



# Playful Hearts ChildCare, LLC.

2361 W. Washington Street  
West Bend, Wi 53095

**Ph. 262-338-0172 Fax 262-597-1134**

**Hours: 5:00 am to Midnight Mon- Fri and Saturday 8:00am-5:00pm**

## Rates –

**PLEASE call to ensure proper pricing! \* Discounts may apply!**

Age/Room →	0-24 mths old	2 yr olds	3 yr olds	4-5 yr olds	6-12 years / School-age School Age Room		
# of Days reserved per week ↓	Rainbow Rooms	Fishy Friends Room	PreK Room	4K Room	Before/After School	Before & After	Summer/School Out
1 Full	\$45.00	\$42.00	\$41.00	\$38.00	\$10.00	\$17.00	\$35.00
2 Full	\$89.00	\$83.00	\$81.00	\$75.00	\$20.00	\$33.00	\$69.00
3 Full	\$132.00	\$123.00	\$120.00	\$111.00	\$30.00	\$48.00	\$102.00
4 Full	\$174.00	\$162.00	\$158.00	\$146.00	\$40.00	\$62.00	\$134.00
5 Full	\$215.00	\$200.00	\$195.00	\$180.00	\$50.00	\$75.00	\$165.00
Full day is more than 5hrs per day up to 11hrs per day, over 1hrs is hourly rate Half day is 5 hrs or less per day					<b>School Age Rates ↕</b> Before/After school includes up to 3 hrs of care per day either before or after school Before & After includes up to 3hrs before & 3hrs after school of care per day Summer/School out includes up to 11hrs per day		
1 half day <small>* can be use in combination with full days only</small>	\$35.00	\$32.00	\$31.00	\$28.00	Field trip expenses may/will be due as determined for 2+ year old children for special activities.		\$25.00
2 half days	\$70.00	\$64.00	\$62.00	\$56.00			\$49.00
3 half days	\$104.00	\$95.00	\$92.00	\$83.00			\$72.00
4 half days	\$137.00	\$125.00	\$121.00	\$109.00			\$94.00
5 half days	\$169.00	\$154.00	\$149.00	\$134.00			\$115.00
<b>Additional Hours of Care ↗</b>							
Drop-In & Hourly Rates above 11 hours per day	\$7.50	\$7.00	\$6.50	\$6.00	\$5.50	\$5.50	\$5.50

## Rate details and options:

1. Tuition rates are established based on a child's room placement, \*\*Not necessarily by their age\*\*. Once a tuition rate is established the rate does not change until the children transition to a different room (January, June or September) OR if when center rates are assessed and there are resulting rate changes that occur.
2. Families with multiple children attending three or more full days per week are given a 10% discount off of the total of the fulltime children attending. Regular rates apply to part-time care. Discounts are not given for drop in care.
3. Tuition fees are due on Fridays for the following week of care. Payments must be made no later than Monday morning before 10:00am to avoid late fees. **There is a \$5.00 per day late fee if your account shows a past due balance after 10:00am**

**Monday morning** Tuition fees are non-refundable. Tuition can be paid weekly, bi-weekly, monthly, etc., but it must be paid in advance for the care received.

4. All tuition fees remain the same for holidays when the center is closed. Staff receive paid holidays, just as many parents do. If you do not want to pay for these days, families should use a vacation day to cover the holiday. We require a two-week advance written notice for any vacation requests to use vacation days. Parents on set schedules may not do a varied schedule to avoid using a vacation day and/or paying for regularly scheduled fees.

Month Enrolled	Number of Days enrolled per week			
	5 Days	4 Days	3 Days	2 Days
Full or 1/2 Days of equal amount of time				
Jan 1 - Feb 28	12	10	8	6
Mar 1 - April 30	10	8	6	4
May 1 - June 30	8	6	4	2
July 1 - Aug 31	6	4	2	1
Sept 1 - Oct 31	4	2	1	0
Nov 1 - Dec 31	2	1	0	0

5. Families are charged for all days when their child is scheduled regardless of actual attendance unless a Vacation Day is used. Vacation days are issued at enrollment and annually in January for the entire year. These expire December 31<sup>st</sup> of each year. These can be used starting after 60 days of enrollment. The number of Vacation Days issued are based on each child's enrollment schedule and will be adjusted if scheduling changes occur. They have NO CASH value. Vacation days cannot be used during a 2-week termination notice. Children only enrolled for before and/or after school care, summers only, or drop-in care are not eligible for vacation days; must be enrolled/attending year-round to qualify.

6. Varied schedules need to be turned in one week before the change needs to take place in order for the center to accommodate schedule changes. Ex change is needed for week of Monday the 11th, changes need to be turned in by Friday the 1st. We cannot guarantee changes requested after this time. Schedules turned in late, will be checked on the following Monday for availability.

7. Additional days added to your set weekly schedule will be billed at your current rates. See Rate chart. Please see the Director to check for availability and to add your child to our schedule. A change in tuition fees due will occur for all schedule changes,

will be billed to your account for the following week of care, and must be paid in advance.

8. Hourly rates apply for additional hours needed beyond those included in rate. Ex. If your child attends over 11 hours you will be billed hourly for the additional time. It is state law that NO child be left in care for more than 14 hours in any 24-hour period.

9. The center charges a one-time enrollment fee of \$50.00 upon enrollment. This is nonrefundable.

Instead of charging annual registration fees our center has opted to give parents options. ☺

**Option 1:** pay a \$50.00 registration fee when their child transitions to another classroom.

**Option 2:** supply the classroom with a list of supplies each time their child transitions to a new classroom (in September for school-agers). Supplies vary by room. (approximate cost \$35-40.00)

10. A late pickup/early drop off charge of \$5.00 per 10 minutes or any fraction thereof after 10 minutes that your child is dropped off early or in our care past your child's scheduled pick up time will be applied to your account.

11. The first NSF fee is \$35.00 for any returned check. The second is \$50.00 and all remaining payments will need to be made by cashier's check/money order or credit card.

12. There is a two-week written advance notice for termination of care. Parents will be responsible for all regular tuition fees during the two weeks' notice of termination whether the child/ren continue to attend or not.

13. Parents are given a discounted rate for Parents Night Out (PNO). Families enrolled at the center can get discounts for family and friends' children for the PNO!! Ask Director for details!

14. We accept CASH, CHECK, MONEY ORDERS, and CREDIT/DEBIT cards. We can and do recommend automatic withdrawals. Automatic withdrawals are processed on Thursdays.

**We have a "NO PAY NO PLAY" policy.**

**This means you must make your payments in order for your child to continue attending. If you do not pay your bill on time, you run the risk of care for your child being refused at drop off. If a situation arises and you cannot make a payment as agreed, speak to the director to work something out immediately.**

**A checking account or credit card is required to secure payment on all accounts; which will be billed if care is terminated by either party and you fail to pay any remaining bill. Should collection through small claims/collections be necessary parents/guardians will be responsible for all collection's fees and/or court costs.**