
- **All stakeholders agree that the design is producible.**
- **Completion of component design reviews:**
 - **Enclosure**
 - **Radio transmitter**
 - **Battery**
 - **Control**
 - **Software**

Ex 1: Work Package Completion Tied to CDR Success Criteria (2 of 4)

• Prototype of enclosure demonstrated that the design meets the following requirements (RQMT) in the Requirements Data Base (RDB) :

- RQMT 001: Weight: no greater than 40 lb**
 - PROD 1: The overall weight of the Mobile C2 Center shall not exceed 40 lbs**
- RQMT 2: Waterproof in continuous rain**
 - PROD 2: The Mobile C2 Center shall be waterproof in continuous (up to 2 hours) driving rain with a wind speed of up to 65 miles per hour and rainfall of up to 4 inches per hour.**
 - ENCL 2: The Mobile C2 Center shall be waterproof in continuous (up to 2 hours) driving rain with a wind speed of up to 65 miles per hour and rainfall of up to 4 inches per hour.**

Ex 1: Work Package Completion Tied to CDR Success Criteria (3 of 4)

- **RQMT 3: Impact resistant**
 - **PROD 3: The Mobile C2 Center shall show no damage after at least 3 successive impacts with a hard abrasive surface of up to 15 lbs./sq. in.**
 - **ENCL 3: Same as above.**

•

Ex 1: Work Package Completion Tied to CDR Success Criteria (4 of 4)

- **RQMT 4: Software (SW) Functionality: Terrain)**
 - **SW integration testing results demonstrated that the SW meets the following functional (FUNC) requirements:**
 - Func 7: The Mobile C2 center shall allow the user to select a visible image of the terrain being surveilled.**
 - FUNC 8 The Mobile C2 center shall allow the user to select an infrared image of the terrain being surveilled.**
 - FUNC 9 The Mobile C2 center shall allow the user to select either a high-pass or a low-pass filter to enhance the visible image of the terrain being surveilled.**
 - **All stakeholders agree that there are no critical, Priority 1 SW defects**

Opportunity 1: Base EV on Technical Performance

Measure Interim Progress

EVMS Issue:

2. Interim EV progress may not be based on actual progress towards achieving 100% of baselined technical performance or functionality.

Basing interim EV on technical performance or quality is optional; rarely used in practice. Typical % complete may fail to provide early warning.

Solution for Basing EV on Technical Performance

Measure Interim Progress



1 of 2

- **Establish objective linkage between technical performance planned values and EVM:**
 - For physical objectives, use TPMs
 - For planned functionality, base on functional requirements
- **Compare reported EV with technical performance**
- **If EV exceeds technical performance:**
 - Do root cause analysis to determine reasons for disconnect
 - Refine base measures of EV to reflect technical performance

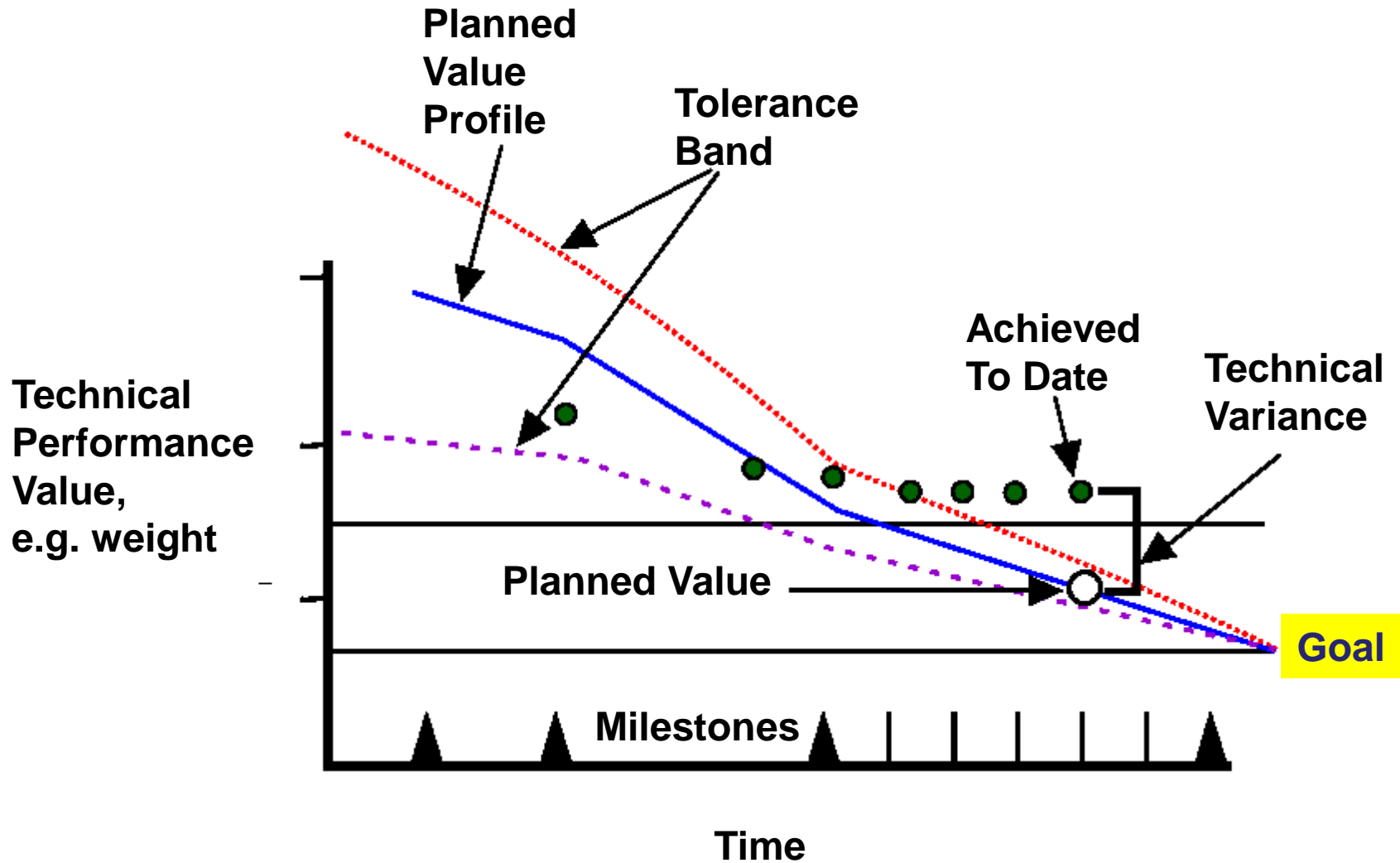
Solution for Basing EV on Technical Performance

