1818 E. College Pkwy, Suite 103, Carson City, Nevada 89706-7942 Phone: (775) 687-0700 Web: doi.nv.gov

LICENSING UPDATE DUE to COVID-19 emergency:

Closures:

For now, all Pearson VUE test center sites are closed. Pearson VUE test sites will re-open once safe. For further information on test site closures please visit https://home.pearsonvue.com/nv/insurance.

Current Accommodations:

Approved classroom courses can be offered as virtual classroom/webinars. Education providers who need to change their classroom courses please contact Pearson VUE via email at: ce_providers@pearson.com

Providers: Regardless of the presentation method used to deliver the material for CE credits, the providers are required to monitor the attendance and completion of the courses.

Licensee Updates:

The Licensing Section is currently teleworking and is available to help you with your licensing needs daily. Please see our email addresses listed below.

Renewals

- Applications are processed in the order they are received. The Division strongly encourages licensees to renew their license(s) on or before the due date on their license through online services.
- Online services:

Sircon: https://www.sircon.com/landingPages/states/nevada/content.jsp
National Insurance Producer Registry: https://nipr.com/

• Continuing Education

- The Division strongly encourages licensees to complete continuing education requirements by the due date on their license.
- Nevada Revised Statutes require licensees to complete their continuing education requirements before their due date on their license.
- Licensees are given a three year license; in which continuing education must be completed.

- Licensees are also sent an electronic reminder 90-days prior to their due date reminding them not to wait till the last minute to do their continuing education.
- Virtual classes remain available.

New Applications/Fingerprinting

- Applications are processed in the order they are received. The Licensing Section is processing new applications that have all required licensing information (i.e. test results and fingerprints).
- If you have <u>not</u> tested and are <u>unable</u> to get fingerprinted, the Division strongly encourages you <u>not to apply</u> for a license at this time the applications cannot be processed without test results and fingerprints.

If you need assistance please email a staff member below:

Producer Licensing

Includes: Producers, Surplus Lines Brokers, Motor Club Agents, Insurance Consultant and Exchange Enrollment Facilitators.

- Imelda Arroyo (Last names beginning A through M) <u>iarroyo@doi.nv.gov</u>
- Luann Trimarchi (Last names beginning N through Z) luannt@doi.nv.gov
- Tanya Lyons, Producer Licensing Supervisor <u>tlyons@doi.nv.gov</u>

Specialty Licensing

Includes: Adjusters, Bail, Cemetery, Escrow, Funeral, Independent Review Organizations, Managing General Agents, Motor Vehicle Damage Appraisers, Reinsurance Intermediaries, Title, Utilization Review, Viatical, External Reviews and Service Contract Providers.

- Nancy Curnow ncurnow@doi.nv.gov
- Lisa Bard, Specialty Licensing Supervisor lbard@doi.nv.gov

Licensees are encouraged to monitor www.doi.nv.gov for licensure updates.