



TOWN OF BALDWIN, MAINE  
OFFICE OF THE SELECTMEN  
534 PEQUAWKET TRAIL, WEST BALDWIN, ME 04091



From: Baldwin Board of Selectmen

Date: 18 May 2021

To: Baldwin Residents

Dear Homeowner:

The COVID-19 pandemic placed an emphasis on high-speed internet connectivity for schools and internet connected work-from-home. The internet allowed us to continue with a level of schooling and business that helped reduce the transmission of the virus. Hopefully we are moving rapidly toward a more normal level of in-person activity. Many however, found that they were limited by the lack of high-speed internet connectivity at home. Maine, like many areas of the nation, has spotty high-speed internet connectivity with rural low-density areas being particularly underserved. There is currently work being done at the state level to upgrade Maine's internet connectivity starting with these underserved rural areas. Additional federal programs may also be implemented.

Based on activity in the Maine Legislature, the Baldwin Board of Selectmen are anticipating a need for local input to identify the need or desire for enhanced connectivity. With that in mind we have initiated this survey to identify current levels of service and homeowner's desire for better service.

The two main internet service providers in Baldwin are Consolidated Communications and Spectrum (Charter Communications). We have included a map of Baldwin that shows those areas currently served by Spectrum. These areas should already have access to high-speed internet services. Those areas not currently served by Spectrum may have internet service available from Consolidated Communications. In the age of cell phones, we can't assume that all homes also have connectivity via landline phone so there may be some homes without any connectivity.

The attached survey is to identify the current level of internet service within the various areas of town and the desire for improved services. If there is enough desire now, we may be able to get the current service providers to upgrade or extend their service areas without waiting for state or federal programs.

Finally, please understand that with any local, state, or federal program, there will be monthly subscriber service charges that may or may not be attractive to all households. However, we would still like you to answer our survey.

Sincerely,  
Baldwin Board of Selectmen

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Dwight Warren- Selectman

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Robert Flint - Selectman

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Jim Dolloff- Selectman



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SURVEY

1. Your street and house number address: \_\_\_\_\_
2. Current internet service provider name (if none, state so): \_\_\_\_\_
  - a. Level of Service (upload and download speeds): \_\_\_\_\_
  - b. Known technical issues with your current service (time of day degradation, etc)

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3. Would you sign up for new service or upgrade your current service if available?: \_\_\_\_\_
  - a. What level of service are you looking for? \_\_\_\_\_
  - b. What cost are you willing to pay for this service? \_\_\_\_\_

4. Any other internet service-related information you would like to tell us. \_\_\_\_\_

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Please return the survey via mail to:  
The Office of the Selectmen  
534 Pequawket Trail  
West Baldwin, ME 04091

Or via e-mail to: [baldwinselectmen@gmail.com](mailto:baldwinselectmen@gmail.com)