

## What We Expect From Our Patients

- ☑ Provide all requested information upon scheduling your appointment
- ☑ Download and fill out all necessary forms, then forward the forms by fax, email or regular mail prior to your appointment
- ☑ Utilize our telemedicine services with Dr. Scott Sanders and Stephanie Ford, PT, whenever possible
- ☑ Utilize our curbside and remote hearing aid programming services with our audiologists Dr. Sandy Bratton, Michelle Koley, MA, CCC-A and Dr. Allison Kern whenever possible
- ☑ Be honest when answering our COVID-19 screening questions which will be asked when scheduling an in-office appointment and again before entering our office
- ☑ Wait in our parking lot with your cell phone before your appointment and await our call to enter our office
- ☑ Wear a mask at all times in our office and whenever out in public
- ☑ Use hand sanitizer upon entering our office
- ☑ Maintain physical distancing in our offices unless not possible due to testing and/or treatment
- ☑ Be prepared to be escorted out our back door at the end of your appointment if necessary to maintain physical distancing

*These rules are in place for your safety and the safety of our staff and community*

*Thank you for your understanding and cooperation*