Measure Interim Progress

2 of 2

- If behind schedule on technical performance, perform variance analysis and develop corrective actions
 - Revise ETC *forward*  for work packages with corrective actions
 - Correct EV to reflect technical performance status
 - Backwards  adjustment to EV is appropriate for work packages with corrective actions
 - Enables use of EV to track corrective actions to resolution and closure

TPM Performance vs. Baseline



Ex 2: EV Based on Drawings and TPMs (1 of 8)

- **SOW: Design a component, Enclosure, with 2 TPMs:**
 - Maximum (Max) weight
 - Planned Value (PV): 6 lb. (May)
 - Max dimensions (length + width + height)
 - PV: 32 inches (when 80% drawings complete, April)
- **Enabling work products: 50 drawings**
- **BAC: 2000 hours**
 - Drawings: 40 hours/drawing @ 50 = 2000
 - If TPM PVs *not* met on schedule:
 - Develop recovery plan (RP)
 - Negative adjustment to EV based on RP

Ex 2: EV Based on Drawings and TPMs (2 of 8)

Recovery Plan Adjustment to EV:

1. Develop RP to reduce weight from 7 to 6 lb.
2. Determine duration and completion date of RP
3. Move ETC *forward* to completion date of RP
4. Make negative adjustment to cum. BCWP =
(duration of RP) x BCWS/period = (*backwards* adjustment)



Example:

- If RP = 1.5 months and
- BCWS = 400 / month
- Then RP *backwards* EV adjustment = - 600

Benefits:

1. Cum. EV reflects realistic schedule variance
2. Track RP with EV

Ex 2: EV Based on Drawings and TPMs (3 of 8)

Schedule	Total	Jan	Feb	Mar	Apr	May	Total
	<u>Drawings</u>						
Drawings/ period	50	8	10	12	10	10	50
Meet requirements:							
Weight	6 lb.						
Dimensions	32 in.						

Ex 2: EV Based on Drawings and TPMs (4 of 8)

Date	April 30	May 31
Drawings completed	41	49
Weight met	No	No
Dimensions met	Yes	Yes

Ex 2: EV Based on Drawings and TPMs (5 of 8)

Drawings	Jan.	Feb.	Mar.	Apr.	May	Total
Planned drawings cur	8	10	12	10	10	50
Planned drawings cum	8	18	30	40	50	
BCWS cur	320	400	480	400	400	2000
BCWS cum	320	720	1200	1600	2000	2000
Actual drawings completed cur	9	10	10	12	8	
Actual drawings completed cum	9	19	29	41	49	
EV (drawings) cum	360	760	1160	1640	1960	
RP EV adjustment				0	-600	
Net EV cum	360	760	1160	1640	1360	1360

SV = - 640

Ex 2: EV Based on Drawings and TPMs (6 of 8)

May schedule variance (drawings and requirements):

- 1 drawing behind schedule - 40
- Dimensions requirement met - 0
- Weight requirement *not* met and recovery plan will extend ETC
 - RP EV adjustment = $1.5 \times (-400/\text{month}) =$ - 600

Schedule variance (SV)



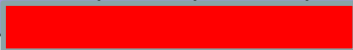


- 640

Ex 2: EV Based on Drawings and TPMs (7 of 8)

May comprehensive schedule variance analysis

- **Primary driver of SV is weight reduction (- 600)**
- **Recovery plan**
 - Use magnesium alloy instead of aluminum; 1 lb. reduction
 - 15 drawings to be reworked; dimensions and interfaces
- **Recovery plan will take 6 weeks**
 - Reflected in negative EV adjustment and IMS status
- **Typical EAC and schedule impacts:**
 - ETC extended 6 weeks until July 15
 - Non-recurring EAC: + \$50K
 - Recurring material and fabrication costs: \$800/unit
 - Schedule impact on CDR; slip 4 weeks

Ex 2: EV Based on Drawings and TPMs (8 of 8)

Schedule	Total	Jan	Feb	Mar	Apr	May	Jun	Jul
Plan: Drawings/ period	50	8	10	12	10	10		
Weight	6 lb.							
Original EV cum		360	760	1160	1640	1960		
Rework Drawings							10	5
Negative EV						-600		
Adjusted EV						1360		
IMS	Before After							

