

## **Quality Policy**

The IAMGroup will continuously pursue excellence in providing services to our clients and stakeholders, such that their expectations are surpassed.

## We are committed to:

- Understanding and fulfilling our customer needs
- Driving a robust, fit-for-purpose quality management system
- Complying with all applicable rules and regulations
- Continually measuring and improving our operations and processes
- Effectively managing risk at all levels

By adhering to this policy, the IAM Group is committed to becoming first choice of and the preferred partner to our clients and stakeholders.