

# Ice Machine Quick Check Guide Before Calling for Service

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- ✓ Is the power outlet working?
  - ✓ Is the plug securely pushed into the power outlet?
  - ✓ Is the plug cord damaged?
  - ✓ Is the unit turned on?
  - ✓ Is the water supply turned on?
  - ✓ Do the water filters need to be changed?
  - ✓ Any obstructions blocking the air flow around the unit?
  - ✓ Reset ice machine by unplugging for 5 minutes.
  - ✓ Do you hear water running inside the ice machine?
  - ✓ Are there any error codes? If so, write it down then clear code. Afterwards, try resetting again.
  - ✓ Still not working? Call for Service – 832-588-4315
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