EVMS Guideline Inhibits Accurate Reporting

- Most practitioners, and DCMA, believe that it is wrong (non-compliant) to make negative adjustments to EV
- Some contractors and DCMA require Program Office and DCMA prior approval
- They misinterpret EVMS Guideline 30 by focusing on the first statement below and ignoring the second statement:
 - Control retroactive changes to ...work performed.
 - ...Adjustments should only be made..to *improve the accuracy* of performance measurement data.
- This misinterpretation inhibits accurate reporting and condones overstatement of true progress when previously reported technical performance is no longer true

TPMs Work for Software Too

Same technique works for software:

- **Substitute computer software units for drawings**
- **Use SW TPMs such as:**
 - **Defect density**
 - **Throughput**

Ex 3: TPM at Higher WBS Level (1 of 3)

- **Design of a component at the work package level**
- **Completion of the component design depends on**
 - **Achieving allocated TPMs values at**
 - **Component level (work package) and**
 - **Configuration Item (CI) level (summary level)**
- **EV depends on planned TPM values achieved at both levels**

Ex 3: TPM at Higher WBS Level (2 of 3)

- **Assumptions:**
 - **Component 1 in Example 1 is one of 5 components (work packages) that form a CI**
 - **CI's TPM objective is 40 lb.**
 - **Systems Engineering Plan states:**
 - **Some components may be overweight at completion if there are offsets in other components (Comp) as long as the total CI weight does not exceed 40 lb.**

Ex 3: TPM at Higher WBS Level (3 of 3)

Work Pkg/ Comp	TPM PV (lb)	Comp Mile- stone	CI Mile- stone	RP Nega- tive EV
1 Enclosure	6	April	May	(a)
2 Transmitter	10	April	May	(a)
3 Battery	4	May	May	(a)
4 Controller	20	May	May	(a)
Total	40			

(a) If component will be redesigned in Recovery Plan, make backwards adjustment to EV based on forward ETC revision

Opportunity 2: Deferred Functionality

EVMS Issue:

EV may not account for deferred functionality from one build, release, or block to another.

Deferred Functionality

GAO Report	Title	Findings and Recommendations
08-448	Defense Acquisitions: Progress Made in Fielding Missile Defense, but Program Short of Meeting Goals (Missile Defense Agency (MDA))	<u>Deferred Functionality</u> MDA <i>did not track</i> the cost of work <i>deferred</i> from one block to another. <ul style="list-style-type: none">• Cost of first block understated.• Cost of second block overstated.

Incremental Software Capability

- **Document baseline content of each build**
 - Testable, functional requirements (TR)
- **Establish build milestones and completion criteria**
- **Establish work packages and EV metrics for builds**
- **Take EV based on enabling work products and functionality *achieved***
- **Account for deferred (to next build) functionality**



Solution for Account for Deferred Functionality

Account for deferred functionality (in a block or release)

- **If build is behind schedule and is released short of planned functionality:**
 - **(Preferred) Take partial EV based on functionality achieved and close work package**
 - **Transfer deferred functionality and Budgeted Cost of Work Remaining to first month of work package of next increment**
 - **EV mirrors technical performance**
 - **Schedule variance is retained**
 - **Disclose shortfall and slips on higher schedules**
or
 - **Take partial EV and leave work package open**



NAVAIR on Deferred Functionality

NAVAIR 3.1.4 Deferred Functionality or Requirements Deferring functional requirements has the following impacts:

1. If all the requirements planned for a phase are not completed, then the earned value for these deferred requirements cannot be earned as part of the build.
5. Although requirements may be deferred to a subsequent build, the earned value must continue to show a behind schedule condition. The deferred effort should not be replanned beyond the current month.⁴

“No matter what software measures are used to drive EV, requirements must also be used if actual program status is to be determined.”

Agile Methods, EV and Deferred Functionality

Agile Methods Characteristics

- Next iteration of work is detail planned in work package
- Product burndown is a planning package for remaining features
- Features often *deferred* from the current iteration to the product burndown
- Features and priorities frequently revised

Agile Focus on Near Term May Break Link with PMB

- Giving full credit to meeting near term goals may: (a)**
- **Break link with the PMB**
 - **Lose track of progress of plan to satisfy requirements**
 - **Mask need for corrective actions**
 - **DoD EVMSIG, Guideline 8: The accurate reporting of progress against a mutually recognized plan facilitates the implementation of actions by management to maintain or bring the program back on plan.**

(a) Journal of Software Management,
"Agile Earned Value and the Technical Baseline," Sept. 2009, page 9

Agile Progress may be Misleading

More examples:

- **Taking EV for software releases based on turning over the release, even though some of its baselined functionality was deferred to the next release.**

-

Not taking negative EV for drawings or other units returned for rework, when rework is planned in the same work package as the initial work.

Source: "EVM Acquisition Reform," Nov. 2010

Ex 4: Deferred Functionality (1 of 5)

SOW: Software Requirements in 2 Builds:

<u>Build</u>	<u>Allocated Req.</u>	<u>Budget/Req.</u>	<u>BAC</u>
A	100	5	500
B	60	5	300

Ex 4: Deferred Functionality (2 of 5)

Plan and Performance	Period 1	Period 2	Period 3	Period 4	Period 5	Period 6	Total
<u>Budget/Req: 5</u>							
<u>Build A</u>							
Planned Reqs met	25	25	25	25	0	0	100
BCWS - cur	125	125	125	125			500
BCWS - cum	125	250	375	500			
<u>Build B</u>							
Planned Reqs met				20	20	20	60
BCWS - cur				100	100	100	300
BCWS - cum				100	200	300	

Ex 4: Deferred Functionality (3 of 5)

