



The White Heron Tea & Gift

January 9, 2021

Dear Valued Guests,

We hope everyone is doing well and staying healthy during this time. We, at The White Heron, are continuously working to provide a safe and health environment, and to maintain the latest standards put forth by the Center for Disease Control, to keep our guest and team safe.

That being said, please note the following changes to our tearoom and gift shop, effective immediately.

ALL VISITORS to Our Establishment (Gift Shop and Tea Room):

- All guests may be subject to temperature screenings upon arrival.
 - Guests with a fever or displaying other flu and COVID-like symptoms will not be permitted in the establishment (gift shop or tearoom) and will not be permitted to sit for tea.
- If a guest is awaiting a COVID test result, we ask you to hold off in your visit to our establishment.
 - For the safety of our team and other guests, we will not allow guests waiting for test results to sit and have tea at this time. Please be considerate of our team and our other guests' wellbeing.
- Face coverings are requested to be worn while in our establishment.
 - This includes the gift shop and tearoom, until you are seated at a table. Please respect our team and other guests regarding this matter.

Tea Room / Parlour

- The tearoom will be accepting reservation for the following seating times:
 - Wednesday through Saturday at 12 pm and 2 pm only
- We request that all parties be kept to a maximum of 4 guests. If your party is larger than 4 guests, please call and speak to us directly so we can work to accommodate you.
- **At this time, we are unable to accept special requests / substitutions to our menu for our in-house seatings and to-go orders.**
- You may notice several changes to our table settings. In order to create less touch points for our guests, we have removed several items (including chargers, sugar bowls, etc.). Cloth napkins have been removed and replaced with paper.
- The Parlour area is only available for our Happy Hour seating, at this time. Happy Hour is held Wednesday through Friday from 1 pm to 3 pm.

*The White Heron Tea & Gifts * Driftwood Tea Company*

Creating your Perfect Cup of Tea!

6228 Grand Boulevard, New Port Richey, Florida 34652 * Phone: (727) 203-3504 * www.thewhiteheronfl.com

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- This walk-in service is available as long as there is room in the tea room, and as long as all social distancing guidelines are adhered to.
- You are more than welcome to call the tea room prior to your visit to ensure availability for Happy Hour. Their number is (727) 203-3504.

Gift Shop / To Go Pick Up / Tea Orders

- Afternoon Tea Parties To Go and Scones To Go will be available for pick up each day we are open, Wednesday through Saturday, between 11 am and 4 pm.
 - Orders must be placed at least one day in advance. Please call early to place your order, as during busy times, we may sell out.
- Our gift shop will be open the following days and times:
 - Wednesday through Saturday from 11 am to 4 pm
 - Please remember and adhere to the current social distancing guidelines. Remember to keep a minimum of 6 feet between yourself and other guests.
 - Please do not bring additional guests in if you are picking up tea or tea to go. If picking up items that were previously ordered, we ask that only one guest comes in to retrieve the items. We are limited on the number of guests we can have and want to provide access to all guests.
 - When in the gift shop, please ask for assistance before touching any items. Our team maintains sanitary protocols to help stop the spread of any disease.
- Tea Refills / Orders: If you would like to order tea but do not want to come into the shop to purchase it, we have an online option for you. If you live local, when you check out, please change your teas to the Pick Up option (it automatically defaults to Shipping). When you choose Pick-Up, you will not be charged shipping. We will then prepare your order, and you will receive a notice when your order is ready to be picked up. When you come to pick up your tea, you can come inside to retrieve it, or call and let us know you are outside and we will be happy to bring it out to you.

We thank you for your understanding during this difficult time and want to assure all of you are working hard to maintain the safety of our guests and our staff, as that is our utmost priority at this and all the time.

With Love and Appreciation,

Kelly M. Hackman, Owner

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