Plan and Performance	Period 1	Period 2	Period 3	Period 4	Period 5	Period 6	Total
Build A							
Planned Reqs met	25	25	25	25	0	0	100
Actual Reqs. Met - cur	20	20	25	25	0	0	90
BCWS - cur	125	125	125	125	0	0	500
BCWS - cum	125	250	375	500			500
EV-cur	100	100	125	125			
EV - cum	100	200	325	450			450

Schedule Variance (SV)

Reqs met - cur	-5	-5	0	0	0	0	-10
SV - cur	-25	-25	0	0			
SV - cum	-25	-50	-50	-50			-50

**Corrective
Action:**


**1. Release
Build A.**

**2. Move 10
reqs
to Build B.**

Ex 4: Deferred Functionality (4 of 5)

Deferred Functionality Replan

Plan and Performance	Period 3	Period 4	Period 5	Period 6	Total
Close Build A work package:					
Schedule variance:					
Reqs met - cum	-10				
SV - cum	-50				
Build B before replan					
Planned Reqs met		20	20	20	60
BCWS - cur		100	100	100	300
Plus transfer from Build A					
Deferred Reqs		+ 10			+ 10
PV remaining		+ 50			+ 50
Build B after replan:					
Planned Reqs met		30	20	20	70
BCWS- cur		150	100	100	350

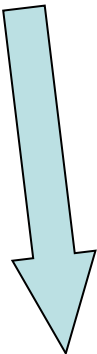


Transfer BCWS to 1st month of receiving work package to retain negative schedule variance (behind schedule)

Ex 4: Deferred Functionality (5 of 5)

Deferred Functionality Replan

Plan and Performance	Period 3	Period 4	Period 5	Period 6	Total
<u>Build B after replan:</u>					
Planned Reqs met		30	20	20	70
BCWS - cur		150	100	100	350
<u>Period 4 performance:</u>					
Reqs. Met - cur		20			
EV – cur		100			
SV		-50			



The work package will still be behind schedule at the end of Period 4 if only the original 20 requirements are met

Scrum Application



**See tutorial, “Agile Methods with
Performance-Based Earned Value,”
Systems & Software Technology Conference.
April 20, 2009**

3 Track SE tasks discretely

Solution to Track SE Tasks Discretely (1 of 3)

- **Include significant accomplishments and accomplishment criteria for SE tasks and work products in IMP**
- **Include progress towards completing SE work products in IMS and work packages**
 - **Typical SE work products include:**
 - **System architecture (functional and physical)**
 - **Interface controls**
 - **Specifications**
 - **Trade studies**
 - **Test procedures**

Solution to Track SE Tasks Discretely (2 of 3)

- For SE work products with IMP accomplishment that include product requirements, derived requirements and allocated requirements:
 - Develop requirements-based, time-phased BCWS for interim performance measurement
 - Base EV on **requirements status** in requirements data base:
 - Typical examples
 - Defined
 - Early Validated
 - Determined verification method
 - Approved
 - Allocated
 - Traced to test procedure

Solution to Track SE Tasks Discretely (3 of 3)

- **For work packages that result in SE work products that are technical measures, base EV on progress towards meeting the IMP criteria for their completion.**

Examples:

- **MOEs**
- **MOPs**
- **TPMs**

Requirements Traceability Matrix (PMBOK)

5.2.3.2

Typical attributes used in the requirements traceability matrix may include:

- **Current status (such as active, cancelled, deferred, added, approved, assigned, completed)**
- **Status date**
- **Acceptance criteria**

Ex 5: Requirements Management (RM) 1 of 3

- Discretely measure SE RM tasks
- Use RTM to control plan

% of Budget	RM Task
15	Define
15	Validate
15	Determine verification (ver) method
0	Approve
20	Allocate
15	Trace to test procedure (ver document)
0	Test
20	Verify

- Key indicator of project performance

Ex 5: Time-Phased Budget 2 of 3

		Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Total
Enclosure									
Schedule									
Defined		3							
Validated			2	1					
Verif. Method				1	2				
Allocated						3			
Traced to Verif.							3		
Verified								3	
BCWS current	Budget/Activity								
Defined	12	36							36
Validated	12		24	12					36
Verif. Method	12			12	24				36
Allocated	16					48			48
Traced to Verif.	12						36		36
Verified	16							48	48
Total		36	24	24	24	48	36	48	240
BCWS cumulative		36	60	84	108	156	192	240	

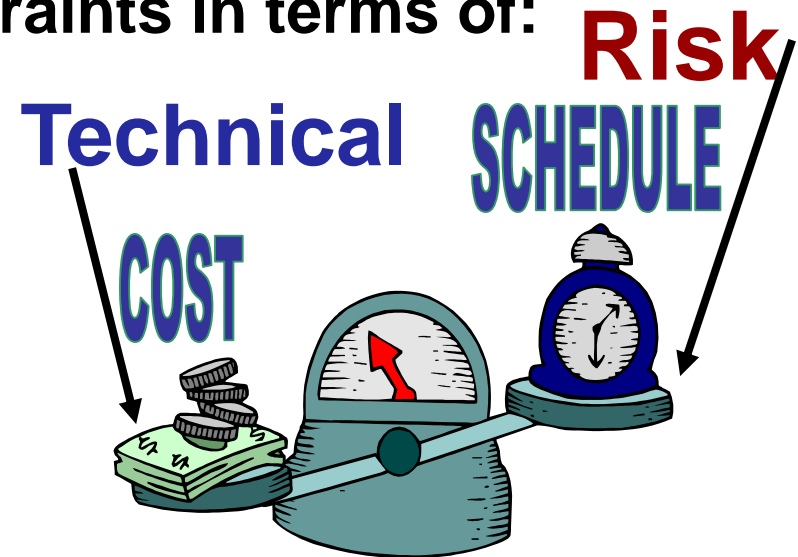
Ex 5: Earned Value 3 of 3

		Jan.	Feb.	Mar.	Apr.	May
<u>Enclosure</u>						
<u>Completed</u>	Budget/Activity					
Defined	12		3			
Validated	12				1	1
Verif. Method	12				1	
<u>BCWP cumulative</u>		0	36	36	60	72
<u>BCWS cumulative</u>		36	60	84	108	156
<u>Schedule Variance</u>		-36	-24	-48	-48	-84

Trade Studies

Trade Studies

- Performed during all phases of the engineering life cycle
- Provide objective foundation to select an approach to the solution of an engineering problem.
- Systems definition: Identify the recommended set of requirements and constraints in terms of:
 - Risk
 - Cost
 - Schedule
 - Performance impacts
- Design solution



Trade Studies and Requirements

- **Typical trade results:**
 - **Select user/operational concept**
 - **Select system architectures**
 - **Derive requirements**
 - **Alternative functional approaches to meet requirements**
 - **Requirements allocations**
 - **Cost analysis results**
 - **Risk analysis results**

Trade Study is a Work Product

- **Outcome is usually a recommendation that is needed to make a decision.**
- **Decision constrains and guides further progress.**
- **Work product: documented trade study results.**

Ex 6: Trade Study – Determine Design Solution 1 of 4

Total Budget (BAC):	1000
– Test and evaluate candidates (cand):	600
• Original estimate: 4 candidates	
• 150 per candidate	
– Milestone (MS) 1, test setup:	25
– MS 2, Tests completed:	75
– MS 3, Test results analyzed	50
• Take 100% EV even if candidate is discarded before test complete	
– Down select to 2 candidates,	150
– Document final recommendation:	250

Ex 6: Trade Study

Original PMB 2 of 4

Task	Jan	Feb	Mar	Apr	May	June	BAC
	BCWS	BCWS	BCWS	BCWS	BCWS	BCWS	
Cand 1	25	75	50				150
Cand 2	25	75	50				150
Cand 3		25	75	50			150
Cand 4		25	75	50			150
Subtotal	50	200	250	100			600
Select 2 cands					150		150
Recom- mend						250	250
Total Current BCWS	50	200	250	100	150	250	1000
Cumu- lative BCWS	50	250	500	600	750	1000	1000

Ex 6: Trade – Determine Design Solution 3 of 4

- **Project on schedule but candidate (cand) 2 failed in Feb, after completing 50% of test**
- **A new candidate, # 5, was discovered and added in March.**
 - *Not additional scope or budgetable from MR.*
 - *Cannot establish “EAC” work package because of need to track progress with EV*
 - *Allocate budget for cand 5 from Budgeted Cost of Work Remaining (BCWR) of open work packages.*
 - *Must baseline in original period of performance even if ETC extends further.*
- ***As often happens, there is a need to develop an internal replan because of changing conditions.***

Ex 6: Trade Study Internal Replan

4 of 4

Task	Jan	Feb	Cum BCWP	BCWR (a)	Transfer 20% to New Cand (b)	New BCWR	Mar	Apr	May	June	Original BAC	Re-plan BAC
BCWP							Replanned BCWS					
Cand 1	25	75	100	50	-10	40	40				150	140
Cand 2 (e)	25	125	150	0		0					150	150
Cand 3		25	25	125	-25	100	50	50			150	125
Cand 4		25	25	125	-25	100	50	50			150	125
New Cand 5 (c) (d)	0	0	0		60	60		60				60
Down-select 2 candidates				150		150			150		150	150
Make recommendation				250		250				250	250	250
Current BCWP	50	250	300	700		Current BCWS	140	160	150	250	1000	1000
Cumulative BCWP	50	250	250	-250								

(a) BCWR = Budgeted Cost of Work Remaining

(b) Transfer 20% of BCWR from open work packages to new work package for replanned PMB

(c) Period of Performance for new work package cannot exceed Cand 4, even if ETC extends further.

(d) Cand. 5 is not additional scope. SOW is to select best candidate. No use of MR.

(e) Cand. 2 is 100% complete even though the test was aborted. Objective was achieved.

Rework

Why Plan Rework Separately?

- **Better knowledge of schedule progress towards *initial* development of requirements, design, code**
 - **Earlier warning of slip to completion of initial development**
 - **Better cost and schedule variance analysis**

NAVAIR on Rework



- **Plan rework in separate work packages from the initial development of**
 - **Requirements**
 - **Design**
 - **Code**
- **All incremental builds must include budget and schedule for rework to correct defects that were found in the current and previous builds**

Solution to Plan and Track Rework Discretely (1 of 3)

- **Verify realistic rework assumptions and estimates are included in suppliers' proposals and negotiated values**
 - **Including productivity/quality measures such as rework % and defect density**
- **Review adequacy of budget and schedule for rework that is included in PMB vs. MR**
 - **Verify during IBRs and technical reviews**

Solution to Track Rework Discretely (2 of 3)

- **Option 1: (Preferred) Rework is in a separate work package**
 - **Discrete EV based on technical maturity targets**
 - **Establish interim milestones with associated TPM planned values or quantified functionality based on meeting requirements**
 - **Take interim EV based on net achieved technical performance**
 - **Make negative adjustment to earned value when necessary for accurate status reporting**

Solution to Track Rework Discretely (3 of 3)

- **Option 2: If rework is not in a separate work package and if EV was taken for achieving a technical milestone, make negative adjustment to EV when work product is returned**
- **Cumulative EV must reflect net technical progress**

Ex 7: Negative EV for Rework in Same Work Package

- **SOW: 50 drawings to design a product**
- **PMB: 2000 hours over 5 months**
- **Rework was not planned in a separate work package**

- **Status at end of 4th month:**
 - **Behind schedule to complete initial drawings**
 - **5 drawings returned for rework**

Lesson: Drawings Returned for Rework Cause Negative EV

Ex 7: Negative EV for Rework in Same Work Package

Design (drawings)	Jan.	Feb.	Mar.	Apr.	May	Total
Planned drawings –cur.	8	10	12	10	10	50
Planned drawings –cum.	8	18	30	40	50	50
BCWS – cum.	320	720	1200	1600	2000	2000
Drawings completed	9	10	10	4		
Drawings returned				- 5		
Net drawings – cur.	9	10	10	-1		
Net drawings – cum.	9	19	29	28		
Net EV – cur.	360	400	400	-40		
EV – cum.	360	760	1160	1120		
SV – cum.	0	40	-40	-480		

Integrated Plans and Performance

Technical Baselines and Reviews

DoD						EIA-748	PMBOK
Guide or Standard	DAG	SEP	WBS	IMP/IMS	Integ SE		
Technical Baselines in IMP/IMS (Milestones): <ul style="list-style-type: none"> • Functional (SFR) • Allocated (PDR) • Product (CDR) 	X				X		X (Product Baseline)
Technical Reviews:							
• Event-driven timing of technical reviews	X	X	X	X	X		
• Success criteria of technical reviews	X	X	X	X	X		X (acceptance criteria)
• Include entry and exit criteria for technical reviews in IMP and IMS	X	X		X	X		X

Integrated Plans

DoD						EIA-748	PMBOK
Guide or Standard	DAG	SEP	WBS	IMP/IMS	Integ SE		
Integrate SEP with: <ul style="list-style-type: none"> • IMP/IMS • <i>TPMs</i> • EVM 	X	X		X	X		X
Integrate WBS with <ul style="list-style-type: none"> • <i>Requirements specification</i> • Statement of work • IMP/IMS/EVMS 	X		X	X	X		X
Requirements Traceability Matrix to PMB							X
Link risk management (including risk mitigation plans), technical reviews, <i>TPMs</i>, EVM, WBS, IMS					X		X
Procurement Management			X	X			X

Acquisition Management and Contract Requirements

CMMI-ACQ

Acquisition Technical Management

SP 1.1 Subpractices

3. Identify **the quality and functional attribute requirements** to be satisfied by each selected technical solution
 - **Use a traceability matrix** to identifying the requirements for each selected technical solution and relates requirements to **work products**

Program Management Improvement and Accountability Act of 2015 (PMIAA)

OMB:

- Adopt and oversee implementation of government-wide standards, policies, and guidelines for program and project management (P/PM) for executive agencies;
- Establish standards and policies...*consistent with widely accepted standards for P/PM* planning and delivery;
- *not applicable to DoD* “to the extent that the *provisions...are substantially similar* to or *duplicative* of...policy, guidance, or instruction of the Department related to PM.”

PMBOK on Procurement

Standard or Principle	Description
Project Procurement Management Inputs	<p>Documents...inputs to this process include:</p> <ul style="list-style-type: none">• Requirements documentation may include ...technical requirements the seller is required to satisfy• Requirements traceability matrix...links product requirements from their origin to the deliverables that satisfy them.• Work Performance Data contains seller data on project status such as technical performance activities that have started, are in progress, or have completed

Contract Requirements in DAG

3–2.7 Systems Engineering Role in Contracting

- PM should ensure that the EVMS, tied to any incentive, measures the **quality and technical maturity of technical work products instead of just the quantity of work.**
- If contracts include EV incentives, the criteria should be stated clearly and should be **based on technical performance.**
- **EV incentives should be linked quantitatively with:**
 - **Technical performance measurement**
 - **Progress against requirements**
 - **Development maturity**
 - **Exit criteria of life-cycle phases**

Shalls for SE

The Contractor shall:

Define and implement:

SE processes in conformance with IEEE 15288.1-2014 as measured via the outcomes and outputs specified

Deliver:

Systems Engineering Management Plan (SEMP) ... consistent with the Government-provided SEP

Provide:

SEMP, IMP, IMS...to describe the implementation of IEEE 15288.1-2014 and IEEE 15288.2-2014

Incentives to Integrate SE (1 of 2)

Article in Defense AT&L Magazine (a)

SE standards and EVM provide:

- **framework for linking award fees to desired program outcomes.**
- **practical advice for defining the technical performance requirements and desired program outcomes in SE terms.**

(a) "SE and EVM Support for Performance-Based Awards," Jan. 2007



Incentives to Integrate SE (2 of 2)

- **Link discrete work packages to defining milestones for key technical and management deliverables.**
- **Define TPM planned values and measurement milestones**
- **IMS that identifies all SE products**
 - **Technical baselines**
 - **Requirements traceability matrices**
 - **Success criteria for major technical reviews**
- **Product metrics reports.**

Tailored EVMS Guidelines

Tailor 3 EVMS Guidelines to incorporate technical baseline, TPM, and rework (1 of 2) (a)

Guide-line #	Guideline Topic	Tailored Guideline
2.1a	Define the authorized work.	Add, "Include the work necessary to produce the product scope of the program, including rework (when applicable). The product scope is the technical baseline. It includes the features and functions that characterize a product or result."
2.2b	Identify physical products, milestones, technical performance goals, or other indicators that will be used to measure progress.	Add, "All technical performance measures that have been identified at major technical reviews shall be used to measure progress in appropriate work packages."

Tailored EVMS Guidelines

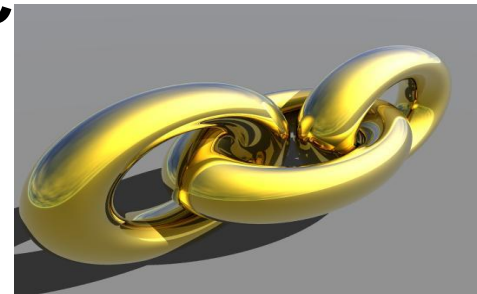
Tailor 3 EVMS Guidelines to incorporate technical baseline, TPM, and rework (2 of 2) (a)

Guide-line #	Guide-line Topic	Tailored Guideline
2.5c	Revisions and Data Maintenance, control retro-active changes.	Add, “Retroactive changes to earned value, including negative adjustments to correct cumulative earned value so that it is consistent with <i>achieved vs. planned technical performance</i> , must be made to improve the accuracy of performance measurement data.”

(a) From white paper, “DoD Acquisition Reform: EVMS-lite to Program/Project Management,” 7/27/18 (www.pb-ev.com, PMIAA Project Management tab)

Program Management Tips

- **Make IMP and SEMP a contractual requirement**
- **Require SE best practices and tailored EVMS guidelines in RFP and SOW**
- **Verify compliance in Integrated Baseline Review (IBR)**
- **Confirm achievement of success criteria in technical reviews**
- **Monitor consistency and validity of status reports, variance analyses, EAC**
- **Close the Quality Gap**

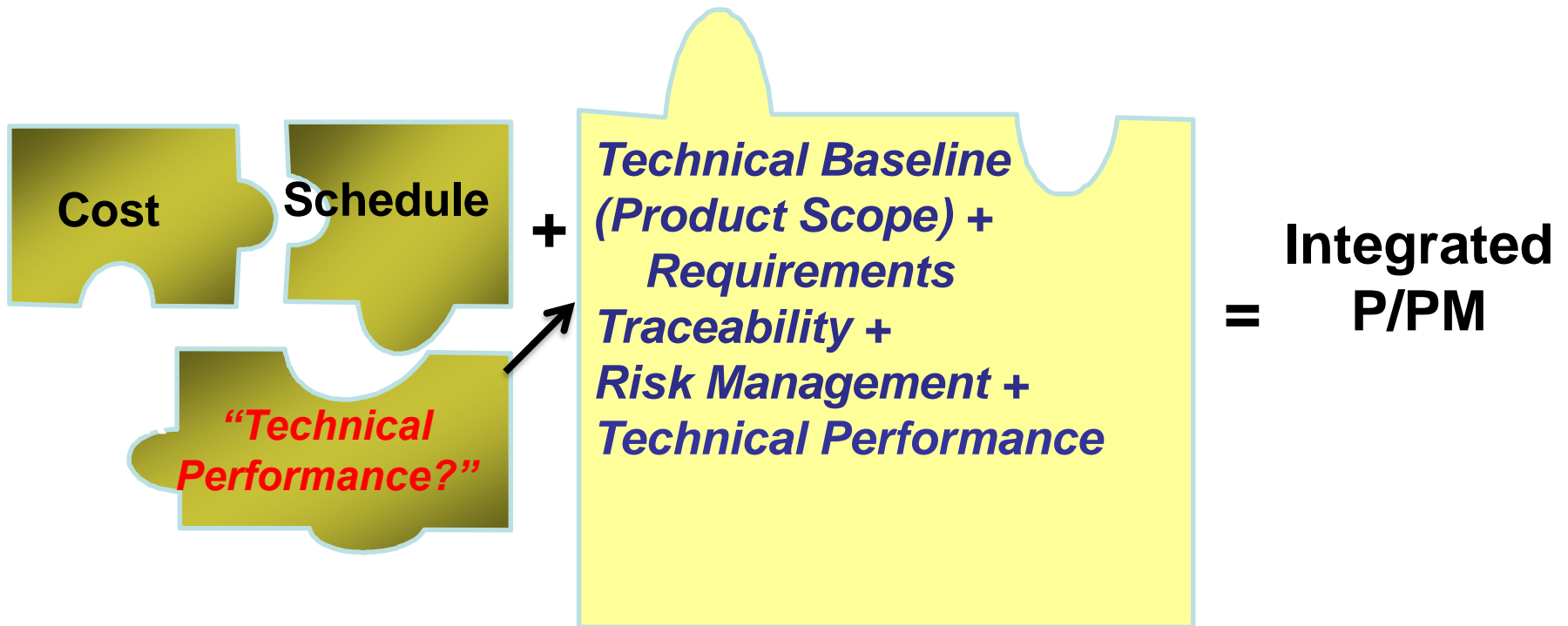


Framework for Process Improvement

Process Improvement Goal

EVMS

SE



Close Gap with PMIAA

PMBOK provisions **NOT** substantially similar to or duplicative of...policy, guidance, or instruction of the Department related to PM (1 of 2)

Requirements: Foundation for cost, schedule, quality planning, and procurement

Requirements: basis of WBS

Requirements traceability matrix: includes requirements to project (including product) scope/WBS objectives

WBS Dictionary includes **quality requirements, acceptance criteria**

Risk Mitigation Plans in IMS and PBS

Close Gap with PMIAA

PMBOK provisions NOT substantially similar to or duplicative of...policy, guidance, or instruction... (2 of 2)

Project **Procurement Management** inputs:

- Requirements documentation may include...**technical requirements** the seller is required to satisfy
- **Requirements traceability matrix**...links product requirements from their origin to the deliverables that satisfy them.
- Work Performance Data contains seller data on project status such as **technical performance** activities that have started, are in progress, or have completed; and costs that have been incurred or committed.
- Work Performance Information includes information on how a seller is performing by comparing the deliverables received, the **technical performance** achieved, and the costs incurred and accepted against the SOW budget for the work performed.

Recommendations to DOD, OMB (a)

PMI Standard for EVM is an ANSI standard, approved as ANSI/PMI 19-006-2019 on 10/29/2019.

ANSI is the only accreditor of U.S. voluntary consensus standards developing organizations.

EIA-748, was approved by SAE (Society of Automotive Engineers).

GAO-20-44 Improving Program Management, cites PMI documents, including PMBOK® Guide

(a) Emails to Ellen Lord, Kevin Fahey and Margaret Weichert

Recommendations to DOD, OMB (a)

OMB should revise the *Capital Programming Guide* to replace EIA-748 with ANSI/PMI 19-006-2019 in concert with the *PMBOK® Guide*.

Major capital asset acquisitions, paid by the taxpayer, should be governed by a higher standard,

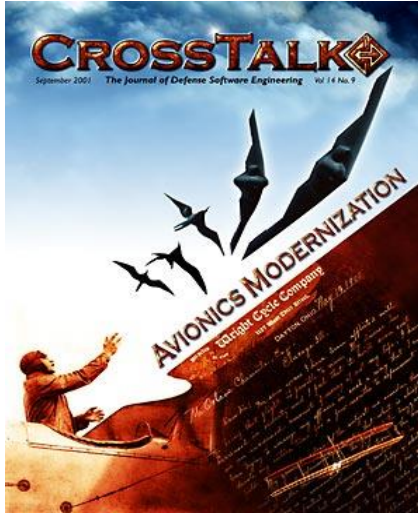
not EIA-748 which is owned by the same organization that defines “SAE 30” motor oil.”

(a) Emails to Ellen Lord, Kevin Fahey and Margaret Weichert

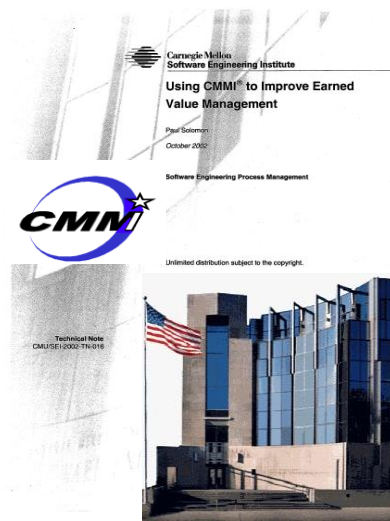
Ms. Lord, Tear Down This Wall!



Resources Online



DOD



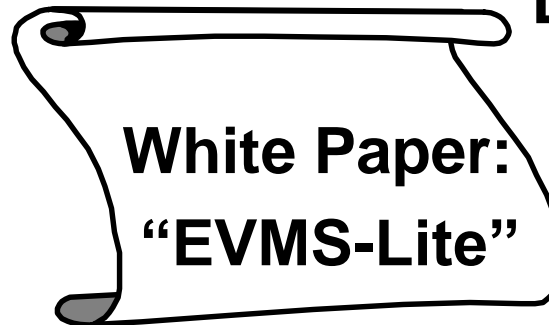
SEI



DOD DAU



"Measurable News"



www.PB-EV.com



Questions?

Comments?

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References

- ® **CMMI Is Registered by Carnegie Mellon University in the U.S. Patent and Trademark Office.**
- ® **Performance-Based Earned Value is registered by Paul Solomon in the U.S. Patent and Trademark Office.**
- ® **PMBOK is registered by the Project Management Institute in the U.S. Patent and Trademark Office**
 - **ANSI/Electronics Industries Alliance (EIA). ANSI/EIA 632, *Processes for Engineering a System*, EIA, Arlington, VA, 1998.**
 - **CMMI®, *Capability Maturity Model Integration for Development, Version 1.2*, 2006.**
 - **CMMI, *CMMI for Acquisition, Version 1.2*, 2007.**
 - **CMMI, *Using CMMI to Improve Earned Value Management*, 2002**
 - **INCOSE 2006. International Council on Systems Engineering (INCOSE). *INCOSE Systems Engineering Handbook, version 3*. June 2006. page 7.11**
 - **Institute of Electrical and Electronics Engineers (IEEE). ISO/IEC 26702:2007/ IEEE Std 1220™-2005, *IEEE Standard for Application and Management of the Systems Engineering Process*. New York, 2005.**
 - **Naval Air Systems Command (NAVAIR). “*Using Software Metrics & Measurements for Earned Value Toolkit*.” Department of the Navy (October 2004)**

Acronyms

PMBOK Guide® is registered by the Project Management Institute in the U.S. Patent and Trademark Office

CDR: Critical Design Review

EAC: Estimate at Completion

EVM: Earned Value Management

IBR: Integrated Baseline Review

IMP: Integrated Master Plan

IMS: Integrated Master Schedule

IP/PM: Integrated Program/Project Management

KPP: Key Performance Parameter

MOE: Measure of Effectiveness

MOP: Measure of Performance

OMB: Office of Management and Budget

PBI: Product Backlog Item

PDR: Preliminary Design Review

PMB: Performance Measurement Baseline

SE: Systems Engineering

SFR: System Functional Review

TPM: Technical Performance Measure